



Alcohol and Entertainment Licensing Sub-Committee

Friday 13 June 2025 at 10.00 am

**Boardrooms 7 & 8 - Brent Civic Centre, Engineers
Way, Wembley HA9 0FJ**

**Please note that this meeting will be held in person with members
of the Sub-Committee required to attend in person.**

Membership:

Members

Councillors

Ahmed (Chair)
Akram
Hylton

Substitute Members:

Councillors:

Bajwa, Chohan, Long, Mahmood, Rajan
Seelan, L. Smith, Clinton

For further information contact: Devbai Bhanji, Governance Assistant
Tel: 020 8937 6841; Email: devbai.bhanji@brent.gov.uk

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[Council meetings and decision making | Brent Council](#)

**Please note proceedings for this meeting are not being
webcast.**

**The press and public will, however, be welcome
to attend the open parts of this meeting in person**

Notes for Members - Declarations of Interest:

If a Member is aware they have a Disclosable Pecuniary Interest* in an item of business, they must declare its existence and nature at the start of the meeting or when it becomes apparent and must leave the room without participating in discussion of the item.

If a Member is aware they have a Personal Interest** in an item of business, they must declare its existence and nature at the start of the meeting or when it becomes apparent.

If the Personal Interest is also significant enough to affect your judgement of a public interest and either it affects a financial position or relates to a regulatory matter then after disclosing the interest to the meeting the Member must leave the room without participating in discussion of the item, except that they may first make representations, answer questions or give evidence relating to the matter, provided that the public are allowed to attend the meeting for those purposes.

***Disclosable Pecuniary Interests:**

- (a) **Employment, etc.** - Any employment, office, trade, profession or vocation carried on for profit gain.
- (b) **Sponsorship** - Any payment or other financial benefit in respect of expenses in carrying out duties as a member, or of election; including from a trade union.
- (c) **Contracts** - Any current contract for goods, services or works, between the Councillors or their partner (or a body in which one has a beneficial interest) and the council.
- (d) **Land** - Any beneficial interest in land which is within the council's area.
- (e) **Licences** - Any licence to occupy land in the council's area for a month or longer.
- (f) **Corporate tenancies** - Any tenancy between the council and a body in which the Councillor or their partner have a beneficial interest.
- (g) **Securities** - Any beneficial interest in securities of a body which has a place of business or land in the council's area, if the total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body or of any one class of its issued share capital.

****Personal Interests:**

The business relates to or affects:

- (a) Anybody of which you are a member or in a position of general control or management, and:
 - To which you are appointed by the council;
 - which exercises functions of a public nature;
 - which is directed is to charitable purposes;
 - whose principal purposes include the influence of public opinion or policy (including a political party or trade union).
- (b) The interests of a person from whom you have received gifts or hospitality of at least £50 as a member in the municipal year;

or

A decision in relation to that business might reasonably be regarded as affecting the well-being or financial position of:

- You yourself;
- a member of your family or your friend or any person with whom you have a close association or any person or body who is the subject of a registrable personal interest.

Agenda

Introductions, if appropriate.

Item	Page
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1 Apologies for absence and clarification of alternate members	
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2 Declarations of Interests	
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Members are invited to declare at this stage of the meeting, the nature and existence of any relevant disclosable pecuniary or personal interests in the items on this agenda and to specify the item(s) to which they relate.

3 Application for the Review of a Premises Licence following Expedited Review by Metropolitan Police for the premises known as Carlton Lounge (Tiger Bay), 232-234 Kingsbury Road, NW9 0BH, pursuant to the provisions of the Licensing Act 2003	1 - 564
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Please note the agenda has been republished on 12 June 2025 to include the detailed representation from the Nuisance Control Team and to amend the representations listed in the original agenda.

4 Exclusion of the Press & Public	
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The following items are not for publication as they relate to the category of exempt information set out below, as specified under Part 1, Schedule 12A of the Local Government Act 1972:

Agenda Item 3: Application for the Review of a Premises Licence following Expedited Review by Metropolitan Police for the premises known as Carlton Lounge (Tiger Bay), 232-234 Kingsbury Road, NW9 0BH – attachments 3.2.1 – 3.2.22 containing police representations

These representations have been classified as exempt under Paragraph 7 of Part 1 Schedule 12A of the Local Government Act 1972, namely: "Information relating to any action taken or to be taken in connection with the prevention, investigation or prosecution of crime".

If identified as required during the review hearing being conducted under Agenda Item 3 above, the Sub Committee will be asked to consider the exclusion of the press and public from the meeting on the basis that detailed consideration of the application and supporting representations will also involve disclosure of the following category of exempt information

as specified in Paragraph 7, Part 1 Schedule 12A of the Local Government Act 1972, namely:

“Information relating to any action taken or to be taken in connection with the prevention, investigation or prosecution of crime”.



Please remember to ***SWITCH OFF*** your mobile phone during the meeting.

- The meeting room is accessible by lift and seats will be provided for members of the public during the open session of the meeting..

LICENSING ACT 2003

Application for the Review of a Premises Licence following Expedited Review

Name of Applicant:	Metropolitan Police
Name & Address of Premises:	Carlton Lounge (Tiger Bay), 232-234 Kingsbury Road, NW9 0BH
Applicants Agent:	

1. Application

The application is for the review of a premises licence held by Carlton Lounge (UK) Ltd. The premises are known as Carlton Lounge (Tiber Bay), 232-234 Kingsbury Road, NW9 0BH

2. Grounds for Review

The grounds for summary review are serious crime/ disorder involving incidents which took place on 18th May 2025.

3. Relevant Representations

Representation has been received from the Metropolitan Police and local residents.

4. Background

Police officers applied for an expedited review which was heard by the licensing committee on 23rd May 2025. As an interim measure, members added six conditions to the licence until the full review hearing.

The Designated Premises Supervisor is Mr Tavi Thevarajah.

5. Determination

The steps the Committee may take are:

- To modify, remove or add conditions
- To exclude the sale of alcohol or other licensable activity
- Remove the Designated Premises Supervisor
- Suspend the licence for up to 3 months.
- Revoke the licence

- 6. Associated Papers**
- A. Review Application
 - B. Police Rep
 - C. Licensing Rep
 - D. Resident Reps
 - E. OS Map

PROTECTIVE MARKING
Form 693

Form for Applying for a Summary Licence Review

Application for the review of a premises licence under section 53A of the Licensing Act 2003
(premises associated with serious crime, serious disorder or both)

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing the form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink.

Use additional sheets if necessary.

Insert name and address of relevant licensing authority and its reference number:

Name: London Borough of Brent

Address:

Brent Civic Centre

Post town: Wembley

Post code:

HA9 0FJ

Ref. No.: 210836/TJW

I **Police Sergeant** [REDACTED]

on behalf of the chief officer of police for the Metropolitan Police area apply for the review of a premises licence under section 53A of the Licensing Act 2003.

1. Premises details

Postal address of premises or club premises, or if none, ordnance survey map reference or description:

Carlton Lounge (Tiger Bay)

232 - 234 Kingsbury Road, London

Post town:

Brent

Post code:
(if known)

NW9 0BH

2. Premises licence details

Name of premises licence holder or club holding club premises certificate (if known):

Carlton Lounge (UK) Ltd

Number of premises licence or club premises certificate (if known):

362998

3. Certificate under section 53A(1)(b) of the Licensing Act 2003 (Please read guidance note 1)

I confirm that a certificate has been given by a senior member of the police force for the police area above that in his opinion the above premises are associated with serious crime or serious disorder or both, and the certificate accompanies this application.

Please tick the box to confirm:



PROTECTIVE MARKING

4. Details of association of the above premises with serious crime, serious disorder or both
(Please read guidance note 2)

Carlton Lounge (Tiger Bay) 232 - 234 Kingsbury Road, London, NW9 0BH, is a restaurant, night club, and Shisha bar, the premises benefits a Premises Licence for the following licensable activities and hours.

Regulated Entertainment: Live Music, Recorded Music, or anything of a similar description.

Times Monday - Thursday 11:00 - 03:00
Friday - Saturday 11:00 - 04:00
Sunday 11:00 - 03:00

Provision of Late Night Refreshments:

Times Monday - Thursday 23:00 - 03:30
Friday - Saturday 23:00 - 04:30
Sunday 23:00 - 03:30

Sale or Supply of Alcohol:

Times Monday - Thursday 11:00 - 03:00
Friday - Saturday 11:00 - 04:00
Sunday 11:00 - 03:00

The opening hours of the premises

Times Monday - Thursday 11:00 - 03:30
Friday - Saturday 11:00 - 04:30
Sunday 11:00 - 03:30

The Premises Licence Holder, (PLH) is a registered company called Carlton Lounge (UK) Ltd, the company director is Mr Thavatheva Thevarajah also known as 'Tavi Thevarajah', who is also the Designated Premises Supervisor (DPS). Mr Thevarajah has been responsible for the Premises Licence since 29th May 2008.

On Sunday, 18th May 2025, at 03:31 hours Police were contacted by the London Ambulance Service (LAS) to a male that had been taken to hospital with a stab wound, and in a critical condition, it was then established that a fight at the Carlton Lounge (Tiger Bay) 232 - 234 Kingsbury Road, London, NW9 0BH, a fight started inside the venue, SIA door staff ejected both groups of males who continued fighting across the road from the venue, which resulted in people using weapons and a male being stabbed, resulting in the male later losing his life to his injuries.

Police opened a murder investigation, and a crime scene closing Kingsbury High Road, outside the venue, and surrounding roads were cordoned off.

Currently, there is an ongoing live investigation and at the time of writing this review, the exact facts around the incident are still being established Connect [REDACTED] Cad [REDACTED] refers.

What has so far been established is that no one from the venue called Police, the SIA appear to have removed the fighting groups from inside the premises, and made little to no attempt to take control of the incident that then escalated outside.

PROTECTIVE MARKING

The following failings have been noted:

- 1) Police were called at 03:31 hours on Sunday 18th May 2025 by LAS - which had in turn received a 999 call from a man reporting a stabbing at Tiger Bay. On police and medic arrival, no casualty was present. At 03:40 police had a call from a nurse at Northwick Park Hospital to report a man had come in with stab wounds.
- 2) CCTV shows a large-scale disorder immediately outside the venue from about 03:25 to 03:30, during which the victim received a stab wound and collapsed at the scene. He was taken to hospital by other people, before emergency services arrived. Estimated 20-25 people involved in the disorder.
- 3) There was no call from the venue staff or management to reports of the disorder, or anything else. Staff were present and witnessing events, and security personnel were involved in the disorder, in apparent attempts to separate people.
- 4) The suspect can be seen entering the venue at 02:00am, with others. There is no search of any of them, frisk, metal detector, wand or otherwise.
- 5) The suspect is later seen outside with a large knife, which was used in the disorder and appears to have been used to stab the victim, ultimately killing him (subject to pathology confirmation on cause of death).
- 6) Appears likely that the knife was in the suspect's possession *inside* the venue.
- 7) Police body worn video (BWV) shows a manager telling an attending CID officer that the groups involved in the disorder had not been inside Tiger Bay before the disorder. This was untrue, as they had been and indeed most, if not all, of the people had come from inside Tiger Bay, some having been specifically ejected by the staff/security.
- 8) Police BWV shows the manager [REDACTED] saying he thinks a bottle/bottles were involved. A customer approaches and says a knife was used and had been pulled out inside the venue. He was promptly ushered away by another manager/member of staff.
- 9) House to house enquiries revealed local residents complain there is frequently noisy anti-social behaviour from the venue.






Summary

This incident on 18 May 2025, constitutes serious crime and disorder, which has triggered this review. The Metropolitan Police have serious concerns that the premises management and staff members demonstrated a lack of control and failing to undertake pro-active searches. The staff initially indicated that the incident did not start in the venue and later retracted their statement, admitting that both groups were in fact inside the venue, where the altercation started.

Due to the ongoing criminal investigation, it is currently difficult to establish the full facts from a licensing perspective. However, from the information we have gathered so far, the Police have that the aforementioned points above demonstrate that the licensing objectives are not being upheld.

Police Recommendation – The Police request an immediate suspension of Carlton Lounge's premises licence pending a full review due the level of seriousness of the incident.

PROTECTIVE MARKING

Signature of applicant			
Signature:			Date: 21/05/2025
Capacity:	Police Sergeant		
Contact details for matters concerning this application			
Surname:		First Names:	
Address:			
Wembley Police Station, 603 Harrow road			
Post town:	London	Post code:	HA0 2HH
Tel. No.:		Email:	

Notes for guidance

1. A certificate of the kind mentioned in the form must accompany the application in order for it to be valid under the terms of the Licensing Act 2003. The certificate must explicitly state the senior officer's opinion that the premises in question are associated with serious crime, serious disorder or both.
Serious crime is defined by reference to section 81 of the Regulation of Investigatory Powers Act 2000. In summary, it means:
 - conduct that amounts to one or more criminal offences for which a person who has attained the age of eighteen and has no previous convictions could reasonably be expected to be sentenced to imprisonment for a term of three years or more; or
 - conduct that amounts to one or more criminal offences and involves the use of violence, results in substantial financial gain or is conduct by a large number of persons in pursuit of a common purpose.
 Serious disorder is not defined in legislation, and so bears its ordinary English meaning.
2. Briefly describe the circumstances giving rise to the opinion that the above premises are associated with serious crime, serious disorder, or both.

Retention Period: 7 years
MP 146/12

Police Representations

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Business Licence
Regulatory Services
Brent Council
Engineers Way
Wembley
HA9 0FJ

3 June 2025

Ref: 35010

Dear Business Licence,

Representation in support of the application to review the premises licence for Carlton Lounge (Tiger Bay), 232-234 Kingsbury Road, NW9 0BH (Premises licence number: 362998).

The above-mentioned application has been made under section 53A of the Licensing Act 2003.

As the delegated officer of the Licensing Authority, acting as a defined 'Responsible Authority' under the Licensing Act 2003, I confirm my representation in support of the application submitted by Metropolitan Police Service.

This representation is made on the grounds that the continued operation of this premises licence, without further intervention, could undermine one out of the four below licensing objectives:

- **The prevention of crime and disorder.**
- Public safety.
- The prevention of public nuisance.
- The protection of children from harm.

Licence History

The current premises licence is held by a limited company, namely, Carlton Lounge (UK) Limited. The sole listed director of the company is Thavatheva Thevarajah. Carlton Lounge (UK) Limited has held the premises licence since June 2016. Thavatheva Thevarajah is also the designated premises supervisor and has held that position since July 2013.

The premises licence was subject to a review hearing on 26 June 2014 following an application made by the Metropolitan Police Service. The review was sought on the grounds that all four licensing objectives were being undermined. The Licensing Sub-Committee subsequently agreed to adjourn the meeting on the condition that the premises implemented an effective action plan to improve management, including staff training and building improvements.

Page 1 of 5

The Licensing Authority acknowledges that this review hearing took place over 10 years ago and is therefore of limited relevance to the current review application.

On 8 August 2024, an application to vary the premises licence was submitted to the Licensing Authority. The application sought to extend all licensable activities by one hour and to amend the condition relating to last entry, proposing an extension to 01:30 from Sunday to Thursday and to 02:30 on Fridays and Saturdays. A representation was initially made by the Licensing Authority; however, this was subsequently withdrawn following agreement on amended conditions prior to a Licensing Sub-Committee hearing.

A further minor variation application was submitted on 11 October 2024, seeking to amend the last entry times to 02:30 from Sunday to Thursday, and to 03:30 on Fridays and Saturdays.

Summary

The Licensing Authority supports the Metropolitan Police Service's application for a summary review of the premises licence, following the tragic incident on 18 May 2025 in which a man lost his life. A review under section 53A of the Licensing Act 2003 is reserved for only the most serious cases involving crime and disorder, and the events of that night clearly meet this threshold. Both the victim and the suspect are believed to have been inside the premises prior to the incident.

It is accepted that premises cannot be held responsible for the actions of every individual customer. Nonetheless, there are significant concerns about how the premises was being managed and the extent to which it failed to uphold the licensing objective of the prevention of crime and disorder on the evening in question.

The Licensing Authority notes the following concerns raised in the Police's review application:

- Approximately 20–25 individuals were involved in the disorder.
- Security and staff were present and witnessed the events, yet no call was made to emergency services.
- CCTV shows the suspect entering the premises at 02:00. There is no evidence of any search or frisk being conducted. It is alleged that a large knife was in the suspect's possession whilst inside the premises.
- The suspect is later seen outside with a large knife, which was reportedly used to fatally wound the victim.
- Initial statements by management to attending Police Officers denied any altercation inside the premises. This was later retracted, with staff acknowledging that the individuals involved had in fact been inside and some were even ejected.
- A customer informed Police Officers that a knife had been pulled inside the premises. He was allegedly ushered away by staff.
- Local residents have reported concerns anti-social behaviour linked to the premises.

These issues point to a clear failure in management and alludes to a possible problematic operating culture on the night of the incident in which staff underestimated the seriousness of the incident that had unfolded. While it is acknowledged that the premises were not under a legal obligation to conduct searches of customers, the absence of any proactive measures to mitigate against such a risk, especially given the late hour, demonstrates poor judgement at best, and a clear disregard for the promotion of the licensing objectives at worst.

In addition to this, staff interactions with emergency services on that evening also raise further concern. Failing to notify the police of major disorder, initially misleading officers about the events, and the instance of ushering a member of the public who claimed that a knife had been pulled inside the premises before being ushered away by other staff – all represent a complete failure in how to deal with emergency responders and show a complete inability to act appropriately in a critical situation.

The Licensing Authority refers the Licensing Sub-Committee to paragraph 11.23 of the Section 182 Guidance, which advises where premises are found to be trading irresponsibly, the Licensing Sub-Committee should not hesitate, where appropriate to do so, to take tough action to tackle the problems at the premises and, where other measures might be deemed insufficient, to revoke the premises licence.

While the Police have not explicitly requested revocation, the Licensing Authority recommends that the Sub-Committee give serious consideration to this option. If the Sub-Committee does not consider revocation to be a proportionate or necessary course of action, it is the view of the Licensing Authority that a number of robust conditions should be imposed. These conditions should go beyond the interim steps already taken and be aimed at preventing a recurrence of the failings identified. A list of proposed conditions recommended by the Licensing Authority can be found at the rear of this representation. In addition, the Licensing Authority also invites the Sub-Committee to consider bringing forward the terminal hour for all licensable activities.

Yours sincerely,

A handwritten signature in dark ink, appearing to read 'E. Maldoom', with a horizontal line drawn underneath it.

Edwin Maldoom
Licensing Enforcement Officer

Licensing Authority's Proposed Conditions for Annex Three – For Consideration by the Licensing Sub-Committee.

1. The CCTV system shall be capable of capturing clear images of all patrons entering and exiting the premises. Additional CCTV cameras shall cover all publicly accessible internal and external areas, as outlined on the premises plan. A further CCTV camera shall be installed to monitor the immediate frontage of the premises on Kingsbury Road.

[Additional]

2. A member of staff who is conversant with the operation of the CCTV system shall always be available at the premises whilst the premises are open to the public. CCTV footage shall be made available for immediate viewing upon request by the Police and any authorised Officers from Brent Council. *[Additional]*

3. CCTV footage shall be provided immediately upon request by Police and any authorised Officers from Brent Council, in a readily accessible format on removable media (i.e., USB, hard drive, CD etc..) or via digital transfer.

[To replace Annex Two, Condition 2]

4. An incident log shall be kept at the premises, and made available for inspection on request by an authorised officer of Brent Council or the Police, which shall record the following:

- a. any incidents of crime and disorder.
- b. any ejections from the premises.
- c. any complaints received.
- d. any faults in the CCTV system.
- e. any seizures of drugs or offensive weapon.
- f. any visit by a relevant authority or emergency service.

[To replace Annex Two, Condition 7]

5. Any entries into the log shall be made as soon as reasonably possible after any incident and shall contain the time/date of the incident, the nature of the incident, a description of the people involved, the action taken and details of the person responsible for the management of the premises at the time of the incident.

[To replace Annex Two, Condition 7]

6. There shall be no entry to the premises by patrons after 00:30 on Sunday to Thursday and after 01:30 on Friday and Saturday. Re-entry to the premises shall not be permitted to any patron after these times. *[To Replace Annex Two, Condition 11]*

7. A personal licence holder from senior management shall be always present whilst the premises are undertaking licensable activities.

[Additional]

8. An ID scanning system shall be in operation from 21:00 each day. All individuals entering the premises via either the Tiger Bay or Carlton Lounge entrance must present verifiable I.D, which shall be scanned and recorded on the system prior to entry.

[Additional]

9. The premises licence holder shall undertake a written search policy as a preventative measure to negate patrons from bringing in any illicit drugs, weapons, or any other unlawful item onto the premises. Such measures shall include the use of a detection wand after 21:00.

[Additional]

10. Notices shall be conspicuously displayed at the entrance notifying patrons that the premises reserves the right to undertake searches upon entry to the premises and that the premises has a "no weapons policy".

[Additional]

11. A log shall be kept of the SIA door supervisors working on any night to include their full name, date of birth, Security Industry Authority licence number, company and booking on-off times. A copy of SIA door supervisor log shall be available upon request by Police and authorised officers from Brent Council.

[Additional]

12. All staff involved in licensable activities shall receive training relevant to their role. Refresher training shall be provided at least every 12 months. Training shall include, but not be limited to, the following topics:

- a. Age verification policy
- b. CCTV operation (If deemed appropriate by management)
- c. Conflict management
- d. Operating procedures
- e. Permitted hours and relevant conditions
- f. Responding to emergency situations

[To Replace Annex Two, Condition 27 & Annex Three, Condition 31]

13. Training records shall include the time/date of the training, staff members name, training topic and must be signed off by the relevant staff member and the respective premises licence holder/designated premises supervisor/duty manager. A copy of staff training shall be available upon request by Police and authorised officers from Brent Council.

[To Replace Annex Two, Condition 27 & Annex Three, Condition 31]

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From: Martin, Wood <Martin.Wood@brent.gov.uk>

Sent: 05 June 2025 12:28

To: Business Licence <business.licence@brent.gov.uk>; ENS Noise Team
<ens.noiseteam@brent.gov.uk>

Cc: Michael.J.Sullivan@met.police.uk

Subject: FW: CONSULT: Expedited Review - Carlton Lounge/Tiger Bay, 232-234
Kingsbury Road, NW9 0BH - 35010

Dear Licensing

NCT have reviewed the Metropolitan Police' Review Application. Through discussion with Sergeant Sullivan we are aware that public nuisance arising from noise associated with the premises is a significant feature of formal statements made by neighbouring residents. Following a case review including our Brent Noise App records we are concerned the premises is failing to uphold the licensing objective to prevent public nuisance by failing to meet relevant licensing conditions. Please accept this email as a holding response to our full application and supporting evidence.

Yours

Martin Wood

Principal Nuisance Control Officer

Children, Young People and Community Development

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Statement of Witness

Statement of: Martin Wood

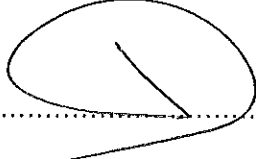
Occupation of Witness: Principal Nuisance Control Officer

Address: Brent Council, Nuisance Control Team, Brent Civic Centre, Engineers Way, Wembley, Middlesex, HA9 0FJ.

Tel No: (020) 8937 5561

This statement consisting of TWO pages signed by me is true to the best of my knowledge and belief.

Dated: 11 June 2025

Signed: 

Licensing Act 2003. Premises Licence Review. Nuisance Control Team (NCT)
Statement and Evidence Pack. Carlton Lounge / Tiger Bay, 232-234 Kingsbury
Road, London, NW9 0BH (the premises)

I am employed as the Principal Nuisance Control Officer for the Nuisance Control Team (NCT) at the London Borough of Brent. NCT are a Responsible Authority under the Licensing Act 2003. We are supporting the Metropolitan Police' Premises License Review application because evidence held on our records demonstrates the premises is failing in its duty to uphold relevant noise-controlling conditions in place to prevent public nuisance. NCT have two Music Noise cases on our premises reporting database: NC/08126/19 and NC/08440/21. We also have four Brent Noise App cases from separate households which include noise recordings and comments from the residents. The venue holds a Premises Licence (PL No.362998), wherein *Annex 2 – Conditions consistent with the operating schedule*, include:

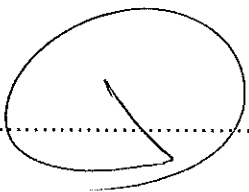
15. No noise or vibration shall be detectable at any neighbouring noise sensitive premises.

16. The relevant areas where regulated entertainment or making music takes place shall be adequately sound proofed to prevent noise breakout.

A copy of the Premises Licence Part A is **exhibited at MW/01**. There is presently no Statutory Noise Nuisance Abatement Notice in force against the premises. Such a Notice was served July 2019, prohibiting statutory nuisance from loud amplified music

and speech. A copy of that Notice along with covering letter is **Exhibit MW/02**. The Notice was not subject to appeal. In August 2022, following a noise complaint investigation where at 22.40hrs an annoying level of loud music was noted in the complainant's bedroom, compromising reasonable enjoyment and making sleep impossible. The NCT officer visited the premises and spoke to the manager in an advisory capacity. In Sept 2022, we wrote to the premises per **Exhibit MW/03**, formally withdrawing the 2019 Notice due to a limitation in its scope. A revised Notice was served (also Exhibit MW/03). In the accompanying covering letter, we reminded the manager and the business of Condition 15 to Annex 2 of the Premises Licence. A formal appeal was lodged against that Notice. **Exhibit MW/04** is a letter dated October 2022 formally withdrawing the Notice following a volume setting exercise with the business and commitment from the same to prevent public nuisance from regulated entertainment by adhering to relevant conditions on the Premises Licence. Case record NC/08126/19 contains a Nuisance Investigatory Visit 18 September 2021 where NCT officer noted: *Visit made to premises. Montitired from lay-by adjacent to premises. Witnessed people entering (after permitted entry/ re-entry time) - both restaurant & shisha lounge. Music clearly heard.* **Exhibit MW/05** is a letter dated 29 September 2021 to the premises referring to Nuisance Investigatory Visits and drawing reference to condition 15 of the Premises Licence. A Nuisance Investigatory Visit 05 March 2022 noted: *Visit made to rear of the premises. Could hear music coming from the shisha area, considerably loud & likely to be heard within the flats.* **Exhibit MW/06** is an email thread dated September 2022. The email dated 14 September is authored by a Licensing Compliance Officer for the attention of the manager Prash Theva, wherein is referenced a meeting and discussion at the premises. During that meeting the Licensing Compliance Officer and NCT Officer identified two conditions (the conditions 15 and 16) that the premises would have difficulty complying with in its current style of operation and making clear those need to be addressed as a matter of urgency to avoid the risk of enforcement intervention or formal review of Premises Licence. Below is a table summarising the four Noise App cases from separate households, which are also exhibited. NCT contend that these demonstrate the premises has historically and continues to fail in its duty to meet those conditions and thereby prevent public nuisance.

Exhibit Case Ref.	Status	Start date	End date	No. reports	User Comments
MW/ 07 VTI2GV9G	Triage	03.07.2019	Open	9	Yes
MW/08 KV3JEVMO	Closed	09.08.2021	05.11.2021	5	Yes
MW/09 C10X1KOO	Closed	23.02.2020	04.04.2021	5	Yes
MW/10 LFTHAMEN	Triage	30.04.2023	Open	114	Yes

Signed.....

Date: 11 June 2025



Brent

Regulatory Services
Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

TEL: 020 8937 5359
EMAIL: business.licence@brent.gov.uk
WEB: www.brent.gov.uk

London Borough of Brent

Premises Licence

Part A

This Premises Licence was granted by Brent Council, Licensing Authority for the area of the Borough of Brent under the Licensing Act 2003

Original grant date: 29 May 2008
Current issue date: 17 June
2020

Authorised signatory

Premises licence number:
362998

Part 1 – Premises Details

Postal address of premises, or if none, ordinance survey map reference or description

232 - 234 Kingsbury Road, London, Brent, NW9 0BH

Where the licence is time limited the dates

Licensable activities authorised by the licence

Section E: Live music
Section F: Recorded music

Section G: Performances of dance

Section H: Anything of a similar description to that falling within (E), (F) or (G)

Section I: Provision of late night refreshment: Indoors

Section J: Sale of alcohol: Both

The times the licence authorises the carrying out of licensable activities

Section E: Live music

Day	Start Time	End Time
Monday	11:00	02:00
Tuesday	11:00	02:00
Wednesday	11:00	02:00
Thursday	11:00	02:00
Friday	11:00	03:00
Saturday	11:00	03:00
Sunday	11:00	02:00

Section F: Recorded music

Day	Start Time	End Time
Monday	11:00	02:00
Tuesday	11:00	02:00
Wednesday	11:00	02:00
Thursday	11:00	02:00
Friday	11:00	03:00
Saturday	11:00	03:00
Sunday	11:00	02:00

Section G: Performances of dance

Day	Start Time	End Time
Monday	11:00	02:00
Tuesday	11:00	02:00
Wednesday	11:00	02:00
Thursday	11:00	02:00
Friday	11:00	03:00
Saturday	11:00	03:00
Sunday	11:00	02:00

Section H: Anything of a similar description to that falling within (E), (F) or (G)

Day	Start Time	End Time
Monday	11:00	02:00
Tuesday	11:00	02:00
Wednesday	11:00	02:00
Thursday	11:00	02:00

Friday	11:00	03:00
Saturday	11:00	03:00
Sunday	11:00	02:00

Section I: Provision of Late Night

Refreshments:Indoors

Day	Start Time	End Time
Monday	23:00	02:00
Tuesday	23:00	02:00
Wednesday	23:00	02:00
Thursday	23:00	02:00
Friday	23:00	03:00
Saturday	23:00	03:00
Sunday	23:00	02:00

Section J: Sale or Supply of Alcohol:

Both

Day	Start Time	End Time
Monday	11:00	02:00
Tuesday	11:00	02:00
Wednesday	11:00	02:00
Thursday	11:00	02:00
Friday	11:00	03:00
Saturday	11:00	03:00
Sunday	11:00	02:00

The opening hours of the premises

Day	Start Time	End Time
Monday	11:00	02:30
Tuesday	11:00	02:30
Wednesday	11:00	02:30
Thursday	11:00	02:30
Friday	11:00	03:30
Saturday	11:00	03:30
Sunday	11:00	02:30

Where the licence authorises supplies of alcohol whether these are on and/or off supplies

Both

Name, (registered) address, telephone number and email (where relevant) of holder of the premises licence

Carlton Lounge (UK) Ltd
232-234 Kingsbury Road, NW9 0BH
tavi [REDACTED]

Registered number of holder, for example company number, charity number (where applicable)

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol

Mr Tavi Thevarajah
[REDACTED]

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises the supply of alcohol

Licence Number: 95
Issuing authority: Three Rivers

Annex 1 – Mandatory conditions

No Irresponsible Drinks Promotions

(1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—

(a) games or other activities which require or encourage,

or are designed to require or encourage, individuals to— (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or (ii) drink as much alcohol as possible (whether within a time limit or otherwise);

(b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;

(c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;

(d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;

(e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

Free Water

The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

Age Verification Policy

(1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.

(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—

(a) a holographic mark, or

(b) an ultraviolet feature.

Small Measures to be Available

The responsible person must ensure that—

(a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—

(i) beer or cider: ½ pint;

(ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and

(iii) still wine in a glass: 125 ml;

(b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and

(c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available

Minimum Price of Alcohol

1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

2. For the purposes of the condition set out in paragraph 1—

(a)—duty|| is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;

(b)—permitted price|| is the price found by applying the formula—

$$P = D + (D \times V)$$

where—

(i) P is the permitted price,

(ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and

(iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

(c)—relevant person|| means, in relation to premises in respect of which there is in force a premises licence—

(i) the holder of the premises licence,

(ii) the designated premises supervisor (if any) in respect of such a licence, or

(iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

(d) —relevant person|| means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(e)—valued added tax|| means value added tax charged in accordance with the Value Added Tax Act 1994.

3. Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

4. (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day (—the first day||) would be different from the permitted price on the next day (—the second day||) as a result of a change to the rate of duty or value added tax.

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Requirement for a DPS

(1) No supply of alcohol may be made under the premises licence—

(a) at a time when there is no designated premises supervisor in respect of the premises licence, or

(b) at a time when the designated premises supervisor does not hold a personal licence or their personal licence is suspended.

(2) Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

Door Supervisors and Security Staff to be Licensed by the SIA (when required)

Where the licence includes a condition that at specified times one or more individuals must be at the premises to carry out a security activity, each individual must be licensed by the Security Industry Authority, with the following exceptions:

a) premises where the premises licence authorises plays or films

b) any occasion mentioned in paragraph 8(3)(b) or (c) of Schedule 2 to the Private Security Industry Act 2001 (premises being used exclusively by a club with a club premises certificate, under a temporary event notice authorising plays or films or under a gaming licence), or

c) any occasion within paragraph 8(3)(d) of Schedule 2 to the Private Security Industry Act 2001

Film Classification When required

(i) The admission of children to the exhibition of any film must be restricted in accordance with the recommendation of the designated film classification body unless section (ii) applies.

(ii) Where the licensing authority notifies the holder of the licence that this subsection applies the admission of children must be restricted in accordance with any recommendation made by the licensing authority.

In this section—

"children" means persons aged under 18; and

"film classification body" means the person or persons designated as the authority

under section 4 of the Video Recordings Act 1984 (c. 39) (authority to determine suitability of video works for classification).

Annex 2 – Conditions consistent with the operating schedule

- 1 CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and authorised Officers from Brent Council on demand.
- 2 A minimum of 2 door supervisors shall be employed from 22:00 hours when the premises are open for the sale of alcohol past 01.00hrs and will remain in place until the last customer has left the premises.
- 3 Customers shall not be permitted to take open glass containers outside the premises as defined on the plan submitted to and approved by the Licensing Authority.
- 4 The licensee shall keep an incident book which shall be made available to the Police and Licensing Authority on demand.
- 5 Notices clearly explaining the licensee's policy on admission and searching shall be displayed at each entrance.
- 6 Signs alerting customers to theft shall be displayed.
- 7 The outside drinking areas (including rear garden) shall cease at 2300 hours excluding the shisha area.
- 8 A copy of the premises licence summary including the hours which licensable activities are permitted shall be visible from the outside of each entrance to the premises.
- 9 Substantial food and non-intoxicating beverages (including free drinking water) shall be available during the whole of licensed hours in all parts of the premises where intoxicants are provided.
- 10 On major event days at Wembley Stadium the following shall apply:
 - * Customers shall not be allowed to congregate outside the premises.
 - * No glass bottles shall be handed over the bar but decanted into toughened glass or plastic vessels.
 - * The DPS shall work in partnership with the Police and if necessary comply with any direction given by a senior Police Officer on duty at the event.
- 11 Notices clearly explaining the licensee's drugs policy shall be displayed at the entrance and at suitable places throughout the premises.
- 12 Windows within the bar and restaurant areas shall be kept closed after 22:00 hours.
- 13 Notices asking customers to leave quietly shall be conspicuously displayed at all exits.

14 The playing of live or recorded music shall not be permitted in any garden or external area after 2200 hours excluding the Shisha area.

15 No noise or vibration shall be detectable at any neighbouring noise sensitive premises.

16 The relevant areas where regulated entertainment or making music takes place shall be adequately sound proofed to prevent noise breakout.

17 Doors and windows shall be kept closed during entertainment to reduce noise breakout (ensuring there is adequate ventilation within the premises). Staff shall check prior to entertainment and periodically during entertainment, that all windows and doors are shut.

18 Lobbied entrances shall have automatic door closures.

19 Nudity, striptease and other entertainment of an adult nature shall not be permitted on the premises.

20 The advertised smoking of shisha through "alcoholic drinks" shall not take place on the premises

21 The maximum number of persons permitted on the Ground Floor shall not exceed 300 persons including staff.

The maximum number of persons permitted on the First Floor shall not exceed 150 persons including staff.

22 The locks and flush latches on the exit doors and gates shall be unlocked and kept free from fastenings other than push bars or pads whilst the public are on the premises.

23 The socket outlets (or other power supplies used for DJ equipment, band equipment and other portable equipment) that are accessible to performers, staff or the public shall be suitably protected by a residual current device (RCD having a rated residual operating current not exceeding 30 milliamps).

24 No children shall be admitted unless accompanied by a responsible adult.

25 No rubbish or empty bottles shall be placed in the outside bins after 23:00 hours

26 The Licensee shall undertake a risk assessment of any significant promotion or event, using the Metropolitan Police Service Promotion/Event Risk Assessment Form (Form 696) or an equivalent and provide a copy to the Metropolitan Police and Brent Council's Licensing Unit not less than 14 days before the event is due to take place.

27 Where an event has taken place the licensee shall complete a Debrief Risk Assessment Form (Form 696A) and submit this to the Metropolitan Police and Brent Council's Licensing Unit within 3 days of the conclusion of the event.

28 No entry or re-entry shall be permitted after 00:00 hours on Sunday to Thursday and 00.30hrs on Friday and Saturday

Following Review -- condition added

29 Staff training schedule as agreed with Metropolitan Police shall be implemented.

1 CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and authorised Officers from Brent Council on demand.

2 A minimum of 2 door supervisors shall be employed from 22:00 hours when the premises are open for the sale of alcohol past 01.00hrs and will remain in place until the last customer has left the premises.

3 Customers shall not be permitted to take open glass containers outside the premises as defined on the plan submitted to and approved by the Licensing Authority.

4 The licensee shall keep an incident book which shall be made available to the Police and Licensing Authority on demand.

5 Notices clearly explaining the licensee's policy on admission and searching shall be displayed at each entrance.

6 Signs alerting customers to theft shall be displayed.

7 The outside drinking areas (including rear garden) shall cease at 2300 hours excluding the shisha area.

8 A copy of the premises licence summary including the hours which licensable activities are permitted shall be visible from the outside of each entrance to the premises.

9 Substantial food and non-intoxicating beverages (including free drinking water) shall be available during the whole of licensed hours in all parts of the premises where intoxicants are provided.

10 On major event days at Wembley Stadium the following shall apply:

* Customers shall not be allowed to congregate outside the premises.

* No glass bottles shall be handed over the bar but decanted into toughened glass or plastic vessels.

* The DPS shall work in partnership with the Police and if necessary comply with any direction given by a senior Police Officer on duty at the event.

11 Notices clearly explaining the licensee's drugs policy shall be displayed at the entrance and at suitable places throughout the premises.

12 Windows within the bar and restaurant areas shall be kept closed after 22:00 hours.

- 13 Notices asking customers to leave quietly shall be conspicuously displayed at all exits.
- 14 The playing of live or recorded music shall not be permitted in any garden or external area after 2200 hours excluding the Shisha area.
- 15 No noise or vibration shall be detectable at any neighbouring noise sensitive premises.
- 16 The relevant areas where regulated entertainment or making music takes place shall be adequately sound proofed to prevent noise breakout.
- 17 Doors and windows shall be kept closed during entertainment to reduce noise breakout (ensuring there is adequate ventilation within the premises). Staff shall check prior to entertainment and periodically during entertainment, that all windows and doors are shut.
- 18 Lobbied entrances shall have automatic door closures.
- 19 Nudity, striptease and other entertainment of an adult nature shall not be permitted on the premises.
- 20 The advertised smoking of shisha through "alcoholic drinks" shall not take place on the premises
- 21 The maximum number of persons permitted on the Ground Floor shall not exceed 300 persons including staff.
- The maximum number of persons permitted on the First Floor shall not exceed 150 persons including staff.
- 22 The locks and flush latches on the exit doors and gates shall be unlocked and kept free from fastenings other than push bars or pads whilst the public are on the premises.
- 23 The socket outlets (or other power supplies used for DJ equipment, band equipment and other portable equipment) that are accessible to performers, staff or the public shall be suitably protected by a residual current device (RCD having a rated residual operating current not exceeding 30 milliamps).
- 24 No children shall be admitted unless accompanied by a responsible adult.
- 25 No rubbish or empty bottles shall be placed in the outside bins after 23:00 hours
- 26 The Licensee shall undertake a risk assessment of any significant promotion or event, using the Metropolitan Police Service Promotion/Event Risk Assessment Form (Form 696) or an equivalent and provide a copy to the Metropolitan Police and Brent Council's Licensing Unit not less than 14 days before the event is due to take place.

27 Where an event has taken place the licensee shall complete a Debrief Risk Assessment Form (Form 696A) and submit this to the Metropolitan Police and Brent Council's Licensing Unit within 3 days of the conclusion of the event.

28 No entry or re-entry shall be permitted after 00:00 hours on Sunday to Thursday and 00.30hrs on Friday and Saturday.

Annex 3 – Conditions attached after a hearing by the licensing authority

Following Review -- condition added

29 Staff training schedule as agreed with Metropolitan Police shall be implemented.

Annex 4 – Plans

See attached

LONDON BOROUGH OF BRENT

Environmental Protection Act 1990

Section 80

Abatement notice in respect of statutory nuisance

Mr Prash Theva (Manager)
Carlton Lounge
232-234 Kingsbury Road
London
NW9 0BH

TAKE NOTICE that under the provisions of the Environmental Protection Act 1990 the Council of the London Borough of Brent being satisfied of the **likely occurrence** of noise amounting to a statutory nuisance under section 79(1)(g) of that Act at the premises known as neighbouring residential units at Mead Court behind Carlton Lounge, 232-234 Kingsbury Road, London, NW9 0BH within the district of the said Council arising from the playing of amplified music and amplified speech.

HEREBY REQUIRE YOU as the **person responsible** of the premises from which the noise is or would be emitted **forthwith** from the service of this notice, to abate the same and also

HEREBY PROHIBIT the **occurrence** of the said nuisance and for that purpose require you to: **Cease or cause to cease the playing of amplified music and amplified speech at such a level as to constitute a nuisance**

IN the event of an appeal this notice shall **NOT** be suspended until the appeal has been abandoned or decided by the Court, as, in the opinion of the Council, the expenditure which would be incurred by any person in carrying out works in compliance with this notice before any appeal has been decided would not be disproportionate to the public benefit to be expected in that period from such compliance.

IF without reasonable excuse you contravene or fail to comply with any requirement of this notice you will be guilty of any offence under section 80(4) of the Environmental Protection Act 1990 and on summary conviction will be liable to a fine not exceeding level 5 on the Standard Scale (currently £5,000), together with a further fine of an amount equal to one-tenth of that level for each day on which the offence continues after conviction. A person who commits an offence on industrial, trade or business premises will be liable on summary conviction to a fine not exceeding £20,000.

The Council may also take proceedings in the High Court for securing the abatement, prohibition or restriction of the nuisance. Further, if you fail to execute all or any of the works in accordance with this notice, the Council may execute the works and recover from you the necessary expenditure incurred.

Dated: 07/07/2019 Signed:


Print Name: 
Regulatory Services
Authorised Officer

Regulatory Services, Brent Civic Centre, Engineers Way, Wembley HA9 0JF

Tel: 0208 937 5252

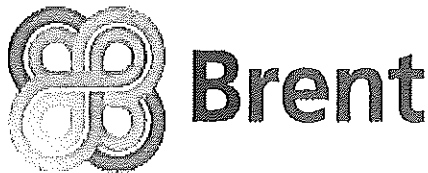
Email:ens.noiseteam@brent.gov.uk

Ref: EH/19/08126/MW

NB The person served with this notice may appeal against the notice to Brent Magistrates' Court, 448 High Road, London NW10 2DZ within twenty-one days beginning with the date of service of the notice (see notes attached).

If you require further information or have a query in respect of this notice, please call [REDACTED] on 020 8937 5252

The Notice Of Which This Is A True Copy Was Served By
Me On The With Named On The 7 Day Of
JULY 2019
By Person named PRASH JAEVA
At @ 22:40 HRS
By Affixing To
Of The Premises
By Sending To By Recorded Delivery Addressed
To The With Named On The Address Of The Notice For
Recorded Delivery No See Registration Book No.
Signed [Signature]
Designation SHO



REGENERATION AND ENVIRONMENT

Brent Civic Centre, Engineers Way,
Wembley, Middlesex. HA9 0FJ
Tel: (020) 8937 5252
Direct Line 020-8937 5561

Email: ens.noiseteam@brent.gov.uk

Web: www.brent.gov.uk

Date: 07/07/2019

Mr Prash Theva (Manager)
Carlton Lounge
232-234 Kingsbury Road
London
NW9 0BH

Your Ref:
Our Ref: NC/08126/19
Contact: [REDACTED]

Dear Mr Prash Theva (Manager),

Environmental Protection Act 1990
Carlton Lounge, 232-234 Kingsbury Road, London, NW9 0BH

On the 06 July 2019, Officers from Environmental Health responded to a complaint and noted loud music emanating from the above premises at such a level as to constitute the likely occurrence of a statutory nuisance within the meaning of the law.

Therefore I am obliged to serve the enclosed Notice under Section 80 of the Environmental Protection Act 1990. This is intended to deal with this matter by enabling the Council to take formal legal action should there be any occurrence of statutory noise nuisance from loud music.

Should further complaints be received, we will investigate by monitoring the situation. Monitoring will either take the form of periodic visits, to be carried out day or night, by officers who will engage in non-intrusive monitoring (i.e. without alerting you prior to the visit) usually by visiting the person making the complaint, and/or the use of remote monitoring equipment which measures and records the noise being complained about.

Contravention of the notice could lead to the instigation of criminal proceedings against you. The maximum fine for each offence is now unlimited upon conviction. The previous maximum fine was £20,000

Please note that there is a right of appeal to the notice. Application has to be made to the Magistrates Court within 21 days. The details are provided on the notes to the notice.

If there continues to be a persistent noise nuisance, the council will also consider applying to the Courts for a warrant in order to seize all audio equipment from your premises.

Accordingly, I would strongly advise that you cease to cause noise nuisance and refrain from playing loud music at such a level as to disturb your neighbours.

Should you require any further information, please do not hesitate to contact me at the above address.

Yours sincerely,

[REDACTED]

Principal Nuisance Control Officer
Regeneration and Environment



INVESTOR IN PEOPLE



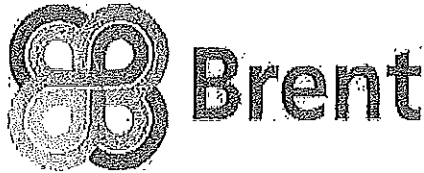
Awarded for excellence



Brent - building a better
borough

23. 22.40

MW/03



REGENERATION AND ENVIRONMENT

Brent Civic Centre, Engineers Way,
Wembley, Middlesex. HA9 0FJ

Tel: (020) 8937 5252
Direct Line 020-8937 5561

Email: ens.noiseteam@brent.gov.uk

Web: www.brent.gov.uk

Date: 14/09/2022

Mr Prash Theva (Manager)
Carlton Lounge/Tiger Bay
232-234 Kingsbury Road
London
NW9 0BH

Your Ref:
Our Ref: NC/08126/19
Contact: [REDACTED]

Dear Mr Theva,

Environmental Protection Act 1990

Carlton Lounge/Tiger Bay, 232-234 Kingsbury Road, London, NW9 0BH

It was good to meet with you, your father, and [REDACTED] (Head of Security) on Saturday 27 Aug. You will recall my visit was made at approx. 22:40hrs, in response to a noise complaint. My prior assessment indicated a statutory nuisance-level of noise from loud amplified music. During our discussion, you informed me of due diligence measures you are taking by measuring noise levels at the boundary, and unsuccessful attempts you have made to engage with one resident in particular. I acknowledge that Carlton Lounge was celebrating its 10th anniversary.

Following a later review of the noise abatement notice served on you in July 2019 (copy attached), I observed its scope is limited to noise nuisance affecting residential occupiers at Mead Court. As explained during our meeting, the complaint received on Saturday evening was in response to a complaint from a different location.

I am therefore writing to formally withdraw the 2019 notice and serve the enclosed revised notice under Section 80 of the Environmental Protection Act 1990. This is intended to deal with the matter by enabling the Council to take formal legal action should there be any occurrence of noise nuisance from loud amplified music.

Contravention of the notice could lead to the instigation of criminal proceedings against you. The maximum fine for each offence, upon conviction, is unlimited. The previous maximum fine was £20,000 (business).

Please note that there is a right of appeal to the notice. Application has to be made to the Magistrates Court within 21 days. The details are provided on the notes to the notice.

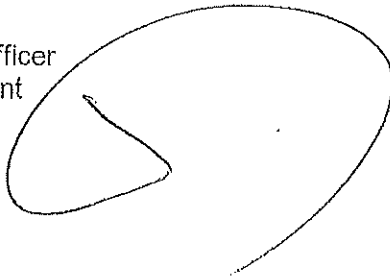
We remind you of Condition 15 (Annex 2) of your Premises Licence: No noise or vibration shall be detectable at any neighbouring noise sensitive premises. We also remind you of your duty under the Licensing Act 2003 to prevent public nuisance.

Accordingly, I would strongly advise that you ensure the playing of amplified music does not constitute statutory noise nuisance or breach of premises licence.

Should you require any further information, please do not hesitate to contact me.

Yours sincerely,

Principal Nuisance Control Officer
Regeneration and Environment



PROOF-OF-SERVICES

LONDON BOROUGH OF BRENT

Environmental Protection Act 1990

Section 80

Abatement notice in respect of statutory nuisance

Mr Prash Theva (Manager)
Carlton Lounge/Tiger Bay
232-234 Kingsbury Road
London
NW9 0BH

TAKE NOTICE that under the provisions of the Environmental Protection Act 1990 the Council of the London Borough of Brent being satisfied of the **likely occurrence** of noise amounting to a statutory nuisance under section 79(1)(g) of that Act from the premises known as Carlton Lounge/Tiger Bay, 232-234 Kingsbury Road, London, NW9 0BH within the district of the said Council arising from the playing of amplified music and amplified speech.

HEREBY REQUIRE YOU as the **person responsible** of the premises from which the noise is or would be emitted **forthwith** from the service of this notice, to abate the same and also

HEREBY PROHIBIT the **occurrence** of the said nuisance and for that purpose require you to: **Cease or cause to cease the playing of amplified music and amplified speech at such a level as to constitute a nuisance**

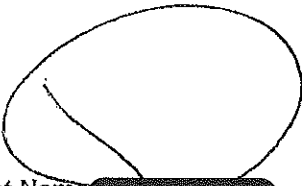

IN the event of an appeal this notice shall NOT be suspended until the appeal has been abandoned or decided by the Court, as, in the opinion of the Council, the expenditure which would be incurred by any person in carrying out works in compliance with this notice before any appeal has been decided would not be disproportionate to the public benefit to be expected in that period from such compliance.

IF without reasonable excuse you contravene or fail to comply with any requirement of this notice you will be guilty of any offence under section 80(4) of the Environmental Protection Act 1990 and on summary conviction will be liable to a fine not exceeding level 5 on the Standard Scale (currently £5,000), together with a further fine of an amount equal to one-tenth of that level for each day on which the offence continues after conviction. A person who commits an offence on industrial, trade or business premises will be liable on summary conviction to a fine not exceeding £20,000.

The Council may also take proceedings in the High Court for securing the abatement, prohibition or restriction of the nuisance. Further, if you fail to execute all or any of the works in accordance with this notice, the Council may execute the works and recover from you the necessary expenditure incurred.

Dated: 14/09/2022

Signed:


Print Name: 
Regulatory Services
Authorised Officer

Regulatory Services, Brent Civic Centre, Engineers Way, Wembley, HA9 0JF

Tel: 0208 937 5252

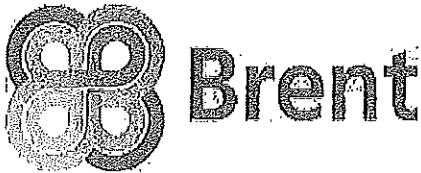
Email:ens.noiseteam@brent.gov.uk

Ref: EH/19/08126/MW

NB The person served with this notice may appeal against the notice to Brent Magistrates' Court, 448 High Road, London NW10 2DZ within twenty-one days beginning with the date of service of the notice (see notes attached).

If you require further information or have a query in respect of this notice, please call [REDACTED] on 020 8937 5252

The Notice Of Which This Is A True Copy Was Served By	
Me On The Within Named On The	14 Day Of
SEPT. 2022	
By Personal Delivery To MR PRASH TILVA	
At	
By Affixing To The n 13.00 HRS	
Of The Premises	
By Sending To The By Registered Delivery, Addressed	
To The Within Named At The Address On The Notice For	
Recorded Delivery No. See Registration Book No.	
Signed	
Designation	



REGENERATION AND ENVIRONMENT

Brent Civic Centre, Engineers Way,
Wembley, Middlesex. HA9 0FJ
Tel: (020) 8937 5252
Direct Line 020-8937 5561

Email: ens.noiseteam@brent.gov.uk

Web: www.brent.gov.uk

Date: 14/09/2022

Carlton Lounge (UK) Ltd
Carlton Lounge/Tiger Bay
232-234 Kingsbury Road
London
NW9 0BH

Your Ref:
Our Ref: NC/08126/19
Contact: [REDACTED]

Dear Sirs

Environmental Protection Act 1990

Carlton Lounge/Tiger Bay, 232-234 Kingsbury Road, London, NW9 0BH

I met with Mr Prash Theva (Manager) on Saturday 27 Aug 2022, as outlined in the attached correspondence.

We are concerned that statutory noise nuisance from loud amplified music - particularly after 11pm - is likely to occur. We are therefore obliged to serve the enclosed notice under Section 80 of the Environmental Protection Act 1990. This is intended to deal with the matter by enabling the Council to take formal legal action should there be any occurrence of noise nuisance from loud amplified music.

Contravention of the notice could lead to the instigation of criminal proceedings against you. The maximum fine for each offence, upon conviction, is unlimited. The previous maximum fine was £20,000 (business).

Please note that there is a right of appeal to the notice. Application has to be made to the Magistrates Court within 21 days. The details are provided on the notes to the notice.

We remind you of Condition 15 (Annex 2) of your Premises Licence: No noise or vibration shall be detectable at any neighbouring noise sensitive premises. We also remind you of your duty under the Licensing Act 2003 to prevent public nuisance

Accordingly, I would strongly advise that you ensure the playing of amplified music does not constitute statutory noise nuisance or breach of premises licence.

Should you require any further information, please do not hesitate to contact me.

Yours sincerely,

[REDACTED]
Principal Nuisance Control Officer
Regeneration and Environment

LONDON BOROUGH OF BRENT

Environmental Protection Act 1990

Section 80

Abatement notice in respect of statutory nuisance

Carlton Lounge (UK) Ltd
Carlton Lounge/Tiger Bay
232-234 Kingsbury Road
London
NW9 0BH

TAKE NOTICE that under the provisions of the Environmental Protection Act 1990 the Council of the London Borough of Brent being satisfied of the **likely occurrence** of noise amounting to a statutory nuisance under section 79(1)(g) of that Act from the premises known as Carlton Lounge/Tiger Bay, 232-234 Kingsbury Road, London, NW9 0BH within the district of the said Council arising from the playing of amplified music and amplified speech.

HEREBY REQUIRE YOU as the **person responsible** of the premises from which the noise is or would be emitted **forthwith** from the service of this notice, to abate the same and also

HEREBY PROHIBIT the **occurrence** of the said nuisance and for that purpose require you to: **Cease or cause to cease the playing of amplified music and amplified speech at such a level as to constitute a nuisance**

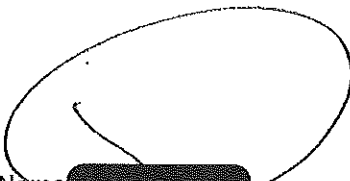
IN the event of an appeal this notice shall NOT be suspended until the appeal has been abandoned or decided by the Court, as, in the opinion of the Council, the expenditure which would be incurred by any person in carrying out works in compliance with this notice before any appeal has been decided would not be disproportionate to the public benefit to be expected in that period from such compliance.

IF without reasonable excuse you contravene or fail to comply with any requirement of this notice you will be guilty of any offence under section 80(4) of the Environmental Protection Act 1990 and on summary conviction will be liable to a fine not exceeding level 5 on the Standard Scale (currently £5,000), together with a further fine of an amount equal to one-tenth of that level for each day on which the offence continues after conviction. A person who commits an offence on industrial, trade or business premises will be liable on summary conviction to a fine not exceeding £20,000.

The Council may also take proceedings in the High Court for securing the abatement, prohibition or restriction of the nuisance. Further, if you fail to execute all or any of the works in accordance with this notice, the Council may execute the works and recover from you the necessary expenditure incurred.

Dated: 14/09/2022

Signed:

Print Name 
Regulatory Services
Authorised Officer

Regulatory Services, Brent Civic Centre, Engineers Way, Wembley, HA9 0JF

Tel: 0208 937 5252

Email:ens.noiseteam@brent.gov.uk

Ref: EH/19/08126/MW

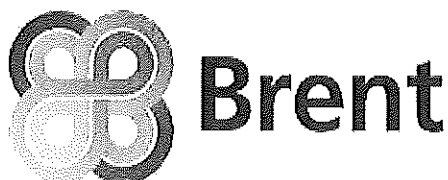
NB The person served with this notice may appeal against the notice to Brent Magistrates' Court, 448 High Road, London NW10 2DZ within twenty-one days beginning with the date of service of the notice (see notes attached).

If you require further information or have a query in respect of this notice, please call [REDACTED] on 020 8937 5252

13.00 HRS

The Notice Of Which This Is A True Copy Was Served By	
Me On The Within Named On The <u>14</u> Day Of	
<u>SEPT. 2022</u>	
By Personal Delivery To <u>MR PRASH THEVA</u>	
At	
By Affixing To The <u>13-00 HRS</u>	
Of The Premises	
By Sending The Notice By Recorded Delivery Addressed	
To The Within Named At The Address On The Notice For	
Recorded Delivery No. See Registration Book No.	
Signed	<u>EHO</u>
Designation	

MW/04



REGENERATION AND ENVIRONMENT

Brent Civic Centre, Engineers Way,
Wembley, Middlesex. HA9 0FJ

Tel: (020) 8937 5252

Direct Line 5561

Email: [redacted]@brent.gov.uk

Web: www.brent.gov.uk

Date: 19/10/2022

Mr Prash Theva (Manager)
Carlton Lounge / Tiger Bay
232-234 Kingsbury Road
London
NW9 0BH

Your Ref:
Our Ref: NC/08126/19
Contact: [redacted]

By post and email

Dear Prash,

Carlton Lounge / Tiger Bay, 232-234 Kingsbury Road, London, NW9 0BH
Formal withdrawal of noise nuisance abatement notices.

Thank you once again for your co-operation in setting a suitable music noise volume on Saturday 15th October.

I have since received summons to attend Willesden Magistrates Court on 17 November following appeal lodged against the enclosed noise abatement notices, dated and served 14 September 2022.

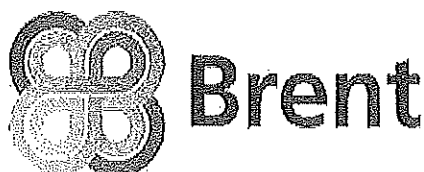
Having thought carefully about this matter and being mindful of your evident willingness to cooperate and meet your legal duty to prevent public nuisance, and adhere to conditions upon your premises licence, we have taken the decision to formally withdraw both noise abatement notices.

For the avoidance of doubt, there are no active noise abatement notices against Carlton Lounge / Tiger Bay.

Yours sincerely,

[redacted]
Principal Nuisance Control Officer
Community Protection
cc Borough Solicitor

MW/05



REGENERATION AND ENVIRONMENT

Brent Civic Centre, Engineers Way,
Wembley, Middlesex. HA9 0FJ
Tel: (020) 8937 5252
Direct Line 020-8937 1096

Email: ens.noiseteam@brent.gov.uk

Web: www.brent.gov.uk

Date: 29/09/2021

Mr Thavatheva Thevarajah
Tigerbay Shisha Lounge
234 Kingsbury Road
London
NW9 0BH

Your Ref:
Our Ref: NC/08440/21
Contact: [REDACTED]

Dear Mr Thevarajah,

Noise Nuisance - Environmental Protection Act 1990
Tigerbay Shisha Lounge, 234 Kingsbury Road, London, NW9 0BH

Thank you for your time during our telephone call on 29 September. As discussed, we have several received complaints from local residents alleging noise caused by loud amplified music and voices from your premises is causing a nuisance.

On the 18th September 2021 at 0021 hours and at 2314 hours, I visited the area and monitored noise levels from outside of the premises. I can confirm that on both occasions, the noise from both music and from voices could clearly be heard.

Since our telephone discussion, I was pleased to hear from a local resident that the noise from music had reduced over the past two weeks..

If the terms of that notice are broken and you continue to cause unacceptable noise, the Council may then take Court action. A successful prosecution can result in an unlimited fine and a criminal record being imposed. The option to seek a formal review of your premises licence is also an option available to the council and local residents.

I would like to draw your attention to condition 15 of your premises licence below:

"15 No noise or vibration shall be detectable at any neighbouring noise sensitive premises."

You are therefore required to ensure that activities at your premises do not cause a disturbance to your neighbours and, if so, take any measures necessary to reduce the noise.

I would be pleased to discuss the matter with you and welcome you to contact me on the above telephone number.

Thank you for your co-operation.

Yours sincerely,

[REDACTED]
Nuisance Control Officer
Regeneration and Environment



**Brent - building a better
borough**

From: [REDACTED]
Sent: 14 September 2022 15:45
To: [REDACTED]; prash theva <[REDACTED]>
[REDACTED] >
Cc: [REDACTED] >
Subject: RE: FAO Prash Theva

Dear Prash,

It was lovely to meet with you and your team earlier. I feel it was a constructive meeting and I hope it gave you some perspective on what you need to do to address the issues discussed.

I was able to carry out an inspection of the conditions attached to your premises licence and this highlighted some areas of concern, relating to the following conditions.

Annex 2 – Conditions consistent with the operating schedule

1 CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and authorised Officers from Brent Council on demand.

When requested, you were unable to show me CCTV footage from yesterday evening. I appreciate that you have now resolved this and this will not be a problem for any future similar requests.

4. The licensee shall keep an incident book which shall be made available to the Police and Licensing Authority on demand.

Your SIA Manager showed me your incident book where the last recorded incident was on 02/01/2022. During conversation there appeared to be some confusion as to what needed to be recorded. Just to confirm that ANY incident, whether emergency services have been called or not, that involves some form of intervention/assistance by any

member of staff should be recorded. Recording of all incidents is so important in today's "Where's there's blame, there's a claim" culture that we live in.

During the meeting I identified the following two conditions that I feel your premises, in its current style of operation, will have difficulty to comply with.

15. No noise or vibration shall be detectable at any neighbouring noise sensitive premises.

16. The relevant areas where regulated entertainment or making music takes place shall be adequately sound proofed to prevent noise breakout.

Condition 15 & 16 have always been on the premises licence since it was converted to the new Licensing Act 2003. They were also on the licence when it was transferred to Carlton Lounge (UK) Ltd in 2016. So, it is obvious that these conditions were not taken into consideration when changing the style of operation to its current mode. This needs to be addressed as a matter of urgency as, if not, your premises could be at risk of enforcement action being taken and/or your licence being reviewed.

Please keep [REDACTED] and updated with any measures you plan on implementing to make sure that you are in compliance with your licence conditions.

Kind Regards

[REDACTED]

Licensing Officer

Regulatory Services

Brent Council

Mob: [REDACTED]

Tel: [REDACTED]

www.brent.gov.uk

@Brent_Council

From: [REDACTED]

Sent: 12 September 2022 14:28

To: prash theva <[REDACTED]>; [REDACTED]
[REDACTED]>

Subject: RE: FAO Prash Theva

Hi Prash

Look forward to seeing you and your team on Weds from 12:30pm.

Licensing Officer, [REDACTED] will be joining me.

Kind regards

[REDACTED]

Principal Nuisance Control Officer

Community Protection

Resident Services

020 8937 5561

From: prash theva <[REDACTED]>

Sent: 12 September 2022 12:39

To: [REDACTED]

[REDACTED]
Subject: Re: FAO Prash Theva

Hi [REDACTED]

Thanks for your reply and hope you had a good weekend.

Thank you for wanting to meet sooner. We are more than happy to meet at Carlton Lounge on Wednesday 14 September. Given the current commitments of the management team a meeting between 12.30 and 1.30pm would work well.

We are more than happy to invite whoever you feel can help contribute to the meeting and helps support our current measures which includes our head of security and sound engineer if you believe this will be beneficial in order to resolve the matter, so please let me know and we will reach out accordingly to them.

Should you feel there is anything else please feel free to contact me.

Look forward to meeting you on Wednesday.

Thanks

Prash

On Mon, 12 Sep 2022 at 11:45, [REDACTED] > wrote:

Hi Prash

Thank you for your email.

We welcome your request for a meeting; although I consider meeting at Carlton Lounge would be more helpful than meeting at Brent Civic Centre.

Are you possibly free on Wednesday, sometime between noon and 2pm?

Kind regards


Principal Nuisance Control Officer

Community Protection

Resident Services

020 8937 5561

From: prash theva <

Sent: 09 September 2022 18:41

To: 

Subject: Re: FAO Prash Theva

Hi 

Thank you for your email earlier today and trust you are keeping well.

I have tried to contact you twice to speak directly as sometimes that is easier to do though I believe your voice mailbox is full.

Thank you for your offer to meet on the 23rd September 2022. As mentioned to Diana last week we are keen to maintain and continue to build a relationship with yourselves and our local community.

I had expressed to [REDACTED] that I would like to meet you with my management team and the external sound team we have been working with, to discuss and resolve this matter.

We have been putting in place additional measures to monitor sound and additional security which was shown to your team, alongside conversations with [REDACTED] throughout this period to work with you. Given our work within the community we do too, we want to ensure we work with you in the appropriate way that supports our community and as a local business that has now been running for 10 years.

Would you be free between Monday and Wednesday next week to have a meeting to discuss this matter in your offices? Please do let me know and happy to meet.

Kind regards

On Fri, 9 Sep 2022 at 14:21, [REDACTED] > wrote:

Hello Prash

Trusting you are well.

My colleague - [REDACTED] - explained you refused to accept the revised noise abatement notices when she visited last week. We do acknowledge your efforts to ensure neighbours are not unreasonably disturbed by noise from your business. However, as the notice is revised, merely to consider a wider residential neighbourhood than Mead Court (and would entail withdrawal of the earlier 2019 notice – which remains in force) we consider it is necessary to follow through with this. I do believe serving a revised notice would provide you with opportunity to lodge an appeal – though I am not sure on what grounds that could succeed as we do not consider the requirements of the revised abatement notice is otherwise unreasonable in character or extent, or unnecessary.

I will hold-off serving the revised notice until evening of Friday 23 September, when I would be happy to meet with you in person again.

All good wishes



Principal Nuisance Control Officer

Community Protection

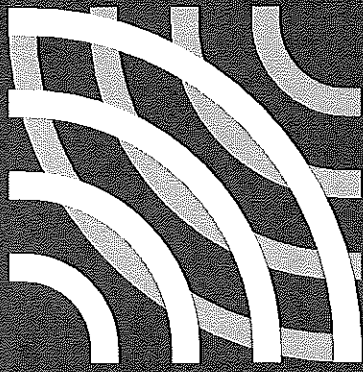
Resident Services

020 8937 5561

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the
noise
app

Case report

MW/07

Case details

Status: Triage

Reference: VT12GV9G

Source address: Carlton lounge, Kingsbury road, London, NW9

Assigned officer(s): [REDACTED]

Case created: 3 Jul 2019 18:45

Reporter details

Name: [REDACTED]

Email: [REDACTED]

Telephone: [REDACTED]

Reporter address: [REDACTED] Mead Court, Buck Lane, London, NW9 0XN

Reports

Source address: Carlton lounge, Kingsbury road, London, NW9

Reporter: [REDACTED]

Report 9

Recorded: 30 Jul 2024 12:24

Uploaded: 30 Jul 2024 12:32

Source: Commercial music

Location: Living room

Duration: 1 hour

Intensity: 10

GPS Accuracy: 17.6m

Additional evidence

Comments

I do not want to hear really loud music in my flat. When it is coming from a business premises. It is really loud and annoying I cannot hear my own radio

Photo and video

N/A

Internal report notes

N/A

Source address: Carlton lounge, Kingsbury road, London, NW9

Reporter: [REDACTED]

Report 8

Recorded: 24 Aug 2019 21:05

Uploaded: 24 Aug 2019 21:06

Source: Domestic music

Location: Living room

Duration: 10 minutes

Intensity: 6

GPS Accuracy: 3.7m

Additional evidence

Comments

N/A

Photo and video

N/A

Internal report notes

N/A

Source address:Carlton lounge, Kingsbury road, London, NW9

Reporter: [REDACTED]

Report 7

Recorded: 24 Aug 2019 21:01

Uploaded: 24 Aug 2019 21:02

Source: Domestic music

Location: Living room

Duration: 15 minutes

Intensity: 5

GPS Accuracy: 3m

Additional evidence

Comments

N/A

Photo and video

N/A

Internal report notes

N/A

Source address: Carlton lounge, Kingsbury road, London, NW9

Reporter: [REDACTED]

Report 6

Recorded: 24 Aug 2019 20:57

Uploaded: 24 Aug 2019 21:00

Source: Domestic music

Location: Living room

Duration: 0 seconds

Intensity: 5

GPS Accuracy: 3m

Additional evidence

Comments

Really inconsiderate fed up it's hot and all I can hear is this racket

Photo and video

N/A

Internal report notes

N/A

Source address:Carlton lounge, Kingsbury road, London, NW9

Reporter: [REDACTED]

Report 5

Recorded: 17 Aug 2019 18:38

Uploaded: 17 Aug 2019 18:47

Source: Live music

Location: Dining room

Duration: 10 minutes

Intensity: 5

GPS Accuracy: 3m

Additional evidence

Comments

It gives me a headache and cannot hear my TV properly

Photo and video

N/A

Internal report notes

N/A

Source address: Carlton lounge, Kingsbury road, London, NW9

Reporter: [REDACTED]

Report 4

Recorded: 7 Jul 2019 00:03

Uploaded: 7 Jul 2019 00:03

Source: Domestic music

Location: Living room

Duration: 1 hour

Intensity: 3

GPS Accuracy: 3m

Additional evidence

Comments

N/A

Photo and video

N/A

Internal report notes

N/A

Source address:Carlton lounge, Kingsbury road, London, NW9

Reporter: [REDACTED]

Report 3

Recorded: 5 Jul 2019 22:38

Uploaded: 5 Jul 2019 22:38

Source: Domestic music

Location: Living room

Duration: 4 hours 10 minutes

Intensity: 5

GPS Accuracy: 3m

Additional evidence

Comments

It's really annoying can even hear it in my bedroom been like it ever since I got in from work

Photo and video

N/A

Internal report notes

N/A

Source address: Carlton lounge, Kingsbury road, London, NW9

Reporter: [REDACTED]

Report 2

Recorded: 5 Jul 2019 21:28

Uploaded: 5 Jul 2019 21:28

Source: Domestic music

Location: Dining room

Duration: 4 hours

Intensity: 5

GPS Accuracy: 3m

Additional evidence

Comments

Can't watch TV in peace

Photo and video

N/A

Internal report notes

N/A

Source address:Carlton lounge, Kingsbury road, London, NW9
Reporter: [REDACTED]

Report 1

Recorded: 3 Jul 2019 18:45

Uploaded: 3 Jul 2019 18:45

Source: Domestic music

Location: Dining room

Duration: 30 minutes

Intensity: 5

GPS Accuracy: 3m

Additional evidence

Comments

It gives me a headache I want to be able to have my windows open on a hot day

Photo and video

N/A

Internal report notes

N/A

Audit trail and messages

Source address: Carlton lounge, Kingsbury road, London, NW9

Reporter: [REDACTED]

Audit Trail

Case grouped:	6 Jun 2025 21:50
Status change:	Triage - 6 Jun 2025 21:50
Status change:	Triage - 6 Jun 2025 21:50
Status change:	Triage - 6 Jun 2025 21:50
Status change:	Triage - 6 Jun 2025 21:50
Status change:	Triage - 6 Jun 2025 21:50
Status change:	Triage - 6 Jun 2025 21:50
Status change:	Closed - 22 Nov 2024 14:18
Message:	From [REDACTED] - 22 Nov 2024 14:18
Report sent:	30 Jul 2024 12:20
Status change:	Closed - 5 Sep 2019 16:43
Status change:	Pending review - 24 Aug 2019 21:00
Status change:	Closed - 21 Aug 2019 07:43
Status change:	Pending review - 17 Aug 2019 18:47
Status change:	Closed - 27 Jul 2019 18:54
Status change:	Under investigation - 7 Jul 2019 23:39
Status change:	Pending review - 3 Jul 2019 18:48

Messages

Comments

[REDACTED] - 22 Nov 2024 14:18

We regret we were unable to respond to these at the time reported. We will log this for monitoring as a one-off or infrequent noise incident. We usually require three or four separate nuisance-level incidents within a four-week period to open an investigation.

██████████ - 27 Jul 2019 18:53

Thank you for using the Brent Noise App. I can confirm we visited Mead Court and the Carlton Lounge on 07 July and witnessed unreasonably loud music. A Noise Abatement Notice was served on the person responsible for playing loud music at a level causing nuisance. That notice prohibits the recurrence of the nuisance and a breach of the notice is an offence. If the noise problem recurs, please contact us again whilst the noise is audible and disturbing you. If this is during our service hours, we will again endeavour to visit you as soon as possible - usually within two working hours - to make an assessment from your premises. We cannot respond to calls outside our service hours.

Internal case notes

Source address: Carlton lounge, Kingsbury road, London, NW9

Reporter: [REDACTED]

Internal case notes

Comments

Declaration

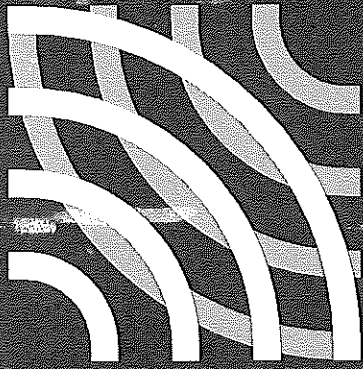
I [REDACTED] confirm that this report and the recording I am submitting through The Noise App are a true representation of the noise nuisance I have experienced.

This noise report has been reproduced from The Noise App website (<https://app.thenoiseapp.com>) and may contain personal information. This report is the property of the Licensee, that is the person(s) or organisation(s) licensed to use The Noise App and website. Data collected and distributed by and from The Noise App and website is subject to The Noise App Terms and Conditions of Service (see <https://app.thenoiseapp.com>) and the Licence terms. Please note that this report is subject to the Licensee's Data Protection and Privacy policies; it is also subject to the Data Protection and Privacy legislation applying to the locality within which The Noise App is being used. This report should not be distributed to any person(s) or third parties unless authorised to receive the information by the User or the Licensee. RH Environmental Limited as Licensor of The Noise App and website admits no liability and is not responsible for the User's or the Licensee's use of the data.



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noise
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Case report

MW/08

Case details

Status:	Closed
Reason for closure:	Case unresolved
Reference:	KV3JEVMO
Source address:	Tiger Bay Shisha Bar, 234 Kingsbury Road, London, NW9 0BH
Assigned officer(s):	N/A
Case created:	9 Aug 2021 00:26

Reporter details

Name:	[REDACTED]
Email:	[REDACTED]
Telephone:	[REDACTED]

Reporter address: [REDACTED] Kingsbury , London , NW9 0BW

Reports

Source address: Tiger Bay Shisha Bar, 234 Kingsbury Road, London, NW9 0BH
Reporter: [REDACTED]

Report 5

Recorded: 9 Aug 2021 00:26

Uploaded: 9 Aug 2021 00:33

Source: Domestic music

Location: Bedroom

Duration: 30 minutes

Intensity: 8

GPS Accuracy: 9m

Additional evidence

Comments

This is the Tiger Bay Shisha Bar yet again. Monitoring their activities in the evening is of little use when they crank the volume up after midnight. I expect a full report from you as to what action you have taken against this continuing disturbance. Failing that, I will file an FoI request for all complaints about these premises, consult my MP, and consider whether there is a case for collusion.

Photo and video

N/A

Internal report notes

N/A

Source address: Tiger Bay Shisha Bar, 234 Kingsbury Road, London, NW9 0BH

Reporter: [REDACTED]

Report 4

Recorded: 20 Jul 2021 00:45

Uploaded: 20 Jul 2021 00:53

Source: Domestic music

Location: Bedroom

Duration: 30 minutes

Intensity: 7

GPS Accuracy: 4.9m

Additional evidence

Comments

This is from the Tiger Bay Shisha Bar. They crank the volume up after midnight. It is not possible to remain asleep when they do this. It is likely to continue until 3am and then we have to contend with the noise of their customers hanging around the car park for another hour. What are you doing about this? It is entirely unacceptable. I expect to hear from you during the course of the day. Next stop will be my MP to find out why you have taken no action to stop this appalling antisocial commercial activity.

Photo and video

N/A

Internal report notes

N/A

Source address: Tiger Bay Shisha Bar, 234 Kingsbury Road, London, NW9 0BH

Reporter: [REDACTED]

Report 3

Recorded: 19 Jun 2021 23:46

Uploaded: 19 Jun 2021 23:48

Source: Domestic music

Location: Bedroom

Duration: 45 minutes

Intensity: 7

GPS Accuracy: 8m

Additional evidence

Comments

No chance of an early night here, thanks to the Tiger Bar again.

Photo and video

N/A

Internal report notes

N/A

Source address: Tiger Bay Shisha Bar, 234 Kingsbury Road, London, NW9 0BH

Reporter: [REDACTED]

Report 2

Recorded: 19 Jun 2021 00:28

Uploaded: 19 Jun 2021 00:30

Source: Domestic music

Location: Bedroom

Duration: 1 hour 20 minutes

Intensity: 7

GPS Accuracy: 13.3m

Additional evidence

Comments

Yet another sleepless night of torture courtesy of the Tiger Bar in Kingsbury Road.

Photo and video

N/A

Internal report notes

N/A

Source address: Tiger Bay Shisha Bar, 234 Kingsbury Road, London, NW9 0BH

Reporter: [REDACTED]

Report 1

Recorded: 5 Jun 2021 01:31

Uploaded: 5 Jun 2021 01:39

Source: Domestic music

Location: Bedroom

Duration: 2 hours

Intensity: 7

GPS Accuracy: 3.5m

Additional evidence

Comments

The noise is coming from The Tiger Bar alongside the Carlton Rooms on Kingsbury Rd. As well as the loud music there are drunken people screaming, jeering and shouting periodically. It's now 1.35am and sleep is not possible. When the club disgorges, their customers make noise in their car park often as late as 3.30am.

Photo and video

N/A

Internal report notes

N/A

Audit trail and messages

Source address: Tiger Bay Shisha Bar, 234 Kingsbury Road, London, NW9 0BH
Reporter: [REDACTED]

Audit Trail

Status change: Closed - 6 Jun 2025 21:51

Status change: Closed - 5 Nov 2021 13:01

Status change: Pending review - 9 Aug 2021 00:33

Messages

Comments

[REDACTED] - 26 Jul 2021 12:46

We are giving priority to cases where there is persistent or widespread actionable nuisance. We are already aware of the history of this premises and will monitor from time to time during our evening duties.

[REDACTED] - 20 Jul 2021 09:31

To be fair, they ceased at 1.00am on this occasion, with little noise afterwards.

[REDACTED] 20 Jul 2021 09:30

To be fair, they ceased at 1.00am on this occasion, with little noise afterwards.

Internal case notes

Source address:Tiger Bay Shisha Bar, 234 Kingsbury Road, London, NW9 0BH

Reporter: [REDACTED]

Internal case notes

Comments

Declaration

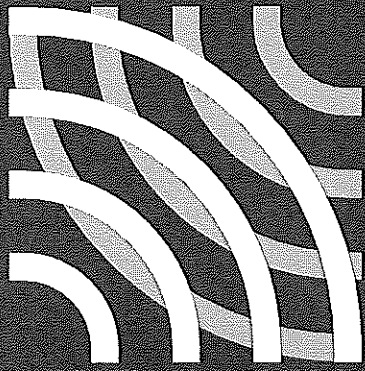
I [REDACTED] confirm that this report and the recording I am submitting through The Noise App are a true representation of the noise nuisance I have experienced.

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Case report

MW/09

Case details

Status:	Closed
Reason for closure:	Case unresolved
Reference:	C10X1K00
Source address:	The Carlton Lounge, , 232 Kingsbury Road, London , NW9 OBH
Assigned officer(s):	██████████
Case created:	23 Feb 2020 02:11

Reporter details

Name:	██████████
Email:	████████████████████
Telephone:	██████████

Reporter address: [REDACTED] Mead Court, Buck Lane, Kingsbury, NW9 0XN

Reports

Source address: The Carlton Lounge, , 232 Kingsbury Road, London , NW9 OBH
Reporter: [REDACTED]

Report 5

Recorded: 21 Mar 2020 01:47

Uploaded: 21 Mar 2020 01:51

Source: Live music

Location: Bedroom

Duration: 6 hours 30 minutes

Intensity: 10

GPS Accuracy: 13.2m

Additional evidence

Comments

I have not been able to sleep.

Photo and video

N/A

Internal report notes

N/A

Source address: The Carlton Lounge, , 232 Kingsbury Road, London , NW9 OBH

Reporter: [REDACTED]

Report 4

Recorded: 23 Feb 2020 02:14

Uploaded: 23 Feb 2020 02:34

Source: Live music

Location: Bedroom

Duration: 5 hours 40 minutes

Intensity: 10

GPS Accuracy: 4.6m

Additional evidence

Comments

I have not slept at all. I have requested the council to move me. It is unfair to do a houseswap for someone else to endure, what I have for years. I will be taking this matter up with legal advisors , not with the club, because Brent Council has permit them an extension which letters were posted to myself as a council tenant. I have been a tenant at this address for going 26 years and had no problem before this club moved, next to these flats. It is 2:23 am Sunday Morning. How wicked and heartless. They even have the audacity to raise the volume higher.

Photo and video

N/A

Internal report notes

N/A

Source address: The Carlton Lounge, , 232 Kingsbury Road, London , NW9 OBH

Reporter: [REDACTED]

Report 3

Recorded: 2 Oct 2019 00:32

Uploaded: 2 Oct 2019 00:34

Source: Domestic music

Location: Bedroom

Duration: 3 hours 50 minutes

Intensity: 10

GPS Accuracy: 4.6m

Additional evidence

Comments

NOISE.....

Photo and video

N/A

Internal report notes

N/A

Source address: The Carlton Lounge, , 232 Kingsbury Road, London , NW9 OBH

Reporter: [REDACTED]

Report 2

Recorded: 15 Sep 2019 01:16

Uploaded: 15 Sep 2019 01:19

Source: Live music

Location: Bedroom

Duration: 1 hour 25 minutes

Intensity: 9

GPS Accuracy: -

Additional evidence

Comments

The Carlton Lounge Club have increased their volume, please do something about it. I am unable to sleep.

Photo and video

N/A

Internal report notes

N/A

Source address: The Carlton Lounge, , 232 Kingsbury Road, London , NW9 OBH

Reporter: [REDACTED]

Report 1

Recorded: 15 Sep 2019 00:23

Uploaded: 15 Sep 2019 00:31

Source: Live music

Location: Bedroom

Duration: 3 hours 50 minutes

Intensity: 5

GPS Accuracy: -

Additional evidence

Comments

I want to sleep. The base is heavy and the loud chattering voices are too much. I want to sleep. What is being done about this problem. My sleep pattern has been affected by them for years. They are causing health problems.

Photo and video

N/A

Internal report notes

N/A

Audit trail and messages

Source address: The Carlton Lounge, , 232 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Audit Trail

Status change: Closed - 4 Apr 2020 23:08

Status change: Under investigation - 24 Feb 2020 14:14

Status change: Pending review - 23 Feb 2020 02:34

Messages

Comments

[REDACTED] - 4 Apr 2020 23:08

This premises should be closed now due to the pandemic. If you find the premises is still operating during lockdown please notify the Police via 101.

[REDACTED] - 4 Oct 2019 15:59

Thank you for using the Brent Noise App. We have a backlog of recordings. This was my earliest opportunity to listen to these recordings. The perceived volume of music noise was not especially substantial, but low bass thuds and voices were evident in your 15th September recordings. We have noted the time of your recordings. Please continue to use the Brent Noise App or use our emergency noise service (6pm - 2am Friday to Sunday). We will decide what action to take based on the scale of the problem, how frequently it happens, who is affected by the noise and how. You (and other neighbours) are able to request a formal review of the premises licence at any time based on your own anecdotal evidence or in the form of noise incident diaries. Please contact me if you would like more information about that.

[REDACTED] - 19 Sep 2019 18:49

Thank you for using the Brent Noise App. We will review your recordings as soon as possible and come back to you.

Internal case notes

Source address: The Carlton Lounge, , 232 Kingsbury Road, London , NW9 OBH

Reporter: [REDACTED]

Internal case notes

Comments

Declaration

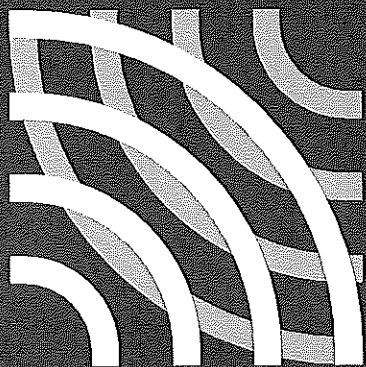
I [REDACTED] confirm that this report and the recording I am submitting through The Noise App are a true representation of the noise nuisance I have experienced.

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Case report

MW/10

Case details

Status:	Triage
Reference:	LFTHAMEN
Source address:	Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Assigned officer(s):	Auto Bot1, [REDACTED]
Case created:	30 Apr 2023 23:57

Reporter details

Name:	[REDACTED]
Email:	[REDACTED]
Telephone:	[REDACTED]
Reporter address:	[REDACTED] Kingsbury, London , NW9 0BW

Reports

Source address: Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 114

Recorded: 31 May 2025 01:18

Uploaded: 31 May 2025 01:19

Source: Live music

Location: Bedroom

Duration: 3 hours

Intensity: 8

GPS Accuracy: 9m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 113

Recorded: 24 May 2025 01:43

Uploaded: 24 May 2025 01:44

Source: Live music

Location: Bedroom

Duration: 3 hours

Intensity: 7

GPS Accuracy: 13.5m

Additional evidence

Comments

I am unable to sleep due to the loud music

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 112

Recorded: 21 Jul 2024 02:09

Uploaded: 21 Jul 2024 02:09

Source: Live music

Location: Bedroom

Duration: 4 hours

Intensity: 9

GPS Accuracy: 6.3m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address: Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 111

Recorded: 10 Jun 2024 00:58

Uploaded: 10 Jun 2024 00:58

Source: Live music

Location: Bedroom

Duration: 3 hours

Intensity: 7

GPS Accuracy: 9.1m

Additional evidence

Comments

I'm am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 110

Recorded: 9 Jun 2024 02:11

Uploaded: 9 Jun 2024 02:12

Source: Live music

Location: Bedroom

Duration: 3 hours

Intensity: 7

GPS Accuracy: 9.1m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 109

Recorded: 4 Jun 2024 23:02

Uploaded: 4 Jun 2024 23:02

Source: Live music

Location: Bedroom

Duration: 2 hours

Intensity: 8

GPS Accuracy: 9.1m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 108

Recorded: 3 Mar 2024 02:07

Uploaded: 3 Mar 2024 02:07

Source: Live music

Location: Bedroom

Duration: 4 hours

Intensity: 7

GPS Accuracy: 6.6m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address: Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 107

Recorded: 29 Feb 2024 01:07

Uploaded: 29 Feb 2024 01:08

Source: Live music

Location: Bedroom

Duration: 3 hours

Intensity: 8

GPS Accuracy: 6.6m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 106

Recorded: 24 Feb 2024 01:12

Uploaded: 24 Feb 2024 01:13

Source: Live music

Location: Bedroom

Duration: 4 hours

Intensity: 9

GPS Accuracy: 6.7m

Additional evidence

Comments

I am unable to sleep.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 105

Recorded: 18 Feb 2024 02:15

Uploaded: 18 Feb 2024 02:15

Source: Live music

Location: Bedroom

Duration: 5 hours

Intensity: 7

GPS Accuracy: 6.7m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 104

Recorded: 17 Feb 2024 01:30

Uploaded: 18 Feb 2024 02:13

Source: Live music

Location: Bedroom

Duration: 4 hours

Intensity: 9

GPS Accuracy: 6.7m

Additional evidence

Comments

I am unable to sleep as the music is very loud.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 103

Recorded:	12 Feb 2024 00:22
Uploaded:	12 Feb 2024 00:22
Source:	Live music
Location:	Bedroom
Duration:	2 hours
Intensity:	8
GPS Accuracy:	6.6m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 102

Recorded: 11 Feb 2024 02:11

Uploaded: 11 Feb 2024 02:12

Source: Live music

Location: Bedroom

Duration: 3 hours

Intensity: 7

GPS Accuracy: 6.7m

Additional evidence

Comments

I'm am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 101

Recorded: 4 Feb 2024 23:51

Uploaded: 4 Feb 2024 23:51

Source: Live music

Location: Bedroom

Duration: 3 hours

Intensity: 7

GPS Accuracy: 10.3m

Additional evidence

Comments

I am unable to sleep due to loud music

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 100

Recorded: 10 Dec 2023 23:31

Uploaded: 10 Dec 2023 23:32

Source: Live music

Location: Bedroom

Duration: 2 hours

Intensity: 7

GPS Accuracy: 5m

Additional evidence

Comments

I am unable to sleep due to live music

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 99

Recorded: 29 Oct 2023 01:50

Uploaded: 29 Oct 2023 01:50

Source: Live music

Location: Bedroom

Duration: 3 hours

Intensity: 8

GPS Accuracy: 12.5m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 98

Recorded: 15 Oct 2023 23:44

Uploaded: 15 Oct 2023 23:45

Source: Commercial music

Location: Bedroom

Duration: 2 hours

Intensity: 8

GPS Accuracy: 8.5m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 97

Recorded:	31 Jul 2023 00:01
Uploaded:	31 Jul 2023 00:02
Source:	Domestic music
Location:	Bedroom
Duration:	2 hours
Intensity:	8
GPS Accuracy:	3.5m

Additional evidence

Comments
I can't sleep.

Photo and video
N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 96

Recorded: 29 Jul 2023 02:06

Uploaded: 29 Jul 2023 02:06

Source: Domestic music

Location: Bedroom

Duration: 3 hours

Intensity: 7

GPS Accuracy: 4.6m

Additional evidence

Comments

I can't sleep

Photo and video

N/A

Internal report notes

N/A

Source address: Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 95

Recorded: 20 Jul 2023 01:10

Uploaded: 20 Jul 2023 01:12

Source: Domestic music

Location: Bedroom

Duration: 3 hours

Intensity: 9

GPS Accuracy: 4.6m

Additional evidence

Comments

I can't sleep. The music is very loud. It is 1am in the morning. I have called to put the music lower but it's still loud.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 94

Recorded: 17 Jul 2023 00:48

Uploaded: 17 Jul 2023 00:49

Source: Domestic music

Location: Bedroom

Duration: 1 hour

Intensity: 8

GPS Accuracy: 3.5m

Additional evidence

Comments

I can't sleep

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 93

Recorded:	14 Jul 2023 23:34
Uploaded:	14 Jul 2023 23:35
Source:	Domestic music
Location:	Bedroom
Duration:	2 hours
Intensity:	8
GPS Accuracy:	4.6m

Additional evidence

Comments

I can't sleep

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 92

Recorded: 6 Jul 2023 22:42

Uploaded: 6 Jul 2023 22:43

Source: Domestic music

Location: Bedroom

Duration: 2 hours

Intensity: 8

GPS Accuracy: 4.3m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 91

Recorded: 28 Jun 2023 23:14

Uploaded: 28 Jun 2023 23:15

Source: Domestic music

Location: Bedroom

Duration: 2 hours

Intensity: 7

GPS Accuracy: 4.6m

Additional evidence

Comments

I cant sleep.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 90

Recorded:	19 Jun 2023 23:11
Uploaded:	19 Jun 2023 23:11
Source:	Domestic music
Location:	Bedroom
Duration:	2 hours
Intensity:	8
GPS Accuracy:	3.5m

Additional evidence

Comments
I am unable to sleep

Photo and video
N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 89

Recorded: 18 Jun 2023 23:27

Uploaded: 18 Jun 2023 23:27

Source: Domestic music

Location: Bedroom

Duration: 2 hours

Intensity: 7

GPS Accuracy: 3.5m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 88

Recorded: 17 Jun 2023 00:03

Uploaded: 17 Jun 2023 00:03

Source: Domestic music

Location: Bedroom

Duration: 3 hours

Intensity: 8

GPS Accuracy: 3.8m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 87

Recorded: 14 May 2023 23:55

Uploaded: 14 May 2023 23:56

Source: Domestic music

Location: Bedroom

Duration: 1 hour

Intensity: 7

GPS Accuracy: 4.6m

Additional evidence

Comments

I can't sleep

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 86

Recorded: 7 May 2023 00:36

Uploaded: 7 May 2023 00:36

Source: Domestic music

Location: Bedroom

Duration: 1 hour

Intensity: 9

GPS Accuracy: 4.6m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address: Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 85

Recorded: 30 Apr 2023 23:58

Uploaded: 30 Apr 2023 23:59

Source: Domestic music

Location: Bedroom

Duration: 1 hour

Intensity: 8

GPS Accuracy: 3.5m

Additional evidence

Comments

I unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 84

Recorded: 12 Feb 2023 00:53

Uploaded: 12 Feb 2023 00:54

Source: Domestic music

Location: Bedroom

Duration: 2 hours

Intensity: 10

GPS Accuracy: 3.5m

Additional evidence

Comments

I can't sleep

Photo and video

N/A

Internal report notes

N/A

Source address: Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 83

Recorded: 30 Jan 2023 23:44

Uploaded: 30 Jan 2023 23:44

Source: Domestic music

Location: Bedroom

Duration: 1 hour

Intensity: 7

GPS Accuracy: 3.5m

Additional evidence

Comments

I can't sleep

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 82

Recorded: 8 Jan 2023 00:35

Uploaded: 8 Jan 2023 00:36

Source: Domestic music

Location: Bedroom

Duration: 1 hour

Intensity: 7

GPS Accuracy: 3.5m

Additional evidence

Comments

I can sleep

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 81

Recorded: 2 Jan 2023 23:38

Uploaded: 2 Jan 2023 23:39

Source: Domestic music

Location: Bedroom

Duration: 30 minutes

Intensity: 10

GPS Accuracy: 4.6m

Additional evidence

Comments

I am unable to sleep.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 80

Recorded: 2 Jan 2023 23:19

Uploaded: 2 Jan 2023 23:19

Source: Domestic music

Location: Bedroom

Duration: 1 hour 30 minutes

Intensity: 8

GPS Accuracy: 4.6m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 79

Recorded: 1 Jan 2023 03:36

Uploaded: 1 Jan 2023 03:36

Source: Domestic music

Location: Bedroom

Duration: 1 hour 30 minutes

Intensity: 10

GPS Accuracy: 3.5m

Additional evidence

Comments

I can sleep due to the loud music!

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 78

Recorded: 4 Dec 2022 00:21

Uploaded: 4 Dec 2022 00:22

Source: Domestic music

Location: Bedroom

Duration: 2 hours

Intensity: 7

GPS Accuracy: 3.5m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 77

Recorded: 2 Dec 2022 23:32

Uploaded: 2 Dec 2022 23:34

Source: Domestic music

Location: Bedroom

Duration: 2 hours

Intensity: 7

GPS Accuracy: 4.8m

Additional evidence

Comments

I am unable to sleep.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 76

Recorded: 3 Sep 2022 01:06

Uploaded: 3 Sep 2022 01:06

Source: Domestic music

Location: Bedroom

Duration: 1 hour

Intensity: 8

GPS Accuracy: 7.8m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address: Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 75

Recorded: 27 Aug 2022 22:10

Uploaded: 27 Aug 2022 22:11

Source: Domestic music

Location: Bedroom

Duration: 1 hour 30 minutes

Intensity: 10

GPS Accuracy: 4.8m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 74

Recorded: 26 Aug 2022 00:25

Uploaded: 26 Aug 2022 00:25

Source: Domestic music

Location: Bedroom

Duration: 2 hours

Intensity: 7

GPS Accuracy: 7.4m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address: Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 73

Recorded: 22 Aug 2022 22:34

Uploaded: 22 Aug 2022 22:34

Source: Domestic music

Location: Bedroom

Duration: 1 hour

Intensity: 7

GPS Accuracy: 4.8m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 72

Recorded: 22 Aug 2022 00:50

Uploaded: 22 Aug 2022 00:51

Source: Domestic music

Location: Bedroom

Duration: 1 hour

Intensity: 7

GPS Accuracy: 7.2m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address: Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 71

Recorded: 20 Aug 2022 01:34

Uploaded: 20 Aug 2022 01:34

Source: Domestic music

Location: Bedroom

Duration: 2 hours

Intensity: 8

GPS Accuracy: 6.8m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 70

Recorded: 19 Aug 2022 00:27

Uploaded: 19 Aug 2022 00:28

Source: Domestic music

Location: Bedroom

Duration: 2 hours

Intensity: 9

GPS Accuracy: 4.7m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 69

Recorded: 14 Aug 2022 23:20

Uploaded: 14 Aug 2022 23:21

Source: Domestic music

Location: Bedroom

Duration: 2 hours

Intensity: 9

GPS Accuracy: 4.8m

Additional evidence

Comments

I am unable to sleep due to the loud music. The music has been loud all week until 2:00am.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 68

Recorded: 11 Jul 2022 22:46

Uploaded: 11 Jul 2022 22:46

Source: Domestic music

Location: Bedroom

Duration: 1 hour

Intensity: 7

GPS Accuracy: 5.3m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address: Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 67

Recorded: 8 Jul 2022 23:53

Uploaded: 8 Jul 2022 23:53

Source: Domestic music

Location: Bedroom

Duration: 1 hour

Intensity: 10

GPS Accuracy: 6.4m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 66

Recorded: 6 Jul 2022 23:30

Uploaded: 6 Jul 2022 23:30

Source: Domestic music

Location: Bedroom

Duration: 2 hours

Intensity: 7

GPS Accuracy: 6.2m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address: Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 65

Recorded: 3 Jul 2022 01:22

Uploaded: 3 Jul 2022 01:23

Source: Domestic music

Location: Bedroom

Duration: 2 hours

Intensity: 8

GPS Accuracy: 5.4m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 64

Recorded:	21 Jun 2022 22:23
Uploaded:	21 Jun 2022 22:24
Source:	Domestic music
Location:	Bedroom
Duration:	1 hour 30 minutes
Intensity:	10
GPS Accuracy:	4.8m

Additional evidence

Comments
I am unable to sleep
Photo and video
N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 63

Recorded: 18 Jun 2022 01:09

Uploaded: 18 Jun 2022 01:10

Source: Domestic music

Location: Bedroom

Duration: 3 hours

Intensity: 10

GPS Accuracy: 6.7m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 62

Recorded:	16 Jun 2022 00:54
Uploaded:	16 Jun 2022 00:54
Source:	Domestic music
Location:	Bedroom
Duration:	2 hours
Intensity:	7
GPS Accuracy:	6.1m

Additional evidence

Comments
I am unable to sleep
Photo and video
N/A

Internal report notes

N/A

Source address: Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 61

Recorded: 14 Jun 2022 01:29

Uploaded: 14 Jun 2022 01:30

Source: Domestic music

Location: Bedroom

Duration: 2 hours

Intensity: 7

GPS Accuracy: 6m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 60

Recorded: 5 Jun 2022 01:58

Uploaded: 5 Jun 2022 01:59

Source: Domestic music

Location: Bedroom

Duration: 1 hour

Intensity: 10

GPS Accuracy: 6.8m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address: Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 59

Recorded: 4 Jun 2022 01:25

Uploaded: 4 Jun 2022 01:26

Source: Domestic music

Location: Bedroom

Duration: 2 hours

Intensity: 7

GPS Accuracy: 6.8m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 58

Recorded: 29 May 2022 01:26

Uploaded: 29 May 2022 01:26

Source: Domestic music

Location: Bedroom

Duration: 3 hours

Intensity: 9

GPS Accuracy: 4.8m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 57

Recorded: 27 May 2022 23:32

Uploaded: 27 May 2022 23:33

Source: Domestic music

Location: Bedroom

Duration: 2 hours

Intensity: 10

GPS Accuracy: 6.2m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 56

Recorded: 23 May 2022 01:08

Uploaded: 23 May 2022 01:09

Source: Domestic music

Location: Bedroom

Duration: 3 hours

Intensity: 8

GPS Accuracy: 6.4m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address: Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 55

Recorded: 21 May 2022 23:25

Uploaded: 21 May 2022 23:25

Source: Domestic music

Location: Bedroom

Duration: 2 hours

Intensity: 9

GPS Accuracy: 4.7m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 54

Recorded:	21 May 2022 02:12
Uploaded:	21 May 2022 02:13
Source:	Domestic music
Location:	Bedroom
Duration:	2 hours
Intensity:	8
GPS Accuracy:	4.7m

Additional evidence

Comments
I am unable and I sleep

Photo and video
N/A

Internal report notes

N/A

Source address: Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 53

Recorded: 7 May 2022 01:13

Uploaded: 7 May 2022 01:14

Source: Domestic music

Location: Bedroom

Duration: 30 minutes

Intensity: 8

GPS Accuracy: 4.7m

Additional evidence

Comments

The music has become louder and is preventing me from sleeping.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 52

Recorded: 7 May 2022 00:44

Uploaded: 7 May 2022 00:45

Source: Domestic music

Location: Bedroom

Duration: 1 hour

Intensity: 8

GPS Accuracy: 4.7m

Additional evidence

Comments

I am still unable to sleep due to the loud music, evening after requesting for the music to be put lower. The music is very loud.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 51

Recorded: 6 May 2022 22:35

Uploaded: 6 May 2022 22:36

Source: Domestic music

Location: Bedroom

Duration: 1 hour 30 minutes

Intensity: 10

GPS Accuracy: 4.8m

Additional evidence

Comments

I can't sleep and the music has been the loudest it's ever been

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 50

Recorded: 6 May 2022 00:31

Uploaded: 6 May 2022 00:31

Source: Domestic music

Location: Bedroom

Duration: 3 hours

Intensity: 8

GPS Accuracy: 6.5m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 49

Recorded: 5 May 2022 00:51

Uploaded: 5 May 2022 00:52

Source: Domestic music

Location: Bedroom

Duration: 3 hours

Intensity: 7

GPS Accuracy: 4.7m

Additional evidence

Comments

I am unable and to sleep. There has been loud music emanating from the premises everyday this week.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 48

Recorded: 2 May 2022 23:39

Uploaded: 2 May 2022 23:40

Source: Domestic music

Location: Bedroom

Duration: 2 hours

Intensity: 8

GPS Accuracy: 5.6m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address: Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 47

Recorded: 30 Apr 2022 01:18

Uploaded: 30 Apr 2022 01:18

Source: Domestic music

Location: Bedroom

Duration: 3 hours

Intensity: 8

GPS Accuracy: 4.7m

Additional evidence

Comments

I am unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 46

Recorded: 7 Mar 2022 01:26

Uploaded: 7 Mar 2022 01:28

Source: Domestic music

Location: Bedroom

Duration: 3 hours

Intensity: 8

GPS Accuracy: 4.8m

Additional evidence

Comments

The loud music is preventing me from sleeping. Music has been playing over the last 8 days until 2am.

Photo and video

N/A

Internal report notes

N/A

Source address: Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 45

Recorded: 4 Mar 2022 22:48

Uploaded: 4 Mar 2022 22:49

Source: Domestic music

Location: Bedroom

Duration: 2 hours

Intensity: 10

GPS Accuracy: 4.5m

Additional evidence

Comments

The music is incredibly loud preventing me and my elderly parents from sleeping. The music has been unacceptably loud for 7 continuous days.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 44

Recorded: 4 Mar 2022 01:20

Uploaded: 4 Mar 2022 01:21

Source: Domestic music

Location: Bedroom

Duration: 2 hours

Intensity: 7

GPS Accuracy: 5.5m

Additional evidence

Comments

I am unable to sleep due to the loud music.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 43

Recorded: 2 Mar 2022 00:59

Uploaded: 2 Mar 2022 00:59

Source: Domestic music

Location: Bedroom

Duration: 3 hours

Intensity: 8

GPS Accuracy: 4.7m

Additional evidence

Comments

I am unable to sleep due to the loud music emanating from the premises.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 42

Recorded: 28 Feb 2022 00:36

Uploaded: 28 Feb 2022 00:37

Source: Domestic music

Location: Bedroom

Duration: 3 hours

Intensity: 8

GPS Accuracy: 4.8m

Additional evidence

Comments

I am and my elderly parents are unable to sleep due to the loud music emanating from the premises.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 41

Recorded: 27 Feb 2022 01:46

Uploaded: 27 Feb 2022 01:46

Source: Domestic music

Location: Bedroom

Duration: 2 hours

Intensity: 7

GPS Accuracy: 4.8m

Additional evidence

Comments

Loud music from the premises is preventing me from sleeping.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 40

Recorded: 20 Feb 2022 00:43

Uploaded: 20 Feb 2022 00:44

Source: Domestic music

Location: Bedroom

Duration: 2 hours

Intensity: 10

GPS Accuracy: 4.8m

Additional evidence

Comments

The music is very loud and the loudest it's has ever been. Me and my elderly parents are unable to sleep.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 39

Recorded: 7 Feb 2022 00:44

Uploaded: 7 Feb 2022 00:45

Source: Domestic music

Location: Bedroom

Duration: 2 hours

Intensity: 8

GPS Accuracy: 4.8m

Additional evidence

Comments

I can't sleep due to the loud music emanating from the premises.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 38

Recorded:	6 Feb 2022 00:47
Uploaded:	6 Feb 2022 00:47
Source:	Domestic music
Location:	Bedroom
Duration:	2 hours
Intensity:	7
GPS Accuracy:	8.1m

Additional evidence

Comments

I'm unable to sleep due to the loud music.

Photo and video

N/A

Internal report notes

N/A

Source address: Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 37

Recorded: 30 Jan 2022 02:31

Uploaded: 30 Jan 2022 02:32

Source: Domestic music

Location: Bedroom

Duration: 1 hour

Intensity: 8

GPS Accuracy: 4.8m

Additional evidence

Comments

I am unable to sleep due to the loud music emanating from the premises.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 36

Recorded: 24 Jan 2022 00:38

Uploaded: 24 Jan 2022 00:39

Source: Domestic music

Location: Bedroom

Duration: 2 hours

Intensity: 7

GPS Accuracy: 4.8m

Additional evidence

Comments

I am unable to sleep due to the loud music emanating from the premises.

Photo and video

N/A

Internal report notes

N/A

Source address: Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 35

Recorded: 23 Jan 2022 00:56

Uploaded: 23 Jan 2022 00:57

Source: Domestic music

Location: Bedroom

Duration: 3 hours

Intensity: 8

GPS Accuracy: 4.8m

Additional evidence

Comments

I am unable to sleep along with my elderly parents.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 34

Recorded: 22 Dec 2021 00:57

Uploaded: 22 Dec 2021 00:58

Source: Domestic music

Location: Bedroom

Duration: 3 hours

Intensity: 7

GPS Accuracy: 4.8m

Additional evidence

Comments

I am unable to sleep due to the loud music emanating from the premises.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 33

Recorded: 21 Dec 2021 00:34

Uploaded: 21 Dec 2021 00:35

Source: Domestic music

Location: Bedroom

Duration: 2 hours

Intensity: 7

GPS Accuracy: 4.8m

Additional evidence

Comments

Loud music emanating from the premises preventing me from sleeping.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 32

Recorded:	17 Dec 2021 23:18
Uploaded:	17 Dec 2021 23:19
Source:	Domestic music
Location:	Bedroom
Duration:	2 hours
Intensity:	8
GPS Accuracy:	4.8m

Additional evidence

Comments

The music has increased and preventing me and my elderly parents from sleeping.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 31

Recorded: 16 Dec 2021 23:34

Uploaded: 16 Dec 2021 23:35

Source: Domestic music

Location: Bedroom

Duration: 3 hours

Intensity: 7

GPS Accuracy: 4.6m

Additional evidence

Comments

Loud music emanating from premises preventing me from sleeping

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 30

Recorded: 14 Dec 2021 00:14

Uploaded: 14 Dec 2021 00:15

Source: Domestic music

Location: Bedroom

Duration: 2 hours

Intensity: 8

GPS Accuracy: 4.3m

Additional evidence

Comments

Loud music is emanating from the premises and preventing me from sleeping. It is louder now that it was over the last two days.

Photo and video

N/A

Internal report notes

N/A

Source address: Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 29

Recorded: 12 Dec 2021 00:32

Uploaded: 12 Dec 2021 00:33

Source: Domestic music

Location: Bedroom

Duration: 3 hours

Intensity: 7

GPS Accuracy: 4.9m

Additional evidence

Comments

My and elderly parents are unable to sleep due to the loud music

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 28

Recorded: 11 Dec 2021 00:00

Uploaded: 11 Dec 2021 00:02

Source: Domestic music

Location: Bedroom

Duration: 3 hours

Intensity: 7

GPS Accuracy: 4.7m

Additional evidence

Comments

The noise is preventing me from sleeping

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 27

Recorded: 26 Sep 2021 01:15

Uploaded: 26 Sep 2021 01:16

Source: Domestic music

Location: Bedroom

Duration: 30 minutes

Intensity: 10

GPS Accuracy: 4.8m

Additional evidence

Comments

The music has significantly increased to unprecedented levels which has now woken up my elderly and critically ill parents and I am still unable to sleep.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 26

Recorded: 26 Sep 2021 00:23

Uploaded: 26 Sep 2021 00:23

Source: Domestic music

Location: Bedroom

Duration: 1 hour 30 minutes

Intensity: 7

GPS Accuracy: 4.6m

Additional evidence

Comments

I am unable to sleep.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 25

Recorded: 24 Sep 2021 21:45

Uploaded: 24 Sep 2021 21:46

Source: Domestic music

Location: Bedroom

Duration: 30 minutes

Intensity: 9

GPS Accuracy: 4.8m

Additional evidence

Comments

I am unable to sleep.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 24

Recorded: 22 Sep 2021 01:18

Uploaded: 22 Sep 2021 01:19

Source: Domestic music

Location: Bedroom

Duration: 1 hour 20 minutes

Intensity: 7

GPS Accuracy: 4.8m

Additional evidence

Comments

I am unable to sleep.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 23

Recorded: 20 Sep 2021 00:36

Uploaded: 20 Sep 2021 00:37

Source: Domestic music

Location: Bedroom

Duration: 35 minutes

Intensity: 7

GPS Accuracy: 4.8m

Additional evidence

Comments

I am unable to sleep due to the loud music emanating from the premises.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 22

Recorded: 19 Sep 2021 00:18

Uploaded: 19 Sep 2021 00:19

Source: Domestic music

Location: Bedroom

Duration: 20 minutes

Intensity: 7

GPS Accuracy: 4.8m

Additional evidence

Comments

I am unable to sleep due to the loud music emanating from the premises.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 21

Recorded: 13 Sep 2021 01:10

Uploaded: 13 Sep 2021 01:11

Source: Domestic music

Location: Bedroom

Duration: 1 hour 10 minutes

Intensity: 10

GPS Accuracy: 4.8m

Additional evidence

Comments

The had further gotten louder and still preventing me from sleeping.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 20

Recorded: 13 Sep 2021 00:46

Uploaded: 13 Sep 2021 00:48

Source: Domestic music

Location: Bedroom

Duration: 45 minutes

Intensity: 9

GPS Accuracy: 4.8m

Additional evidence

Comments

The music remains extremely loud preventing me from sleeping. The music is emanating from the garden area of the premises and includes large amount of patrons singing along to the music.

Photo and video

N/A

Internal report notes

N/A

Source address: Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 19

Recorded: 13 Sep 2021 00:07

Uploaded: 13 Sep 2021 00:08

Source: Domestic music

Location: Bedroom

Duration: 10 minutes

Intensity: 9

GPS Accuracy: 4.8m

Additional evidence

Comments

The music has gotten much louder and is further preventing me from sleeping and had also woken up my elderly parents.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 18

Recorded: 12 Sep 2021 23:41

Uploaded: 12 Sep 2021 23:42

Source: Domestic music

Location: Bedroom

Duration: 23 hours 40 minutes

Intensity: 7

GPS Accuracy: 4.8m

Additional evidence

Comments

I am unable to sleep due to the loud music emanating from the premises.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 17

Recorded: 12 Sep 2021 00:23

Uploaded: 12 Sep 2021 00:24

Source: Domestic music

Location: Bedroom

Duration: 25 minutes

Intensity: 8

GPS Accuracy: 4.9m

Additional evidence

Comments

I am unable to sleep due to the loud music emanating from the premises.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 16

Recorded: 6 Sep 2021 02:25

Uploaded: 6 Sep 2021 02:26

Source: Domestic music

Location: Bedroom

Duration: 2 hours 25 minutes

Intensity: 8

GPS Accuracy: 4.8m

Additional evidence

Comments

I am still unable to sleep due to the loud music.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 15

Recorded: 6 Sep 2021 01:30

Uploaded: 6 Sep 2021 01:31

Source: Domestic music

Location: Bedroom

Duration: 1 hour 30 minutes

Intensity: 7

GPS Accuracy: 4.8m

Additional evidence

Comments

I am woken up from sleep by the loud music emanating from the premises. I have tried to call several times to ask them to put the music lower but they have ignored me.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 14

Recorded: 5 Sep 2021 02:39

Uploaded: 5 Sep 2021 02:40

Source: Domestic music

Location: Bedroom

Duration: 2 hours 40 minutes

Intensity: 10

GPS Accuracy: 4.7m

Additional evidence

Comments

I am still unable to sleep and the parents have woken up due to the loud music.

Photo and video

N/A

Internal report notes

N/A

Source address: Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 13

Recorded: 5 Sep 2021 02:31

Uploaded: 5 Sep 2021 02:32

Source: Domestic music

Location: Bedroom

Duration: 2 hours 30 minutes

Intensity: 10

GPS Accuracy: 4.5m

Additional evidence

Comments

I am still unable to sleep due to the very loud music.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 12

Recorded: 5 Sep 2021 00:57

Uploaded: 5 Sep 2021 00:58

Source: Domestic music

Location: Bedroom

Duration: 55 minutes

Intensity: 10

GPS Accuracy: 4.8m

Additional evidence

Comments

The music is increasingly getting louder and is preventing me from sleeping. I have tried to call the premises to ask to turn the music down but they haven't.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 11

Recorded: 5 Sep 2021 00:51

Uploaded: 5 Sep 2021 00:51

Source: Domestic music

Location: Bedroom

Duration: 50 minutes

Intensity: 8

GPS Accuracy: 5.9m

Additional evidence

Comments

I am unable to sleep.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 10

Recorded: 2 Sep 2021 23:55

Uploaded: 2 Sep 2021 23:56

Source: Domestic music

Location: Bedroom

Duration: 23 hours 55 minutes

Intensity: 10

GPS Accuracy: 4.8m

Additional evidence

Comments

The music has gotten much louder and is woken up my elderly parents and I am still unable to sleep.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 9

Recorded: 2 Sep 2021 23:48

Uploaded: 2 Sep 2021 23:49

Source: Domestic music

Location: Bedroom

Duration: 23 hours 50 minutes

Intensity: 7

GPS Accuracy: 4.8m

Additional evidence

Comments

I am unable to sleep.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 8

Recorded: 2 Sep 2021 22:23

Uploaded: 2 Sep 2021 22:24

Source: Domestic music

Location: Bedroom

Duration: 22 hours 25 minutes

Intensity: 7

GPS Accuracy: 4.8m

Additional evidence

Comments

I am unable to sleep.

Photo and video

N/A

Internal report notes

N/A

Source address: Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 7

Recorded: 1 Sep 2021 01:12

Uploaded: 1 Sep 2021 01:13

Source: Domestic music

Location: Bedroom

Duration: 1 hour 15 minutes

Intensity: 9

GPS Accuracy: 4.7m

Additional evidence

Comments

Loud music still emanating from the premises at 01:00 am which is causing me to be unable to sleep

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 6

Recorded: 1 Sep 2021 00:46

Uploaded: 1 Sep 2021 00:46

Source: Domestic music

Location: Bathroom

Duration: 45 minutes

Intensity: 9

GPS Accuracy: 4.8m

Additional evidence

Comments

The music from the premises can heard from other parts of the house including the bathroom.

Photo and video

N/A

Internal report notes

N/A

Source address: Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 5

Recorded: 1 Sep 2021 00:44

Uploaded: 1 Sep 2021 00:45

Source: Domestic music

Location: Bedroom

Duration: 45 minutes

Intensity: 9

GPS Accuracy: 4.8m

Additional evidence

Comments

I am unable to sleep due to the loud music emanating from the premises.

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 4

Recorded: 25 Aug 2021 00:29

Uploaded: 25 Aug 2021 00:30

Source: Domestic music

Location: Bedroom

Duration: 25 minutes

Intensity: 6

GPS Accuracy: 4.6m

Additional evidence

Comments

I am unable to sleep due to the loud music emanating from the premises.

Photo and video

N/A

Internal report notes

N/A

Source address: Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 3

Recorded: 9 Aug 2021 00:49

Uploaded: 9 Aug 2021 00:51

Source: Domestic music

Location: Bedroom

Duration: 2 hours

Intensity: 7

GPS Accuracy: 4.8m

Additional evidence

Comments

Preventing me and my elderly parents from sleeping at midnight

Photo and video

N/A

Internal report notes

N/A

Source address:Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Report 2

Recorded: 16 Apr 2021 23:22

Uploaded: 16 Apr 2021 23:23

Source: Domestic music

Location: Bedroom

Duration: 23 hours 25 minutes

Intensity: 7

GPS Accuracy: 4.8m

Additional evidence

Comments

N/A

Photo and video

N/A

Internal report notes

N/A

Source address: Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH

Reporter: [REDACTED]

Report 1

Recorded: 12 Apr 2021 23:59

Uploaded: 13 Apr 2021 00:02

Source: Domestic music

Location: Bathroom

Duration: 23 hours 55 minutes

Intensity: 7

GPS Accuracy: 4.3m

Additional evidence

Comments

The constant bass from the music is preventing me from sleeping.

Photo and video

N/A

Internal report notes

N/A

Internal case notes

Source address: Tigerbay Shisha Lounge , 234 Kingsbury Road, London , NW9 0BH
Reporter: [REDACTED]

Internal case notes

Comments

Declaration

I [REDACTED] confirm that this report and the recording I am submitting through The Noise App are a true representation of the noise nuisance I have experienced.

This noise report has been reproduced from The Noise App website (<https://app.thenoiseapp.com>) and may contain personal information. This report is the property of the Licensee, that is the person(s) or organisation(s) licensed to use The Noise App and website. Data collected and distributed by and from The Noise App and website is subject to The Noise App Terms and Conditions of Service (see <https://app.thenoiseapp.com>) and the Licence terms. Please note that this report is subject to the Licensee's Data Protection and Privacy policies; it is also subject to the Data Protection and Privacy legislation applying to the locality within which The Noise App is being used. This report should not be distributed to any person(s) or third parties unless authorised to receive the information by the User or the Licensee. RH Environmental Limited as Licensor of The Noise App and website admits no liability and is not responsible for the User's or the Licensee's use of the data.




the
noise
app

The Noise App
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Representations in objection

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I object on the basis of the prevention of crime & disorder and prevention of public nuisance. I am a local resident who has complained for over a decade on the loud noise emanating from premises until the early hours of the morning and have been regularly been woken up from the violent fights outside the premises from the patrons of the shisha lounge. The shisha lounge intentionally creates a nightclub like atmosphere to attract people, who then in turn engage in violence, criminality and anti-social behaviour, which has a detrimental effect on the safety of local residents and enjoyment of there premises. I am not surprised by the tragic death of a young man as I always thought this was inevitable due to the atmosphere created and the management regularly disregarding compliance with the licensing conditions on a range of issues. I therefore, would support their license permanently suspended.

Public details not disclosed as the member of public has expressed fear of intimidation and / or reprisal.

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From: [REDACTED]
Date: Tue, 27 May 2025 at 18:29
Subject: Kingsbury Road murder Carlton Lounge/Tiger Bay
To: <cllr.harbi.farah@brent.gov.uk>

My name is [REDACTED] of [REDACTED]. I am not a constituent of yours but am writing to you in your capacity as Cabinet Member for Safer Communities regarding the above.

You have been quoted (I assume accurately) in the local press regarding the above as saying (inter alia) that "we -I assume this refers to Brent councillors- are working with residents, local partners and the police to ensure everyone feels safe and supported".

Notwithstanding that I was astonished to learn that a police application for immediate revocation of the premises licence -something that on the evidence presented should have been automatic- was refused by your colleagues on the licensing sub-committee last Friday.

This follows almost exactly a year ago a similarly perverse decision regarding the Lodge premises in Roe Green Park (owned by the council) at which I gave evidence when the licensee was given "carte blanche" by the committee to carry on his delinquent behaviour until the police obtained some months later a closure order from the magistrates at Willesden.

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

You should also be made aware that two weeks after that hearing one of the committee members (Diana Collymore) who had dominated the hearing racially abused a council employee leading to a finding of misconduct against her.

May I invite you to reconcile your suggestion of support for residents with the continuing succession of irrational decisions by this committee who seem fuelled by an anti-police agenda.

Public details not disclosed as the member of public has expressed fear of intimidation and / or reprisal.

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Subject: Urgent request to close down unsafe venue following fatal incident

Dear Brent Council,

I am writing to express my deep concern regarding a recent tragic incident at a local lounge within your borough, where a young man was murdered due to the venue's gross negligence and complete failure to maintain public safety.

The establishment in question displayed a disturbing lack of control and responsibility on the night of the incident. Despite clear signs of escalating violence, staff did not contact the police when a fight broke out. Instead, they chose to eject all customers onto the street, further escalating tensions. It has also come to light that no proper security checks were conducted—individuals were able to enter the premises with knives. This shocking lapse in basic safety protocols directly contributed to the fatal outcome.

This venue has shown a reckless disregard for the wellbeing of its customers, and in doing so, has created a serious public safety risk. I strongly urge the council to take immediate action to investigate this establishment and begin proceedings to revoke its license and permanently close it down.

No family should have to suffer such a loss due to the negligence of a business that prioritizes profit over people's lives. Please take swift and decisive action.

Sincerely,

Rep 03	
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Public details not disclosed as the member of public has expressed fear of intimidation and / or reprisal.

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Subject: Urgent request to close down unsafe venue following fatal incident

Dear Brent Council,

I am writing to express my deep concern regarding a recent tragic incident at a local lounge within your borough, where a young man was murdered due to the venue's gross negligence and complete failure to maintain public safety.

The establishment in question displayed a disturbing lack of control and responsibility on the night of the incident. Despite clear signs of escalating violence, staff did not contact the police when a fight broke out. Instead, they chose to eject all customers onto the street, further escalating tensions. It has also come to light that no proper security checks were conducted—individuals were able to enter the premises with knives. This shocking lapse in basic safety protocols directly contributed to the fatal outcome.

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No family should have to suffer such a loss due to the negligence of a business that prioritizes profit over people's lives. Please take swift and decisive action.

Sincerely,

Rep 05	
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Public details not disclosed as the member of public has expressed fear of intimidation and / or reprisal.

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[REDACTED]

I object on the grounds of Prevention of Crime & Disorder, Prevention of Public Nuisance and Public Safety. There has been persistent crime and anti-social behaviour in the early hours from the patrons of this premises that has severely impacted the peaceful enjoyment of homes of nearby residents and poses an increased risks of danger to the safety of our local community. In addition, there have been weekly loud music until the early hours which has been occurring since 2013 that has prevented me from sleeping and the peaceful enjoyment of my home. Also, I am now fearful for my personal safety due to the [REDACTED] to my home and the recent murder.

Public details not disclosed as the member of public has expressed fear of intimidation and / or reprisal.

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From: [REDACTED]

Sent: 03 June 2025 23:07

To: Business Licence <business.licence@brent.gov.uk>

Subject: Urgent Call for Licence Revocation – Tiger Bay (Carlton Lounge) Incident on May 18th, 2025

Dear Brent Council Licensing Team,

I am writing with deep heartbreak, fury, and disbelief following the horrific fatal stabbing that took place outside Tiger Bay (Carlton Lounge) on May 18th, 2025. A young man's life was stolen in the most brutal and preventable way, and it should never have happened. This wasn't just a tragic incident, it was pure negligence, and it was foreseeable. The blood of that young man is on the hands of those who stood by and did nothing.

After reading the police's summary and urgent request for an expedited licence review, I am appalled, though sadly not surprised, by the sheer level of recklessness and lawlessness that was allowed to continue unchecked at this venue.

How was it possible that a man could walk into a licensed premises with a knife, clearly visible on CCTV at 2am, and nothing was done? Where were the security checks? What were the staff doing? And worse still, why did nobody call the police or emergency services while violence unfolded and a life was ending right outside their doors?

The staff not only failed to act, they lied. Body-worn footage from SID officers shows them deliberately denying that a fight even started inside the premises. This is not just negligence, it's a deliberate cover-up. One that suggests complicity, or at best, a shocking disregard for truth and justice.

There are reports that a customer warned staff that a knife had been pulled out inside, and still, no action. No attempt to intervene. No call for help. Just silence and cowardice.

For months, maybe even years, the community has raised concerns about Tiger Bay — constant noise, disorder, antisocial behaviour. It's not just a public nuisance, it's been a danger to everyone who lives near it or walks past it. And now, after countless warnings and ignored complaints, a young man is dead.

What more has to happen for this venue to be shut down?

Tiger Bay has shown, time and again, that it cannot and will not operate responsibly. It is a threat to public safety. This latest tragedy is not some random, isolated act of violence, it is the direct result of a long pattern of mismanagement, dishonesty, and outright negligence.

I am begging the Council, do not let this slide. Do not allow this place to reopen and pretend nothing happened. A family has lost their son. A life has been lost. If Tiger Bay is allowed to continue operating, it sends a clear and devastating message that the safety of our community means nothing, and that lives like his are disposable.

I urge you to take immediate and decisive action at the full review hearing. At the very least, this licence must be suspended, if not permanently revoked. This venue has no place in Brent.

Please confirm how members of the public can formally submit comments or attend the hearing. We deserve answers. And that young man's life deserves justice.

Sincerely,

A solid black rectangular box used to redact the signature of the sender.

Public details not disclosed as the member of public has expressed fear of intimidation and / or reprisal.

From: [REDACTED]

Sent: 22 May 2025 16:56

To: prslicensing@brent.gov.uk <prslicensing@brent.gov.uk>;
customer.services@brent.gov.uk <customer.services@brent.gov.uk>;
chief.executive@brent.gov.uk <chief.executive@brent.gov.uk>; GARDINER, Barry
<barry.gardiner.mp@parliament.uk>

Subject: Urgent Request to Close Down Unsafe Venue Following Fatal Incident

Dear Brent Council,

I am writing to express my deep concern regarding a recent tragic incident at a local lounge within your borough, where a young man was murdered due to the venue's gross negligence and complete failure to maintain public safety.

The establishment in question displayed a disturbing lack of control and responsibility on the night of the incident. Despite clear signs of escalating violence, staff did not contact the police when a fight broke out. Instead, they chose to eject all customers onto the street, further escalating tensions. It has also come to light that no proper security checks were conducted—individuals were able to enter the premises with knives. This shocking lapse in basic safety protocols directly contributed to the fatal outcome.

This venue has shown a reckless disregard for the wellbeing of its customers, and in doing so, has created a serious public safety risk. I strongly urge the council to take immediate action to investigate this establishment and begin proceedings to revoke its license and permanently close it down.

No family should have to suffer such a loss due to the negligence of a business that prioritizes profit over people's lives. Please take swift and decisive action.

Sincerely,

[REDACTED]

Public details not disclosed as the member of public has expressed fear of intimidation and / or reprisal.

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From: [REDACTED]
Sent: 05 June 2025 12:28
To: Business Licence <business.licence@brent.gov.uk>
Cc: Wright, Kim <Kim.Wright@brent.gov.uk>; Kelcher, Councillor Matt <Cllr.Matt.Kelcher@brent.gov.uk>; Glover, David <David.Glover@brent.gov.uk>; dawn.butler.mp@parliament.uk; Bob Blackman <bob.blackman.mp@parliament.uk>
Subject: Subject: Urgent Public Safety Concerns and Potential Legal Liability – Premises Licence for Carlton Lounge (Tiger Bay)

To: Regulatory Services, Licensing Authority, Chief Executive – London Borough of Brent
Cc: Head of Planning Department

Dear Sir/Madam,

Date. 05/06/2025

Re: Serious and Ongoing Public Safety Hazards Arising from Carlton Lounge (Tiger Bay), 236 Kingsbury Road, NW9 – Request for Formal Response and Immediate Enforcement Action

I write to express my grave concerns regarding the continuing public safety risks posed by the premises known as Carlton Lounge (also trading as "Tiger Bay") located at 234 Kingsbury Road, NW9. I urge the Council to give urgent and careful consideration to these matters prior to any decision being taken regarding the renewal, variation, or continuation of the venue's premises licence.

I formally request a written response to the following question, which relates directly to foreseeable legal liability:

In the event of another fire or arson incident at Carlton Lounge, particularly one involving the wooden smoking structure constructed adjacent to my property boundary (refer to attached Photos 15, 16, 17, and 21), who will bear legal and financial responsibility for any resulting damage to my premises?

This is not a theoretical concern. On 17 June 2020, I wrote to the Council warning explicitly of the severe fire risks associated with the adjacent tyre yard and surrounding structures and posed the same question concerning liability. I received no reply. On 22 June 2020, a mere five days later, an arson attack occurred, destroying a substantial part of my property (see Photos 18 and 19). This was not only foreseeable—it was preventable had appropriate action been taken.

The risks remain active and unresolved. I draw your attention to the following breaches and ongoing dangers:

1. Unlawful Obstruction of Emergency Access

Prior to the June 2020 fire, Carlton Lounge unlawfully constructed an enclosed venue (“Tiger Bay”) over its legal right-of-way to the rear car park (see Photos 1, 2, and 6). This obstruction directly prevented fire service vehicles from accessing the rear of the premises where the fire originated. Fire crews were forced to park on Kingsbury Road, significantly delaying the emergency response and contributing to the extent of the damage to my property.

Shockingly, this unlawful construction remains in place to this day and continues to endanger life and property.

2. Ongoing Fire Hazards and Egress Violations

The shuttered access gates and Tiger Bay structure continue to block both emergency ingress and egress routes to car park (see Photos 4, 6, and 8), thereby placing venue patrons and neighbouring properties in danger. These conditions constitute a direct breach of fire safety regulations, planning controls, and licensing conditions.

3. Repeated Obstruction of Emergency Services and Fatal Consequences

There have been several incidents, where emergency responders have been delayed or obstructed due to persistent unauthorised use and blockage of Parcel M – a private access road misused by the venue. These delays are a direct and continuing threat to life and safety.

This persistent disregard for safety obligations constitutes a breach of statutory duties under:

- The Licensing Act 2003;
 - The Regulatory Reform (Fire Safety) Order 2005; and
 - Established principles of public law and negligence.
-

In light of the above, I hereby demand that the Council:

1. Issue a formal written response addressing liability in the event of a future fire-related incident involving these ongoing hazards;
2. Confirm whether the Council is prepared to assume legal and financial responsibility for further damage or loss arising from its failure to enforce compliance with planning, licensing, and fire safety legislation;

3. Initiate immediate enforcement action to remove all unlawful and hazardous structures from the premises and surrounding areas;
4. Suspend or revoke the premises licence with immediate effect, pending a full independent risk assessment and evidence of full compliance with relevant legislation.

The attached photographic evidence supports the seriousness and immediacy of the risks posed.

I hereby reserve all legal rights and remedies, including the right to initiate proceedings for damages, injunctive relief, and judicial review, should the Council fail to take prompt and effective action. The London Borough of Brent will be held accountable for any further harm, injury, or financial loss arising from continued regulatory inaction.

Yours faithfully,

[REDACTED]
[REDACTED]
[REDACTED]

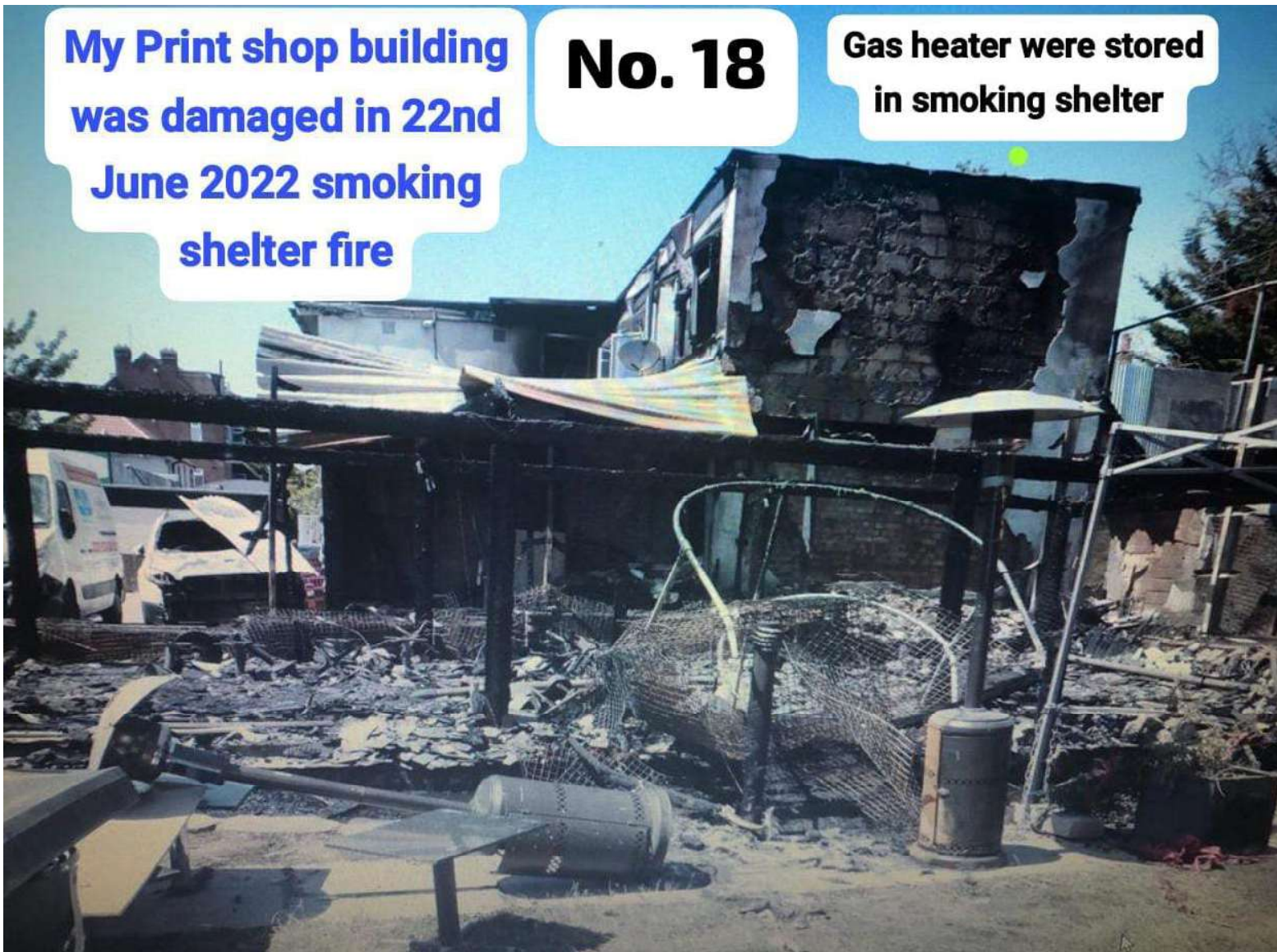
Public details not disclosed as the member of public has expressed fear of intimidation and / or reprisal.

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**My Print shop building
was damaged in 22nd
June 2022 smoking
shelter fire**

No. 18

**Gas heater were stored
in smoking shelter**



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4.2X

Doing Toilet. No11a







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From: [REDACTED]
Sent: 03 June 2025 15:58
To: Business Licence <business.licence@brent.gov.uk>
Subject: Re: Murder at Tiger Bay Shisha

1. Video labelled '*18th May CCTV – 1 & 18th May CCTV – 2*' which shows an individual urinating, vomit on the floor and persons running to and from vehicles on the night of the incident.
2. PDF labelled 'pictures (1)' - specifically relating to images 11a, 11b & 11c which show a various individuals defecating, urinating and vomiting.
3. PDF labelled 'pictures (1)' - specifically relating to images 18 which shows the aftermath of a fire.
4. The video labelled "Video-2025-05-06-01-10" which shows a person running to and away from the premises.

Public details not disclosed as the member of public has expressed fear of intimidation and / or reprisal.

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From: [REDACTED]
Sent: 04 June 2025 21:16
To: Business Licence <business.licence@brent.gov.uk>
Subject: Concerns about the Carlton Lounge and request for confidential

Cover Note: Request for Anonymity

Confidential June 2025

To: Brent Council Licensing Team

Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

Dear Licensing Team,

Subject: Request for Confidentiality – Representation Regarding Carlton Lounge (Tiger Bay)

I am submitting the attached representation in support of the review of the premises licence for **Carlton Lounge (Tiger Bay), 232–234 Kingsbury Road, London, NW9 0BH**.

Due to the serious nature of the incidents associated with this venue and the fear of potential retribution, I respectfully request that my personal details be withheld from the premises licence holder and any other parties not directly involved in the licensing authority's internal process.

As a local resident, I am deeply concerned about the ongoing serious incidents linked to this venue, including criminal activity, anti-social behaviour, and consistent late-night disturbances. These have had a direct and damaging impact on the local community, creating a heightened sense of fear and unease among residents. There have been multiple occasions of violent disorder, noise nuisance, and other behaviours that clearly breach the licensing objectives—particularly those relating to the prevention of crime and disorder and the protection of public safety. The presence of this venue in its current state has significantly deteriorated the quality of life for people living nearby.

The fact that people feel unsafe speaking out should be of grave concern and further supports the need for urgent and decisive intervention.

I strongly urge Brent Council to consider revoking the premises licence or imposing stringent new conditions that will prioritise the safety, peace, and wellbeing of the community.

I understand that under the Licensing Act 2003, representations usually need to be attributed to named individuals. However, I ask that you exercise your discretion under your powers to protect the identity of persons who may be at risk, and treat this representation with the appropriate level of confidentiality.

I would appreciate written confirmation that my identity will be protected in this process.

Thank you for your consideration.

Yours sincerely,
A Concerned Local Resident

Public details not disclosed as the member of public has expressed fear of intimidation and / or reprisal.

From: [REDACTED]
Sent: 04 June 2025 21:15
To: Business Licence <business.licence@brent.gov.uk>
Subject: Tiger bay & Carlton lounge

Cover Note: Request for Anonymity

Confidential June 2025

To: Brent Council Licensing Team

Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

Dear Licensing Team,

Subject: Request for Confidentiality – Representation Regarding Carlton Lounge (Tiger Bay)

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I would appreciate written confirmation that my identity will be protected in this process.

Thank you for your consideration.

Yours sincerely,
A Concerned Local Resident

Public details not disclosed as the member of public has expressed fear of intimidation and / or reprisal.

From: [REDACTED]
Sent: 04 June 2025 21:45
To: Business Licence <business.licence@brent.gov.uk>
Subject: Concerned resident

Cover Note: Request for Anonymity

Confidential June 2025

To: Brent Council Licensing Team

Brent Civic Centre
Engineers Way
Wembley
HA9 0FJ

Dear Licensing Team,

Subject: Request for Confidentiality – Representation Regarding Carlton Lounge (Tiger Bay)

I am submitting the attached representation in support of the review of the premises licence for **Carlton Lounge (Tiger Bay), 232–234 Kingsbury Road, London, NW9 0BH**.

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I would appreciate written confirmation that my identity will be protected in this process.

Thank you for your consideration.

Yours sincerely,
A Concerned Local Resident

Public details not disclosed as the member of public has expressed fear of intimidation and / or reprisal.

From: [REDACTED]
Sent: 04 June 2025 22:23
To: Business Licence <business.licence@brent.gov.uk>
Subject:

To whom it may concern,

below is an exert that i found on a local facebook page that is being shared to the council tomorrow .

Tiger bay / Carlton lounge have one of the worst people either running or looking after / managing the business .

i have never been to a place where such violent behaviour is allowed, bullying and out right NO concern for any issues that arise in the premises itself.

Its actually shocking how its been allowed to be open for so long , there has been shooting (gun related violence) stabbings and so many GBH incidents that have taken place outside the venue probably leading on from a problem that has been caused inside the premises and the most recent a MURDER that could have been avoided if this place was shut down a long time ago I write this as a person who has previously visited the business and honestly . If this stays open , good luck to the Kingsbury/brent community.

Kind Regards

A concerned civilian

Cover Note: Request for Anonymity

Confidential June 2025

To: Brent Council Licensing Team

Brent Civic Centre

Engineers Way

Wembley

HA9 0FJ

Dear Licensing Team,

Subject: Request for Confidentiality – Representation Regarding Carlton Lounge (Tiger Bay) I am submitting the attached representation in support of the review of the premises licence for Carlton Lounge (Tiger Bay), 232–234 Kingsbury Road, London, NW9 0BH.

Due to the serious nature of the incidents associated with this venue and the fear of potential retribution, I respectfully request that my personal details be withheld from the premises licence holder and any other parties not directly involved in the licensing authority's internal process.

As a local resident, I am deeply concerned about the ongoing serious incidents linked to this venue, including criminal activity, anti-social behaviour, and consistent late-night disturbances. These have had a direct and damaging impact on the local community, creating a heightened sense of fear and unease among residents. There have been multiple occasions of violent disorder, noise nuisance, and other behaviours that clearly breach the licensing objectives—particularly those relating to the prevention of crime and disorder and the protection of public safety. The presence of this venue in its current state has significantly deteriorated the quality of life for people living nearby.

The fact that people feel unsafe speaking out should be of grave concern and further supports the need for urgent and decisive intervention.

I strongly urge Brent Council to consider revoking the premises licence or imposing stringent new conditions that will prioritise the safety, peace, and wellbeing of the community.

I understand that under the Licensing Act 2003, representations usually need to be attributed to named individuals. However, I ask that you exercise your discretion under your powers to protect the identity of persons who may be at risk, and treat this representation with the appropriate level of confidentiality.

I would appreciate written confirmation that my identity will be protected in this process.

Thank you for your consideration.

Yours sincerely,

A Concerned Local Resident

Public details not disclosed as the member of public has expressed fear of intimidation and / or reprisal.

From: [REDACTED]
Sent: 05 June 2025 07:50
To: Business Licence <business.licence@brent.gov.uk>
Subject: Carlton lounge licence

Cover Note: Request for Anonymity

Confidential June 2025

To: Brent Council Licensing Team

Brent Civic Centre

Engineers Way

Wembley

HA9 0FJ

Dear Licensing Team,

Subject: Request for Confidentiality – Representation Regarding Carlton Lounge (Tiger Bay)

I am submitting the attached representation in support of the review of the premises licence for Carlton Lounge (Tiger Bay), 232–234 Kingsbury Road, London, NW9 0BH.

Due to the serious nature of the incidents associated with this venue and the fear of potential retribution, I respectfully request that my personal details be withheld from the premises licence holder and any other parties not directly involved in the licensing authority's internal process.

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I would appreciate written confirmation that my identity will be protected in this process.

Thank you for your consideration.

Yours sincerely,

A Concerned Local Resident

Public details not disclosed as the member of public has expressed fear of intimidation and / or reprisal.

From: [REDACTED]
Sent: 05 June 2025 08:25
To: Business Licence <business.licence@brent.gov.uk>
Subject: Request for Confidentiality – Representation Regarding Carlton Lounge (Tiger Bay)

Cover Note: Request for Anonymity

Confidential June 2025

To: Brent Council Licensing Team

Brent Civic Centre

Engineers Way

Wembley

HA9 0FJ

Dear Licensing Team,

I am submitting the attached representation in support of the review of the premises licence for Carlton Lounge (Tiger Bay), 232–234 Kingsbury Road, London, NW9 0BH.

Due to the serious nature of the incidents associated with this venue and the fear of potential retribution, I respectfully request that my personal details be withheld from the premises licence holder and any other parties not directly involved in the licensing authority's internal process.

As a local resident, I am deeply concerned about the ongoing serious incidents linked to this venue, including criminal activity, anti-social behaviour, and consistent late-night disturbances. These have had a direct and damaging impact on the local community, creating a heightened sense of fear and unease among residents. There have been multiple occasions of violent disorder, noise nuisance, and other behaviours that clearly breach the licensing objectives—particularly those relating to the prevention of crime, financial crime, and disorder and the protection of public safety. The presence of this venue in its current state has significantly deteriorated the quality of life for people living nearby.

The fact that people feel unsafe speaking out should be of grave concern and further supports the need for urgent and decisive intervention.

I strongly urge Brent Council to consider revoking the premises licence or imposing stringent new conditions that will prioritise the safety, peace, and wellbeing of the community.

I understand that under the Licensing Act 2003, representations usually need to be attributed to named individuals. However, I ask that you exercise your discretion under your powers to protect the identity of persons who may be at risk, and treat this representation with the appropriate level of confidentiality.

I would appreciate written confirmation that my identity will be protected in this process.

Thank you for your consideration.

Yours sincerely,

A Concerned Local Resident

Public details not disclosed as the member of public has expressed fear of intimidation and / or reprisal.

From: [REDACTED]
Sent: 05 June 2025 13:58
To: Business Licence <business.licence@brent.gov.uk>
Subject: Carlton lounge/Tiger bay

Cover Note: Request for Anonymity

Confidential June 2025

To: Brent Council Licensing Team

Brent Civic Centre

Engineers Way

Wembley

HA9 0FJ

Dear Licensing Team,

Subject: Request for Confidentiality - Representation

Regarding Carlton Lounge (Tiger Bay)

I am submitting the attached representation in support of the review of the premises licence for Carlton Lounge (Tiger Bay), 232-234 Kingsbury Road, London, NW9 0BH.

Due to the serious nature of the incidents associated with this venue and the fear of potential retribution, I respectfully request that my personal details be withheld from the premises licence holder and any other parties not directly involved in the licensing authority's internal process.

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The presence of this venue in its current state has significantly deteriorated the quality of life for people living nearby.

The fact that people feel unsafe speaking out should be of grave concern and further supports the need for urgent and decisive intervention.

The fact that people feel unsafe speaking out should be of grave concern and further supports the need for urgent and decisive intervention. The owners Sunit Vekaria was convicted of smuggling tobacco within a gang and Prash is known in the area for selling drugs although I don't know if he's been convicted or caught yet,

Here's a video of him bragging about bullet holes in his car! <https://m.youtube.com/watch?v=c67mGED-tgQ&pp=ygUYa3JlYW0gZGV2ZWxvcG1lbnRzIHJhbmdl> also to add this story <https://www.kilburntimes.co.uk/news/crime/22012552.gang-armed-airgun-axes-baseball-bats-carry-shooting-kingsbury-shisha-lounge/>. This place is always causing a nuisance and trouble for the Kingsbury area with gang related issues and the fact the police wanted it shut down and the council allowed it to stay open is diabolical!!!

I strongly urge Brent Council to consider revoking the premises licence or imposing stringent new conditions that will prioritise the safety, peace, and wellbeing of the community.

I understand that under the Licensing Act 2003, representations usually need to be attributed to named individuals. However, I ask that you exercise your discretion under your powers to protect the identity of persons who may be at risk, and treat this representation with the appropriate level of confidentiality.

I would appreciate written confirmation that my identity will be protected in this process.

Thank you for your consideration.

Yours sincerely,



Public details not disclosed as the member of public has expressed fear of intimidation and / or reprisal.

From: [REDACTED]
Sent: 05 June 2025 15:10
To: Business Licence <business.licence@brent.gov.uk>
Subject: Request for Confidentiality – Representation Regarding Carlton Lounge (Tiger Bay)

Cover Note: Request for Anonymity

Confidential June 2025

To: Brent Council Licensing Team

Brent Civic Centre

Engineers Way

Wembley

HA9 0FJ

Dear Licensing Team,

I am submitting the attached representation in support of the review of the premises licence for Carlton Lounge (Tiger Bay), 232–234 Kingsbury Road, London, NW9 0BH.

Due to the serious nature of the incidents associated with this venue and the fear of potential retribution, I respectfully request that my personal details be withheld from the premises licence holder and any other parties not directly involved in the licensing authority's internal process.

As a local resident, I am deeply concerned about the ongoing serious incidents linked to this venue, including criminal activity, anti-social behaviour, and consistent late-night disturbances. These have had a direct and damaging impact on the local community, creating a heightened sense of fear and unease among residents. There have been multiple occasions of violent disorder, noise nuisance, and other behaviours that clearly breach the licensing objectives—particularly those relating to the prevention of crime, financial crime as they force you to make payments in cash only, and disorder and the protection of public safety. The presence of this venue in its current state has significantly deteriorated the quality of life for people living nearby.

The fact that people feel unsafe speaking out should be of grave concern and further supports the need for urgent and decisive intervention.

I strongly urge Brent Council to consider revoking the premises licence or imposing stringent new conditions that will prioritise the safety, peace, and wellbeing of the community.

I understand that under the Licensing Act 2003, representations usually need to be attributed to named individuals. However, I ask that you exercise your discretion under your powers to protect the identity of persons who may be at risk, and treat this representation with the appropriate level of confidentiality.

I would appreciate written confirmation that my identity will be protected in this process.

Thank you for your consideration.

Yours sincerely,

A Concerned Local Resident

Public details not disclosed as the member of public has expressed fear of intimidation and / or reprisal.

Sent: 05 June 2025 16:10

To: Business Licence <business.licence@brent.gov.uk>

Subject: License review

Hi,

I am writing in regards to the incident that occurred on May 18th 2025 on Kingsbury road.

From my understanding I know that this altercation began from within the lounge known as: Tiger Bay.

I am horrified to know that this lounge failed to apply their usual legal requirements when permitting individuals into the lounge which is necessary to do so within the early hours.

From reports of the police , it was written that little to no help or intervention was done by the security of this lounge to prevent the sudden altercation rather they had just kicked them out without warning the police.

I find this disturbing knowing what this breach of care later led to.

As a resident of this area , it makes me feel very unsafe as I'm sure others feel the same.

It is shameful to let such a dangerous place remain open regardless if they add on further measurements which they might think will help however, I can assure you that after a while they could lose control again.

If you look to make Brent a safer place for everybody you would take into consideration families and children who live in this area where these situations can easily affect them.

It shouldn't be taken lightly that a young man's life was taken on this day of may 18th, rather should be used to show the public that you will choose to make the appropriate decision in order to prevent future tragedies like this to occur.

Rep 41 - G.Muhammad – Hoover Building, UB6 8AT

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Representations in Support

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Sent: 28 May 2025 20:20

To: Business Licence <business.licence@brent.gov.uk>

Subject: Support for Carlton lounge /tigerbay

Dear Brent Council,

I am a long-time local resident and a business owner in the area. I also regularly visit both Carlton Lounge and Tigerbay, and have done so for over 10 years.

I am writing to express my full support for these venues. They are well-managed, responsible businesses that contribute positively to the local community. As someone who often visits Tigerbay after work, I've always felt safe and welcomed. Their security and staff are professional, respectful, and effective in maintaining a calm, orderly environment — including managing noise levels and preventing disturbances.

In addition, many of my own customers also visit these venues. They are respectful, polite members of the community, and I know from experience that these establishments attract a good crowd. The venues provide jobs for many local people and support the wider economy, including small businesses like mine.

Carlton Lounge and Tigerbay have been part of the community for years. They offer a safe, social environment and continue to serve the area with professionalism and care. I strongly support their continued operation and hope they remain in Brent for many more years to come.

Yours faithfully,

T.ISTANAKZAI

Ensign House, NW9 5ZR

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Sent: 28 May 2025 20:45

To: Business Licence <business.licence@brent.gov.uk>

Subject: Support for Tigerbay Lounge Licensing

Dear Brent Council,

I live locally in the area. I've been a regular customer at Tigerbay for some time now, and I wanted to share my support as you review their licence.

From my experience, Tigerbay has always been a well-run and welcoming place. The staff are friendly and professional, the atmosphere is relaxed, and I've always felt safe when visiting, even on busy nights. The security team does a good job managing the door and making sure things stay under control.

I understand there's been a recent incident, and while that's obviously concerning, I don't believe it reflects how the venue is usually run. In all the time I've been going there, I've never seen anything that would make me feel unsafe or uncomfortable. If anything, they go out of their way to make sure things don't get out of hand.

As someone who works as a Data Scientist for BlackRock, I know how important it is to look at the bigger picture, not just isolated events. From what I've seen, Tigerbay consistently meets the standards expected of licensed venues – they're responsible, they manage noise well, and they treat customers with respect.

Places like this are valuable to the community. They create jobs, give people somewhere safe to socialise, and add to the character of the local area. I hope Brent Council will take that into account and allow Tigerbay to continue operating.

Thanks for your time and consideration.

Best regards,

R Pindoria

Address: Coniston gardens, NW9 0BA

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Sent: 28 May 2025 21:11

To: Business Licence <business.licence@brent.gov.uk>

Subject: Business Review - Tigerbay

Dear Brent Council,

I am writing in relation to Tigerbay Lounge in Kingsbury.

I work as Head of Talent Operations and HR within a global manufacturing organisation, and I often come to the premises to host client meetings and complete any work on my laptop as I find this a welcoming and safe environment. It's one of the few places I visit regularly for this purpose, and I have been a customer for at least 10 years.

The staff are always attentive, respectful, whilst keeping the space clean and well-managed. From my observations, even whilst staying till late evening, they are strict with compliance adherence, ensuring health and wellbeing are priority. I've not once felt safe or uncomfortable during my visit.

I have also held family functions in the banqueting hall, where security were attentive. They also support charity events and have supported customers in driving this at their venue. This kind of consistency speaks volumes about how seriously the venue takes its role in the community.

I am happy to discuss anything further if needs be.

Kind Regards

S. Khan - Princes Avenue, Watford, Wd187RR

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Sent: 28 May 2025 21:28

To: Business Licence <business.licence@brent.gov.uk>

Subject: Tigerbay Lounge

Dear Brent Council,

I saw the blue sign outside tiger bay and want to provide representation
Im a regular at Tigerbay. I work as a reservation agent, and it's one of the places I often meet clients it's a calm, stylish space where people feel comfortable, and that really matters in my line of work.

Over the years, I've spent a lot of time there, both professionally and personally, and I've always been impressed by how well it's run. The staff are polite, attentive, and always make the effort to keep the atmosphere relaxed and respectful. Even when it's busy, the environment never feels out of control. There's a sense of order and safety that's not easy to come by in venues these days.

From the moment you walk in, it's clear that the team take pride in the way they manage the place. I've seen how they quietly keep things moving, how they deal with larger groups with care, and how they make sure guests are treated kindly. I've never had a reason to feel uneasy or unsafe there, and that's exactly why I trust it as a place to bring clients.

The area around the venue is also kept clean and quiet, which shows the team's respect for the neighbourhood. There's no lingering noise late at night, no trouble outside — it's honestly one of the more responsible places I've been to in London. It's clear they've worked hard to create a space that blends into the local community rather than disrupt it.

Tigerbay has become a familiar part of my routine, and it plays a bigger role than people might realise. It supports local jobs, gives people a safe and welcoming place to meet, and offers something positive for the area. I really hope the Council sees the value it brings and continues to support it.

S Khan - Manor Close NW9 9HD

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Sent: 28 May 2025 21:32

To: Business Licence <business.licence@brent.gov.uk>

Subject: Tigerbay Lounge

I live just around the corner from Tigerbay. Me and my sister come here all the time and we saw the blue sign outside so wanted to send in our support as local people who use and know the venue well

Tigerbay is honestly nothing like those illegal shisha places you hear about. They're proper with how they run things. The staff are always respectful and you can tell they follow the rules. There's security, people are checked at the door, and they always make sure things stay calm inside and out. We've never seen any kind of trouble here

They also serve really good food which is a big reason why we come. The Indian and Lebanese dishes are proper restaurant quality and it's nice to have a place nearby that does both. It's not just about shisha it's a full experience where you can eat, chill and catch up with friends or family in a clean and safe space

We live close by and have never had a reason to complain about noise or anything being out of order. The area stays quiet and there's no crowd hanging around outside which says a lot about how responsible they are

Tigerbay is one of the few good spots in this area that feels safe and looked after and we don't want to lose that. It gives people a proper space to go without having to travel far and you can tell they care about doing things right.

Z Khan - Manor Close NW9 9HD

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Sent: 28 May 2025 22:09

To: Business Licence <business.licence@brent.gov.uk>

Subject: Tigerbay

Dear Brent Council,

I am the owner of Solid Cuts barbershop, located directly next to Tigerbay on Slough Lane. I've been running my business here for several years, and I've had the opportunity to witness, up close, how Tigerbay operates and contributes to the local community.

From the beginning, Tigerbay has always shown support for small, independent businesses like mine. When I was setting up Solid Cuts, they were one of the first neighbouring businesses to offer help, guidance, and encouragement. That sense of community and mutual respect is something I truly value.

As their neighbour, I've seen how professionally the venue is run. Their team consistently manages the space and its customers responsibly. Security is always present, the entrance is closely monitored, and customers are guided in and out in an orderly manner. Even during peak hours, Tigerbay keeps things under control there are no issues with noise or disorder, and they clearly make an effort to ensure the local environment remains clean, calm, and safe for everyone.

It's also important to mention the kind of crowd they attract. From what I see day-to-day, the people who visit Tigerbay are respectful, well-behaved, and aware of the surroundings. I've never had any problems caused by their customers — in fact, many of them are also my clients. It's a positive, overlapping community of people who live, work, and socialise here responsibly.

Tigerbay has been part of this neighbourhood for years, and I believe they play a valuable role not only as a local business but as a stabilising presence, especially in the evenings. Their consistent professionalism helps prevent problems before they arise, and they clearly take safety and community impact seriously.

As a fellow business owner who depends on a safe and thriving local environment, I fully support Tigerbay's continued operation. They've proven that a hospitality venue can be successful and community-conscious at the same time — and that's exactly the kind of business we should be encouraging in Brent.

Kind regards,

M Hassan Kingsbury Road, NW9 0BT

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Sent: 28 May 2025 22:41

To: Business Licence <business.licence@brent.gov.uk>

Subject: Carlton Lounge/Tiger Bay

Dear Brent Council,

I hope this finds you well,

I am a local resident of Brent and given the recent news regarding the unfortunate incident occurring in the last few weeks and questions regarding the safety of establishment, I wanted to reach out and inform you as a guest who has been coming to Carlton Lounge for over 10 years. It's a place that plays a big role in the local community where I've hosted family get-togethers in their banqueting hall, hosted birthday parties in the garden area and every time it's been a smooth, respectful experience with great hospitality.

In the evenings, I often visit Tigerbay for dinner and shisha with friends and family from the local and surrounding areas of London. From my perspective over the last 10 years visiting, I can confirm it's been nothing but a safe, relaxed place to congregate and have a good time. I have made many other friends and expanding my network within the local community by visiting Tiger Bay/Carlton Lounge given it fosters a multicultural, welcoming, and respectful environment for me to unwind and relax. I've never seen any trouble during my time visiting over the last 10 years.

The venue has always run with care and responsibility during my time visiting, with staff members and security at the premises, emphasising the importance of safety and wellbeing by management. I have always felt safe at the venue, and the surrounding area, keeping calm under pressure during busy periods and ensuring safety as a paramount. I have noticed the checking of ID from all guests to ensure they are aware of who enters the premises as well as body and bag searches.

Tigerbay takes all the necessary precautions to be fully compliant in how it operates and runs a tight ship with clear signs regarding the rules of the establishment as well as reminding members to respect the venue and its residential neighbours.

I know there's been talk about a recent stabbing in the area. I want to be clear that's not a reflection of Tigerbay at all. As someone who's been going there for over 10 years, I can say with confidence that they've never been a source of problems. They've always operated with care and professionalism within the community.

Places like Carlton Lounge and Tigerbay bring people together. They give us somewhere to go that's safe and welcoming. I really hope the council continues to support them as they're part of the heart of our neighbourhood.

Kind regards,

A Amin - Meadow way, Wembley HA97LH

Sent: 28 May 2025 23:27

To: Business Licence <business.licence@brent.gov.uk>

Subject: Tigerbay Kingsbury

Dear Brent Council,

I live locally to Tigerbay. I've been visiting the venue for several years now, and I wanted to express my support for the place and the people who run it.

Tigerbay has become more than just a social spot for me — it's somewhere I go to unwind, clear my head, and find peace. In today's fast-paced world, especially living in London, having a safe, familiar space like this has made a big difference to my mental health. The calm atmosphere, respectful staff, and the overall environment have always made me feel welcome and supported.

The team at Tigerbay, including the staff and management, have always shown professionalism and care. The space is secure, well-managed, and consistently respectful of the surrounding community. Whether it's making sure customers feel safe or simply ensuring things run smoothly, they always deliver.

I believe Tigerbay plays a positive role in the local area — not just as a business, but as a space that brings people together and supports their wellbeing. I hope Brent Council will continue to support them, as they've supported so many of us.

Kind regards,

D Stefania - Campbell Court, Church Lane, NW98AA

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Sent: 28 May 2025 23:58

To: Business Licence <business.licence@brent.gov.uk>

Subject: Tigerbay Shisha Lounge

Dear Brent Council,

I live in Colindale. I came here from Norway with my sister, and since moving to London, Tigerbay has become one of the few places that really feels like home.

Me and my sister go there together often, especially in the evenings, and we've always felt so safe and welcomed. It's one of the first places in London that didn't feel strange or uncomfortable to be in. The staff are always polite, respectful and really warm. They treat us like we're part of the family.

We know the management as well — Uzi and Prash — they're so kind and always check in with people. They've even given my sister their number in case we ever feel unsafe or need anything, which just shows how much they actually care about the people that come there. But to be honest, I've never felt uncomfortable even once. It's always peaceful.

The security is always around, they don't make it feel intense or scary but you do feel protected. It's clear they follow all the rules and want to keep the place clean, respectful and calm for everyone.

I also heard about the stabbing recently, and I just want to say that doesn't represent Tigerbay at all. I've been there many times and it's always peaceful. That incident doesn't change how the venue is run or the kind of people that go there.

Tigerbay gave me and my sister a space to relax and feel safe in a new country. That means a lot when you're far from home. I really hope you let it stay open because it's a part of our routine now and honestly a part of our life here.

Kind regards,

L Abid - Fairbank House, Beaufort Square, NW9 4FH

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Sent: 29 May 2025 00:57

To: Business Licence <business.licence@brent.gov.uk>

Subject: Tigerbay Kingsbury

Dear Brent Council,

I moved from Norway to London, and currently live in Colindale while studying. When I first arrived, I didn't know many people but Tigerbay quickly became a place where I felt safe, welcome, and part of something. It's more than just a venue to me it's a space that brings me peace and makes me feel at home in a new city.

I know the management personally both Prash and Uzi are incredibly welcoming and genuine people. They've made it clear that I can always reach out to them if I ever need anything or feel uncomfortable, which honestly, I never have. That kind of openness and community care says a lot about the way Tigerbay is run.

There's always a strong security presence at the venue. They're respectful and professional, and they help keep the environment safe and calm for everyone. It's very clear the management takes compliance seriously everything runs smoothly, and guests are treated with respect while still maintaining high standards for safety and order.

I'm aware of the recent stabbing incident, and I want to be very clear — that situation does not reflect Tigerbay at all. I've only ever experienced peace, warmth, and professionalism there. They shouldn't be judged by one incident that happened in the wider area.

Tigerbay plays a big role in the community. It's a multicultural space where people come together in a positive way, and it has truly made a difference in my life since moving to London. I hope the council will continue to support this venue and the positive impact it has.

Thank You,

F Abid - Fairbank house, Beaufort Square NW9 4FH

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Sent: 29 May 2025 08:13

To: Business Licence <business.licence@brent.gov.uk>

Subject: Support Statement for Tiger Bay Carlton Lounge – Premises Licence Review

To Whom It May Concern,

I am a local resident of the Tiger Bay area.

I've read the premises licence review for Tiger Bay Carlton Lounge regarding crime and disorder, and I want to share my personal experience as a long-time visitor.

I've been coming to Tiger Bay for years, often with my family. It's a well run and is family orientated , welcoming place that feels like a part of our local community. It's always been safe, with visible security, and the management clearly take their responsibility seriously.

I also want to mention two members of staff in particular — Uzi and Prash, the management — who always go out of their way to make sure I'm well looked after. They are friendly, respectful, and genuinely care about the wellbeing of customers. They play a positive role in the local community and help make the venue feel like a safe and inclusive space for everyone.

Tiger Bay Carlton Lounge adds real value to our area, providing not just food and hospitality but a sense of community. I hope this is taken into account during the review process.

Kind regards,

R Alam - Meadowbank Road, NW9 8LH

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Sent: 29 May 2025 08:18

To: Business Licence <business.licence@brent.gov.uk>

Subject: Representation in Support of Tiger Bay and Carlton Lounge — From a Local Healthcare Professional

Dear Licensing Team,

I am a Physician Associate who lives locally to Carlton Lounge. I am writing to offer my support for both Tiger Bay and Carlton Lounge, venues I know well and trust deeply, not just as a customer, but as a woman and healthcare professional in the local community.

I've dined at Carlton Lounge countless times, often with family. It's a familiar, safe place for me so much so that I chose to host a function there for my graduation in their banqueting hall, which was handled with care and professionalism.

However, what truly compelled me to write this letter is a personal incident that I've never forgotten. One evening, I was walking home from the bus stop when I noticed a man had followed me off the bus and was trailing me. I was scared and unsure of what to do. I happened to be near Carlton Lounge at the time, and when I stepped in and explained the situation, the staff were immediate and firm in their response. They approached the man, told him that police would be called if he didn't leave, and made sure I got home safely. They didn't have to do that, but they did. I'll always be grateful.

That incident alone shows the kind of people running this venue. They take public safety seriously not just within their premises, but in the surrounding area too.

Regarding recent events, I was deeply saddened to hear about the tragic incident involving a fatality. But I want to be clear I do not believe that this reflects the standard, the culture, or the daily operations of Tiger Bay. I've carefully reviewed the licensing objectives set out by Brent Council, and from what I've experienced personally over many years, Tiger Bay adheres to them fully:

I've always seen a consistent security presence, professional in both appearance and behaviour. There is no tolerance for disorderly conduct.

The venue is clean, well-managed, and maintained in a way that makes guests — especially women — feel safe.

Sound levels are controlled, the space is never chaotic, and guests are respectful. There's a calmness about the way the premises are managed, even when busy.

They always check my ID and I have seen staff turn away anyone who couldn't meet entry requirements.

Tiger Bay and Carlton Lounge have been part of the local area for a long time. They're run by people who care — about their business, about the community, and about doing things the right way.

I respectfully ask that you consider voices like mine when reviewing this licence — voices of those who know the venue not through headlines, but through real experience.

Sincerely,

R Alam - Stewart close NW98AJ

Sent: 29 May 2025 09:26

To: Business Licence <business.licence@brent.gov.uk>

Subject: Tiger Bay Shisha Lounge

Dear Brent Council,

I hope this message finds you well.

I am writing as a long-standing resident of Brent and a local entrepreneur to express my full support for Tigerbay Shisha Lounge. Over the years, Tigerbay has played a significant and positive role in my life as a safe, welcoming space where I can unwind, meet with peers, and engage with others from the community in a respectful and relaxed environment.

As someone who lives and works in Brent, I value establishments that contribute to both the social fabric and the local economy of our borough. Tigerbay does just that. I have never witnessed any disorderly behaviour, nuisance, or safety concerns at the venue. In fact, their management and staff consistently promote a calm and responsible atmosphere that prioritises customer wellbeing and community relations.

Places like Tigerbay offer more than just a service—they create a sense of belonging, especially for young professionals like myself who seek safe, comfortable environments to connect and relax after long working hours. Losing this venue would be a real blow to the diversity and vitality of the area.

I kindly urge you to take into account the positive experiences of local residents like myself when reviewing the business license for Tigerbay.

Thank you for your time and consideration.

Warm regards,

A Nwosa - City Road - EV1V2NX

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Sent: 29 May 2025 10:20

To: Business Licence <business.licence@brent.gov.uk>

Subject: Tigerbay

Dear Brent Council,

I live just next door to Tigerbay, on Slough Lane. I've lived in this area my whole life, and venues like Tigerbay and Carlton Lounge have always been part of the neighbourhood.

Growing up, I used to go to Carlton Lounge with my family it's always been a respectful, welcoming place for all ages. As I've gotten older, I now visit Tigerbay more often, and I've had nothing but positive experiences there. The staff are warm and professional, and I've always felt safe and well looked after, whether I'm with friends or family.

Because I live so close, I get to see how the venue is run day to day. They manage things really well people come and go calmly, noise is kept under control, and the general atmosphere is respectful. I know some of the management personally, including Uzi, who has even shared his contact details with me in case there's ever an issue. That in itself says a lot about how seriously they take their responsibilities — though to be honest, I've never had a reason to call. It's always peaceful and well managed.

Tigerbay and Carlton Lounge are more than just places to hang out they've become important parts of the community. They create jobs, give young people somewhere safe to socialise, and they've been part of our lives for years. It would be a real shame to lose that.

I hope you'll take this into consideration and continue to support venues like these that are run with care, professionalism, and respect for the local area.

Warm regards,

T Rizwan - Arnellan House, NW9 8XJ

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Sent: 29 May 2025 11:40
To: Business Licence <business.licence@brent.gov.uk>
Subject: Support for Carlton Lounge / Tigerbay

Dear Brent Council,

I am a long-time local resident. I also regularly visit both Carlton Lounge and Tigerbay, and have done so for over 5 years.

I am writing to express my full support for these venues. They are well-managed, responsible businesses that contribute positively to the local community. As someone who often visits Tigerbay after work, I've always felt safe and welcomed. Their security and staff are professional, respectful, and effective in maintaining a calm, orderly environment — including managing noise levels and preventing disturbances.

In addition, many of my own customers also visit these venues. They are respectful, polite members of the community, and I know from experience that these establishments attract a good crowd. The venues provide jobs for many local people and support the wider economy, including small businesses like mine.

Carlton Lounge and Tigerbay have been part of the community for years. They offer a safe, social environment and continue to serve the area with professionalism and care. I strongly support their continued operation and hope they remain in Brent for many more years to come.

Yours faithfully,
Y Rathod - Pipers Green, NW9 8UH

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Sent: 29 May 2025 13:53

To: Business Licence <business.licence@brent.gov.uk>

Subject: Tigerbay

Dear Brent Council,

I'm a long-standing resident of Kingsbury. I've lived here for 36 years and currently run a tutoring business in the local area. I also live very close to Tigerbay, which has become an important part of my daily life.

I'm writing to express my full support for Tigerbay and to share just how much it means to me — and to many others in the community.

I struggle with my mental health, and Tigerbay is one of the few places where I truly feel at ease. It's not just a café or shisha lounge — it's a place that brings people together. After long and often difficult days, it gives me somewhere to unwind, spend time with friends, and feel part of something. The atmosphere is calm, the staff are always friendly, and I've built real connections with people there — staff and regulars alike.

For someone like me, who doesn't always find it easy to be out and social, Tigerbay provides a rare and valuable space. It gives me a reason to leave the house, a place where I'm welcomed and not judged — and that has made a huge difference to my mental wellbeing.

If this space were taken away, it would be more than just the loss of a local business. It would mean losing the one place I can go to feel connected, safe, and uplifted. Tigerbay plays a vital role not just economically, but emotionally and socially — and I know I'm not the only one who feels this way.

Please support its continued operation. It genuinely matters.

Kind regards,

S Shah - Campbell Court, Church Lane, Kingsbury, NW9 8AA

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Sent: 29 May 2025 14:08
To: Business Licence <business.licence@brent.gov.uk>
Subject: Tigerbay Kingsbury

Dear Sir,

I hope this email finds you well.

I write to express my experiences with the above named establishment.

As a resident within the Barnet area, I have been visiting Tigerbay for close to a decade (if not more), and my experience has been that of great joy with their services and how safe I feel when I'm there.

The staff are so very well mannered and always willing to accommodate every reasonable request.

I have every confidence in the management of the establishment that they would continue to strive to provide a safe environment for their customers and give everyone a satisfactory place to unwind and catch up with family and friends as life events dictates.

Please accept the assurances of my highest regard for your office.

Yours faithfully,

K Tade - Salcombe Gardens , NW7 2NU

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Sent: 29 May 2025 16:10

To: Business Licence <business.licence@brent.gov.uk>

Subject: Tiger Bay Kingsbury

To Whom It May Concern,

I am writing as a long-time resident of the Brent area, a regular customer of Tiger Bay, and a local business owner operating several establishments in and around the borough. I am submitting this representation in full support of Tiger Bay's continued operation, based on my personal experience as a customer and my professional insight into what it takes to responsibly run a public venue.

I have been visiting Tiger Bay for several years now, both socially and occasionally for informal business meetings. From the very beginning, it was clear to me that the team behind Tiger Bay are not only passionate about hospitality but are also fully committed to upholding the standards expected by the council and the wider community.

1. Prevention of Crime and Disorder

Tiger Bay has a consistently strong security presence, including trained staff who are visible, professional, and proactive in maintaining order. I've personally witnessed their team diffusing situations quickly and respectfully, making it clear they are not just "ticking boxes" but genuinely prioritizing safety and good conduct. As a business owner myself, I know how important it is to have the right people in the right positions — and Tiger Bay clearly does.

2. Public Safety

Public safety is a visible priority. The venue layout is open and accessible, staff are attentive, and health and safety practices are clearly embedded in their operations. Whether it's crowd control, emergency access, or general cleanliness, I've never once felt unsafe there — and I've recommended it to friends, colleagues, and visiting guests without hesitation.

3. Prevention of Public Nuisance

I live locally and frequently pass by the area. I can confidently say that Tiger Bay does its part in preventing nuisance. The noise levels are monitored, security often encourages guests to leave quietly, and the team is responsive to any concerns. It's not a place that disturbs the peace — it's a place that respects it.

4. Protection of Children from Harm

Although Tiger Bay is clearly an adult-focused environment, they've always maintained strict age policies. ID checks are routinely done at the entrance, and it's clear they take the protection of minors seriously. This kind of diligence builds trust with the wider community and families living nearby.

What also stands out about Tiger Bay is its connection to the local area. I've had the pleasure of speaking with Uzi, a senior member of staff, on several occasions. His professionalism, consistency, and customer care reflect the values of the entire team. He's someone who genuinely takes pride in the place and knows the customers by name — that level of service isn't common anymore.

Tiger Bay has been operating for years without significant incident. That doesn't happen by accident. It happens because the business is run properly, with structure, foresight, and respect for regulations. As someone who runs multiple businesses, I recognize the work it takes behind the scenes to maintain a venue like that — and I know when it's being done right.

In a time when many areas are losing safe, responsible social spaces, it would be a shame to see an example like Tiger Bay be unfairly targeted or misunderstood. They have a loyal customer base, they contribute positively to the local economy, and they meet every requirement expected of them.

I fully support Tiger Bay continuing its operations and respectfully ask that Brent Council acknowledge the good work they do and the responsible manner in which they do it.

Kind regards,

A Seyani - The Mount - HA99EE

Sent: 29 May 2025 16:54

To: Business Licence <business.licence@brent.gov.uk>

Subject: Supporting Tigerbay and Carlton Lounge

To Whom It May Concern,

I am writing in support of Tigerbay (Carlton Lounge) located on Kingsbury Road.

I have been a loyal customer of Tigerbay for over 10 years, regularly visiting both on my own and with my family. Over the years, I've seen how this venue has consistently provided a safe, well-managed, and welcoming environment for its customers.

Tigerbay takes customer safety seriously. Every visit includes security checks at the door, and I often notice how friendly and professional the staff are when dealing with guests. I've seen the staff de-escalate situations calmly, enforce the rules clearly, and handle customer interactions with great care. The zero-tolerance policy on drugs and disorderly conduct is evident and well enforced.

In addition to maintaining internal safety, Tigerbay goes out of its way to be respectful of the surrounding community. When the night ends, they encourage customers to leave quietly and orderly, which I appreciate as a resident of the area.

As someone who has experienced this venue across many years and different occasions, I can confidently say they operate in accordance with all licensing objectives: preventing crime, ensuring public safety, minimizing nuisance, and protecting young people.

I hope the council will recognise the positive role this venue plays and allow it to continue serving our community in a responsible and professional manner.

Sincerely,

B Attaie - Artisan Place, HA1 5DS

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Sent: 29 May 2025 17:12

To: Business Licence <business.licence@brent.gov.uk>

Subject: TIGER BAY KINGSBURY

To Whom It May Concern,

I work as a broker. I'm writing to express my full support for Tigerbay (Carlton Lounge) in Kingsbury.

As someone who spends a lot of time at Tigerbay, especially over the weekends and even weekdays after work, I can confidently say this is one of the best-run establishments in London. The atmosphere is always positive, respectful and welcoming. that's a reflection of the management and the values they uphold.

Whether you're a first-time visitor or a regular, the staff treat everyone with the same level of respect and professionalism, regardless of background or status. That kind of inclusive environment is rare especially in London these days and it's a big part of what keeps people coming back you very often see the same faces in there and I have never experienced and hostility.

The venue is clearly focused on safety and community. Security checks are carried out properly, and the staff are always on top of things as simple as when a glass is dropped and breaks or a piece of coal dropping from the shisha they are very quick to respond and ensure no one is harmed. I've never seen issues left unmanaged. They do everything by the book, while still making you feel comfortable and relaxed.

Tigerbay is a great example of how a venue can bring people together safely and positively. I fully support their continued operation and commend the team for running such a high-quality establishment.

Sincerely,

Tan - Sundon Road, LU5 6LW

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Sent: 29 May 2025 17:28

To: Business Licence <business.licence@brent.gov.uk>

Subject: Support for Carlton Lounge / Tigerbay

Dear Sir / Madam,

As a local resident and business owner, I'm writing in support of Carlton Lounge / Tigerbay Restaurant and Bar (CLTB) on Kingsbury Road.

Our business 'PJ Keary Ltd' is located about 5 minutes' walk away from CLTB, on Townsend Lane, where we own an office building with approx. 40 occupants. This is made up of our own company staff, and that of our tenants, largely Accountancy, Surveying and Insurance professionals. Many of our staff and tenants use CLTB regularly and my family and I are also frequent visitors ever since they opened about 13 years ago. I can confirm that in our experience CLTB is a well managed establishment serving excellent Indian cuisine.

Having recently discussed this issue with our staff and tenants here at Jubilee House, I can say that no one here has anything but positive things to say about CLTB, everyone is in agreeance that the place is professionally managed with friendly and considerate staff. In our experience their security personal are always polite and helpful and come across as capable and experienced.

No one I have spoken to has ever witnessed any disorder at CLTB.

We were delighted to see CLTB open for business as usual last weekend and we strongly support their continued success in serving wonderful food and hospitality to the local community.

Yours faithfully,

M Keary - Jubilee House, Townsend Lane, NW9 8TZ

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Sent: 30 May 2025 07:01

To: Business Licence <business.licence@brent.gov.uk>

Subject: Tigerbay Kingsbury

To Whom It May Concern,

I am writing in support of Tiger Bay, a venue I have come to know well both as a teacher and a family friend, and as someone who has personally chosen to celebrate important family occasions there, including my baby shower and my children's birthdays.

Over the years, I have been consistently impressed with the venue's professionalism, safety standards, and respectful approach to the community. I would like to share my experience in relation to the key licensing objectives:

1. The Prevention of Crime and Disorder

Tiger Bay has always maintained a safe, welcoming environment. Security staff are highly professional, visible, and proactive in handling any situation calmly and respectfully. Entry procedures are strict, including ID and bag checks, and there is clearly a zero-tolerance policy on any kind of illegal or disruptive behaviour. This is not a venue that attracts trouble — it's a place where families and adults can feel secure.

2. Public Safety

As a teacher and a parent, safety is my top priority, and I've always felt completely safe at Tiger Bay. The venue is clean, well-organised, and never overcrowded. Exits and walkways are clearly marked, and the staff are attentive and trained to manage the space properly. Whether I've visited with friends or hosted my children's events, I've always been reassured by the venue's high safety standards.

3. The Prevention of Public Nuisance

Even during events with music and celebration, the venue goes to great lengths to ensure minimal disturbance to the neighbourhood. Noise is well managed, and staff encourage guests to leave the premises respectfully. I've never seen loud crowds lingering outside, and there's always security ensuring the area around the venue remains quiet and clean. As someone who values community, I find this level of care admirable.

4. The Protection of Children from Harm

Tiger Bay takes its responsibilities seriously. I've personally witnessed how strictly they enforce ID checks and age restrictions. When hosting my children's birthday parties there, I was reassured by the staff's professionalism and the venue's suitability for

family events. It's a mature, respectful setting that ensures children are protected and that age-appropriate boundaries are always upheld.

In summary, Tiger Bay is a venue that upholds strong values and meets all expectations for public safety, community respect, and lawful conduct. From hosting my most personal family milestones to attending as a guest, I can say with confidence that this is a well-managed, responsible, and community-friendly establishment.

Yours sincerely,

S Imambaccass - Sherringham Avenue, N17 9RN

Sent: 31 May 2025 10:07

To: Business Licence <business.licence@brent.gov.uk>

Subject: Shoutout to Tigerbay Kingsbury – Always a Great Experience!

To whom this may concern,

I just wanted to take a moment to share how much I appreciate Tigerbay Kingsbury. I've been going there for the past 6–7 years, and it's truly an amazing place. The atmosphere is always welcoming, the staff are incredibly friendly and professional, and I've always felt safe and well taken care of every time I visit.

Whether it's a casual night out or a fun weekend plan, Tigerbay has consistently delivered great vibes and good times. It's clear the team takes pride in what they do, and it really shows.

Big thanks to everyone at Tigerbay Kingsbury for keeping the standards so high – looking forward to many more visits!

Best regards,

S ALI - Castle Road, NW1 8SU

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Sent: 31 May 2025 19:54

To: Business Licence <business.licence@brent.gov.uk>

Subject: Tiger Bay experience

Good day to you

I write this email in support of Tiger Bay's continued operations. As I live in close proximity, I have gone there for several years and can attest to their professionalism, commitment to safety and customer satisfaction.

it is a place I have recommended to my friends and I have always felt comfortable there, and reassured.

The security staff always protect customers and thereby create a conducive entertainment environment. I have never seen any trouble or disturbances there.

thank you and kind regards

A Doherty - Highview Gardens, Edgware, Middlesex, HA8 9UE

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From: amit arjan <amit.arjan@hotmail.com> Sent: 31 May 2025 19:58
To: Business Licence <business.licence@brent.gov.uk>
Subject: TigerBay

Longstanding Supporter of Tiger Bay & Carlton Lounge

I've been going to both Tiger Bay and Carlton Lounge for over 12 years now. These places aren't just venues to me—they've been part of countless memories with friends and family over the years. Birthdays, catch-ups, casual evenings, even just somewhere to relax after a long week—they've always been reliable, welcoming, and safe.

I've seen how both venues have evolved and improved over the years, and I've always been impressed by the professionalism of the staff and the efforts made to keep everything running smoothly. Security is always present, there's structure and order, and guests are treated with respect.

When I heard about the recent incident, my first reaction was concern—but I honestly don't think it's fair to connect that to how these venues are run. It's easy to point fingers, but anyone who's actually spent time at either place knows they take safety and responsibility seriously.

Both Tiger Bay and Carlton Lounge do more than provide a good night out—they give people in the community a place to gather, unwind, and enjoy themselves in a respectful environment. Taking that away would punish the many for the actions of a few.

I stand by both venues and the teams who work hard behind the scenes. They've earned their place in our community, and they deserve continued support, not scrutiny.

Kind Regards

A Arjan - Greenway, HA3 0TT

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Sent: 31 May 2025 21:35

To: Business Licence <business.licence@brent.gov.uk>

Subject: Support Statement for Tiger Bay, Kingsbury

To whom it may concern,

We've been visiting Tiger Bay for over 10 years now. It's one of our favourite places to go, whether it's for dinner, drinks, or just to catch up with friends. Over the years, it's become a real part of our lives and a place we feel genuinely connected to.

We know Uzi, the floor manager, very well. He's always gone above and beyond to make sure the venue runs smoothly and safely. You can see the pride he takes in the place, and that's reflected in how the whole team operates.

Tiger Bay takes everything seriously, whether it's checking ID to make sure no underage guests get in, handling noise complaints, or ensuring the neighbours aren't disturbed by music or guests leaving late. We've personally seen security patrolling the area, being respectful but firm, and making sure everyone is safe and behaving responsibly.

The food and drinks are always top quality, and the staff are exceptional, friendly, professional, and clearly hardworking. A lot of them depend on this job for their livelihood, and it would be heartbreaking to see them lose that because of a one-off incident that doesn't reflect how Tiger Bay is normally run.

We truly believe Tiger Bay follows all the licensing objectives and plays a positive role in the local community. It's a well-run venue that deserves continued support, not punishment.

A Madlani - stag lane, Ha8 5ll

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Sent: 31 May 2025 22:55

To: Business Licence <business.licence@brent.gov.uk>

Subject: Tigerbay Kingsbury

Good evening

I hope that this email finds you well. I am owner of a car hire company which is based in Reading Berkshire.

I have been attending Tigerbay Kingsbury for approximately 10 years. I have gone from a teenager to a adult who has just turned 30 years of age this year.

Through out my 10 years of attending Tigerbay Kingsbury i have always witnessed follow the guidelines of preventing crime. I always felt safe whilst attending Tigerbay as there is a high security presence conducting regular patrols around the venue unlike other restaurants.

I have also witnessed security guards ensuring that the neighbours of Tigberbay are respected in relation to making noise and being a nuisance. The customer are always well aware that their is a zero tolerance policy of making noise in or outside the premises.

This is the only place in London that i have been attending on a regular basis for the past 10 years. I really enjoy attending this restaurant and i have always felt safe. I have never experienced or witnessed any circumstances where i have felt uncomfortable and had to leave.

If you require any further information please do not hesitate to contact me. My contact number is

With the kindest regards

U Malik - Managua Close, Rg45lx

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Sent: 01 June 2025 11:35

To: Business Licence <business.licence@brent.gov.uk>

Subject: Tiger Bay license review

Hi there,

I hope you're well and had a great weekend.

I'm getting in touch regarding the ongoing review around Tiger Bay shisha lounge and the extremely heartbreaking events that occurred outside the venue last month.

I have been visiting Tiger Bay as a customer since it first opened over 10 years ago with close friends and family. It has been a local space for me and friends to meet up, catch up and a safe space for us to have dinner, drinks, shisha and socialise.

In my time, I've never experienced or seen any trouble there that made me feel unsafe or made me feel in danger. The entire team, including security and management have always been friendly, respectful and extremely considerate towards the comfort and satisfaction of their customers. Generally speaking, the venue has a positive, friendly and sometimes energetic atmosphere.

The above is what makes me feel compelled to write to you in connection with the ongoing license review which I read about on a local news website. While the events that unfolded last month were deeply heartbreaking and tragic, Tiger Bay has a tremendous track record and experience in keeping locals and visitors safe and have demonstrated that over ten years.

While I understand I can't fully impact the outcome of any professional license review, I hope the above will be taken into consideration.

Thanks,

B Patel - Cane Drive, Bricket Wood, AL2 3FP

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Sent: 02 June 2025 13:56

To: Business Licence <business.licence@brent.gov.uk>

Subject: Tiger bay Kingsbury

Just wanted to drop a quick line re Kingsbury tiger bay, I heard the licence is under some reviews but just wanted to point out I've been going there for years and years since it's opened and the staff, security and owners are a pleasure to be around. Everyone is extremely friendly, respectful and professional and it would be such a shame if this place didn't exist ! It's our regular social spot.

S Mashru - Langton grove Ha62pr

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Sent: 02 June 2025 16:00

To: Business Licence <business.licence@brent.gov.uk>

Subject: Subject: Support for Carlton Lounge Premises Licence

To whom it may concern

I have dedicated 16 years to education, working as a headteacher across both primary and secondary schools. Now, as the head coach and managing director of The IQ Gym based at Kingfisher Community Centre in Brent, I continue my commitment to developing young people, instilling discipline, and providing opportunities through sport.

I am writing to express my full support for the premises licence held by Carlton Lounge (Tiger Bay), located at 232 - 234 Kingsbury Road, London, NW9 0BH.

Carlton Lounge has been a steadfast supporter of our gym for the past seven years, providing financial assistance that has directly benefited our amateur boxing club. Their contributions have helped equip our young athletes with essential gear, allowing them to train, develop their skills, and build confidence in a structured and positive environment. Their sponsorship is not just about funding, it is about investing in young people, giving them opportunities to thrive both in sport and in life.

As someone who has personally overseen the development of young boxers within our programme, I can confidently say that Carlton Lounge has been a valued partner in supporting positive community initiatives. Their generosity has empowered children and young adults who may not otherwise have access to sporting opportunities, reinforcing the importance of teamwork, discipline, and self-belief.

Beyond their contributions to our gym, Carlton Lounge has consistently demonstrated a commitment to operating responsibly as a licensed venue. Senior members from The IQ Gym regularly attend Carlton Lounge for social sports events, and I can personally attest to the professional and well-managed environment they provide. We have never experienced or witnessed any antisocial behaviour linked to the premises, and the management team is proactive in ensuring a safe and welcoming space for their customers.

Carlton Lounge is more than just a hospitality venue, it is a place where people feel safe, supported, and valued. The team behind it is actively engaged in fostering community spirit. Their dedication to upholding licensing conditions, managing their

establishment professionally, and supporting local initiatives speaks volumes about their role within our neighbourhood.

I firmly believe that the licensing authority should recognise the long-standing commitment of Carlton Lounge to compliance, community enrichment, and responsible venue management. Their contributions extend far beyond their premises, positively shaping the lives of young people and strengthening our local area.

Yours sincerely

X Miller - page street, Nw7 2el

Sent: 02 June 2025 21:49

To: Business Licence <business.licence@brent.gov.uk>

Subject: Tiger bay

Brent Council,

I am a frequent visitor to Tiger Bay. I'm writing to express my full support for the venue and to share how much it means to both me and the local community.

Tiger Bay is more than just a place to socialise, it's a space that brings people together from all walks of life. As someone who visits regularly, I can say with confidence that it plays a valuable role in the area. It promotes inclusivity, peace, and unity, welcoming people of all backgrounds and ages.

The staff are a huge part of what makes Tiger Bay so special. They are always friendly, respectful, and go above and beyond to make sure guests feel safe and looked after. Over the years, I've seen how dedicated they are to maintaining a positive environment, even as the venue has grown in popularity.

I'm aware that there has been recent concern about safety, but I want to highlight that in all the time I've been going to Tiger Bay, I've never once felt unsafe. On the contrary, the security is thorough—everyone is searched on entry, and the introduction of ID scanning and metal detectors shows they are taking every step possible to ensure safety. These proactive measures show just how seriously Tiger Bay takes its responsibilities.

It's also worth mentioning the impact this place has on the local community. Tiger Bay provides jobs and gives young people a chance to gain work experience and grow. It supports the local economy and offers a safe, friendly space for people to relax and enjoy themselves.

In my view, Tiger Bay is a vital part of the Kingsbury community, and it should continue to be recognised as a well-run, respectful, and valued establishment.

Please feel free to contact me if you would like to hear more about my experiences or perspective.

Kind regards,

N Arjan - Loretto Gardens, HA3 9LY

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Sent: 03 June 2025 02:46

To: Business Licence <business.licence@brent.gov.uk>

Subject: Tigerbay Kingsbury

Good Morning Brent Council,

I am writing in regards Tigerbay Kingsbury and wanted to let you know the following points:

My experience has always been outstanding and has been for the past 8 years in have been going there.

The staff and security has always been outstanding, warm, welcoming and very comforting and feeling safe at all times. They all have been very professional with the service that has been provided.

Tigerbay Kingsbury has been a part of my weekend routine because it feels very safe and secure to be there and will continue to do so.

Tigerbay Kingsbury always have a strict house rules to ensure there is no trouble in house and keeping the customers safe at all times.

As a working professional i would recommend Tigerbay Kingsbury for a good and relaxing time even after the incident that took place as i know they will improve on this and tighten security even more to help ensure they are keeping customers and community safe.

Many thanks

K Tak - Gabrielle House, Perth Road, IG2 6FF

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Sent: 03 June 2025 14:49

To: Business Licence <business.licence@brent.gov.uk>

Subject: Support for Carlton Lounge Premises Licence

To whom it may concern

I have been a professional belly dancer working with Carlton Lounge (Tiger bay) and its brand for nearly ten years. Throughout my time performing at the venue, I have always felt safe and supported, thanks to the professionalism and vigilance of the management and staff.

As a performer, safety is a crucial aspect of my work, and Carlton Lounge (Tigerbay) has consistently ensured a secure and respectful environment, not just for me, but for all people. The security team at the front entrance is always attentive, ensuring customers behave responsibly and remain considerate of local neighbours and others' personal safety. Their presence is reassuring, not intrusive, making sure that everyone arriving at the venue is welcomed and checked appropriately, keeping the atmosphere controlled and enjoyable.

Inside the venue, Carlton Lounge has established itself as one of the most recognised lounges for live entertainment, with a reputation for high standards and a well-managed environment. The staff are exceptionally vigilant while I perform, ensuring that guests can fully appreciate the entertainment while maintaining a safe and respectful space for everyone. Their approach to safety goes beyond security presence, it is the way they engage with customers inside, the way they manage the flow of the venue, and their commitment to responsible and safe place for so many people.

Over the past ten years, the team has always prioritised my safety, and I have also seen firsthand how they look after the well-being of their customers. From monitoring behaviour inside the venue to ensuring guests leave in a responsible manner, Carlton Lounge takes great care in upholding their responsibility to provide a safe and welcoming space.

It is truly sad and unfortunate what has happened involving a young man, but it is important to acknowledge that such an incident is not typical nor reflective of Carlton Lounge or its management. This venue has long been a place for people to socialise, enjoy entertainment, and come together in a respectful and diverse setting. With a dedicated team, a strong security presence, and a commitment to cultural enrichment, Carlton Lounge has proven to be a valuable space for performers like myself and the wider community.

I hope that the licensing authority recognises Carlton Lounge's dedication to safety, professionalism, and cultural diversity and acknowledges their continued effort in maintaining a space where people can enjoy themselves securely and responsibly.

Thank you

N Barrera - Kirkby close, N11 3FE

Sent: 03 June 2025 16:20

To: Business Licence <business.licence@brent.gov.uk>

Subject: Tiger Bay – Licence Support

Dear Licensing Team,

I am writing as a long-standing patron of Tiger Bay to express my wholehearted support for the venue's continued operation.

Over the years, I have consistently found Tiger Bay to be an impeccably run establishment. The environment is always composed and well-managed, with staff and security who conduct themselves with the utmost professionalism and courtesy. It is, without question, a place where I have always felt both safe and welcome.

Beyond this, Tiger Bay plays a meaningful role within the community — offering a space that fosters connection and contributes positively to the local cultural fabric. I sincerely hope this will be given due consideration during the review process.

Thank you very much for your attention.

Best Regards,

S Khan - Stoke Road, SL2 5AY

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Sent: 03 June 2025 17:17

To: Business Licence <business.licence@brent.gov.uk>

Subject: Tigerbay, Kingsbury

Hi,

I'm writing to you with regards to Tigerbay in Kingsbury.

I've been coming here for 13 years and can truly say it always feels like home.

Over the years I've met a lot of people who have become close friends and some like family.

It's always been a safe place and I trust the staff and security. They've always looked after me and have been respectful and professional. It's a place I've recommended to many people over the years because of the service and care they provide.

I continue to support them 100%.

Kind regards

S Sudra - Darcy Drive, HA3 9JR

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Sent: 04 June 2025 01:43

To: Business Licence <business.licence@brent.gov.uk>

Subject: Urgent

Dear Licensing Team,

I'm writing not just as a member of staff, but as someone who has grown up at Tiger Bay a place that has genuinely shaped the person I am today.

I've worked at Tiger Bay for over nine years, alongside my professional career as a biomedical scientist. Despite the demands of that field, I made a conscious choice to stay here because this venue is more than just a workplace to me. It's family. It's home.

Tiger Bay took me in when I was still finding my feet, and over the years, it turned me from a boy into a man. I've learned so much here —not only about responsibility and professionalism, but about people, about community, and most importantly, about the importance of public safety and accountability.

We take our licensing objectives incredibly seriously. From day one, staff are properly trained and inducted to understand what's expected not just legally, but ethically. We're reminded constantly that safety, respect, and compliance come first. That's our culture. That's who we are.

We go out of our way to care for both our patrons and our neighbours. We serve a multicultural crowd, welcoming people from all walks of life, and we're proud to be a space where different communities can come together peacefully and positively.

I sincerely hope you'll take into account how much Tiger Bay means to those of us who have committed years of our lives to building something safe, respectful, and community-focused. We don't take this responsibility lightly it's everything to us.

Thank you for your time and consideration.

Warm regards

U Alam - manor way, ha2 6by

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Sent: 04 June 2025 22:39

To: Business Licence <business.licence@brent.gov.uk>

Subject: Community statement in support of TigerBay

I've been a regular customer at Tiger Bay since it first opened, and it has always held a special place in my life. As someone who lives locally in Kingsbury, I've seen how Tiger Bay brings people together from all backgrounds and cultures. It's a venue that genuinely fosters unity, peace, and a strong sense of community.

The staff go above and beyond to make sure everyone feels safe and welcome. They're professional, caring, and always attentive to the needs of their customers. That's one of the many reasons Tiger Bay has earned the respect of so many of us who have been going there for years.

I recently heard about the unfortunate stabbing incident, and while it's upsetting, I strongly believe Tiger Bay should not be blamed. The venue has been part of the area for over a decade and has never had a reputation for trouble. It has always maintained a calm, respectful, and welcoming atmosphere—even during late hours.

In my experience, Tiger Bay takes safety seriously and follows all the rules and guidelines set by the authorities. Guests are always searched on entry, and the staff are consistent in maintaining order and ensuring a peaceful environment.

Tiger Bay is more than just a venue—it's a vital part of the local community. It creates jobs, supports young people, and provides a space where people from all walks of life can come together in a positive and respectful setting.

If you need anything further from me, please don't hesitate to get in touch.

Sincerely,

K Chan - station parade, Kenton lane, Ha3 8sb

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Sent: 04 June 2025 22:44

To: Business Licence <business.licence@brent.gov.uk>

Subject:

Dear Brent Council ,

I am writing in support of Carlton Lounge (Tiger Bay) regarding the current licence review.

I am a long-time resident of Kingsbury. I have been visiting Carlton Lounge for many years, and I can confidently say it is a safe, well managed venue that is respected within the Indian community and beyond.

We often visit with family, and we have always found the atmosphere to be welcoming, respectful, and secure. The staff are professional and make sure everyone is looked after. It is a place that brings different communities together in a positive and inclusive way.

Carlton Lounge has been an important part of the local area for years, and I have never had any reason to feel concerned about safety or disorder when visiting. It is a valued place for socialising and family time, and I strongly support them during this review.

Yours sincerely,

R Khetani - Tewkesbury Gardens, nw90qu

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Sent: 04 June 2025 22:46

To: Business Licence <business.licence@brent.gov.uk>

Subject: Tiger bay

I've been going to Carlton Lounge for several years now. I felt it was important to speak up and share my experience, especially after seeing some negative things being said online that really don't reflect what this place is like.

Tiger Bay has always been a safe and welcoming place for me, my family, and many others in the Indian community. We often go there to relax, catch up, and enjoy good food in a friendly environment. I've never once felt unsafe or seen any trouble when I've been there — in fact, it's the opposite. The staff are respectful, the vibe is calm, and it's a spot where different people come together peacefully.

It's been part of our community for years, and I honestly believe it plays a positive role in the area. I hope the council will take into account the experiences of people like me who know the place well and have only ever had good things to say about it.

Kind regards,

D Vaja - braithwaite gardens, ha7 2qg

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Sent: 04 June 2025 22:51

To: Business Licence <business.licence@brent.gov.uk>

Subject: Support for Keeping Tigerbay Kingsbury Open

Dear Members of Brent Council,

I am writing to you not only as a long-standing patron of Tigerbay Kingsbury, but as a deeply concerned member of the local community.

For over 13 years, Tigerbay has been a place of warmth, professionalism, and inclusivity. The staff consistently demonstrate respect, care, and a strong sense of responsibility — qualities that have built trust with their customers and the wider community. It is, without question, one of the most well-managed and welcoming establishments in the area.

The recent tragic event that occurred outside the venue was heartbreaking. However, it is crucial to acknowledge that this isolated incident does not reflect the character or operations of Tigerbay. In all my years of visiting, I have never once felt unsafe or witnessed anything that would suggest negligence or disorder within its premises.

Beyond being a restaurant or lounge, Tigerbay has become a vital community space. I have celebrated milestones such as birthdays and baby showers there, and have also used the venue for professional gatherings. It is a place that brings together people of all ages and backgrounds — offering young people, in particular, a safe and positive environment to socialise and feel a sense of belonging. At a time when youth mental health is under strain and the risk of negative influences is high, spaces like Tigerbay are not just valuable — they are essential.

To see such a place potentially face closure would be a profound loss. Tigerbay represents more than hospitality — it represents community, connection, and care. I respectfully urge you to take into account the overwhelmingly positive role it plays in the lives of so many, and to support its continued presence in Kingsbury.

Thank you for your time and thoughtful consideration.

Yours sincerely,

A. Ruhomutally - Chase way, Barnet, N14

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Sent: 04 June 2025 23:05

To: Business Licence <business.licence@brent.gov.uk>

Subject: Tiger Bay

Dear reader,

i want to talk about Tigerbay which I believe is one of the safest venues in the entire area. I've been to many shisha lounges across London, and honestly, most don't come close to the level of professionalism and order that Tiger Bay maintains. They meet all their licensing objectives — from crime prevention to public safety and everything in between. The security team is always present and alert, both inside and outside the venue, and the staff handle everything with structure and respect. It's clean, well-organised, and run properly — no overcrowding, no drama, no nonsense. Compared to other lounges I've seen, where things often feel chaotic or unsafe, Tiger Bay stands out as the exact opposite. It's a place where people from all communities come together peacefully, and I've never once felt uncomfortable there. If anything, it should be held up as the standard of how a shisha venue should operate — responsible, respectful, and community-focused.

P Gajjar - 42 Belsize Rd, HA3 6JJ

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Sent: 04 June 2025 23:06

To: Business Licence <business.licence@brent.gov.uk>

Subject: Support statement for tiger bay

I'm a local driving instructor in the area. I've been going to Tiger Bay for years now, and I've only ever had positive experiences. I also regularly hear great things from my learners—not just about Tiger Bay, but Carlton Lounge too.

People from all backgrounds and all ages mention how welcoming, safe, and well-run both venues are. It says a lot when people from the community—many of whom are just starting out with their independence—already recognise how secure and respectful these places are.

Tiger Bay has always been a secure venue. I've seen the staff work professionally, and the security team are always on top of things without being overbearing. The same goes for Carlton Lounge—you can go there with family, relax, and enjoy a peaceful evening. They treat everyone with respect and really look after their guests.

Both venues are not a nuisance, nor do they contribute to crime in the area. If anything, they provide a safe space for people to unwind and spend time in a positive environment. They give people a sense of peace and community, which is something we need more of—not less.

I believe Tiger Bay and Carlton Lounge fully meet their licensing responsibilities and are a real asset to the local area.

S Razzaq - paddock road, Nw2 7dh

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London Borough of Brent

Premises Licence

Part A

*This Premises Licence was granted by Brent Council, Licensing Authority for the area of the Borough of Brent under the
Licensing Act 2003*

Original grant date: 29 May 2008
Current issue date: 26 October 2024



Authorised signatory

Premises licence number: 362998

Part 1 – Premises Details

Postal address of premises, or if none, ordinance survey map reference or description

Carlton Lounge
232 - 234 Kingsbury Road, London, Brent, NW9 0BH

Where the licence is time limited the dates

Licensable activities authorised by the licence

Section E: Live music
Section F: Recorded music
Section G: Performances of dance

Section H: Anything of a similar description to that falling within (E), (F) or (G)

Section I: Provision of late night refreshment: Both

Section J: Sale of alcohol: Both

The times the licence authorises the carrying out of licensable activities

Section E: Live music

Day	Start Time	End Time
Monday	11:00	03:00
Tuesday	11:00	03:00
Wednesday	11:00	03:00
Thursday	11:00	03:00
Friday	11:00	04:00
Saturday	11:00	04:00
Sunday	11:00	03:00

Section F: Recorded music

Day	Start Time	End Time
Monday	11:00	03:00
Tuesday	11:00	03:00
Wednesday	11:00	03:00
Thursday	11:00	03:00
Friday	11:00	04:00
Saturday	11:00	04:00
Sunday	11:00	03:00

Section G: Performances of dance

Day	Start Time	End Time
Monday	11:00	03:00
Tuesday	11:00	03:00
Wednesday	11:00	03:00
Thursday	11:00	03:00
Friday	11:00	04:00
Saturday	11:00	04:00
Sunday	11:00	03:00

Section H: Anything of a similar description to that falling within (E), (F) or (G)

Day	Start Time	End Time
Monday	11:00	03:00
Tuesday	11:00	03:00
Wednesday	11:00	03:00
Thursday	11:00	03:00
Friday	11:00	04:00
Saturday	11:00	04:00
Sunday	11:00	03:00

Section I: Provision of Late Night Refreshments:Both

Day	Start Time	End Time
Monday	23:00	03:30
Tuesday	23:00	03:30
Wednesday	23:00	03:30
Thursday	23:00	03:30
Friday	23:00	04:30
Saturday	23:00	04:30
Sunday	23:00	03:30

Section J: Sale or Supply of Alcohol: Both

Day	Start Time	End Time
Monday	11:00	03:00
Tuesday	11:00	03:00
Wednesday	11:00	03:00
Thursday	11:00	03:00
Friday	11:00	04:00
Saturday	11:00	04:00
Sunday	11:00	03:00

The opening hours of the premises

Day	Start Time	End Time
Monday	11:00	03:30
Tuesday	11:00	03:30
Wednesday	11:00	03:30
Thursday	11:00	03:30
Friday	11:00	04:30
Saturday	11:00	04:30
Sunday	11:00	03:30

Where the licence authorises supplies of alcohol whether these are on and/or off supplies

Both

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of the premises licence

Carlton Lounge (UK) Ltd

Registered number of holder, for example company number, charity number (where applicable)

08996766

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol

Mr Tavi Thevarajah

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises the supply of alcohol

Licence Number:
Issuing authority:

Annex 1 – Mandatory conditions

No Irresponsible Drinks Promotions

(1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—

(a) games or other activities which require or encourage,

or are designed to require or encourage, individuals to— (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or (ii) drink as much alcohol as possible (whether within a time limit or otherwise);

(b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;

(c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;

(d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;

(e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

Free Water

The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

Age Verification Policy

(1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.

(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—

(a) a holographic mark, or

(b) an ultraviolet feature.

Small Measures to be Available

The responsible person must ensure that—

(a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—

(i) beer or cider: ½ pint;

(ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and

(iii) still wine in a glass: 125 ml;

(b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and

(c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available

Minimum Price of Alcohol

1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

2. For the purposes of the condition set out in paragraph 1—

(a)—duty|| is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;

(b)—permitted price|| is the price found by applying the formula—

$$P = D + (D \times V)$$

where—

(i) P is the permitted price,

(ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and

(iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

(c)—relevant person|| means, in relation to premises in respect of which there is in force a premises licence—

(i) the holder of the premises licence,

(ii) the designated premises supervisor (if any) in respect of such a licence, or

(iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

(d) —relevant person|| means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(e)—valued added tax|| means value added tax charged in accordance with the Value Added Tax Act 1994.

3. Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

4. (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day (—the first day||) would be different from the permitted price on the next day (—the second day||) as a result of a change to the rate of duty or value added tax.

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the

expiry of the period of 14 days beginning on the second day.

Requirement for a DPS

(1) No supply of alcohol may be made under the premises licence-

(a) at a time when there is no designated premises supervisor in respect of the premises licence, or

(b) at a time when the designated premises supervisor does not hold a personal licence or their personal licence is suspended.

(2) Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

Door Supervisors and Security Staff to be Licensed by the SIA (when required)

Where the licence includes a condition that at specified times one or more individuals must be at the premises to carry out a security activity, each individual must be licensed by the Security Industry Authority, with the following exceptions:

a) premises where the premises licence authorises plays or films

b) any occasion mentioned in paragraph 8(3)(b) or (c) of Schedule 2 to the Private Security Industry Act 2001 (premises being used exclusively by a club with a club premises certificate, under a temporary event notice authorising plays or films or under a gaming licence), or

c) any occasion within paragraph 8(3)(d) of Schedule 2 to the Private Security Industry Act 2001

Film Classification When required

(i) The admission of children to the exhibition of any film must be restricted in accordance with the recommendation of the designated film classification body unless section (ii) applies.

(ii) Where the licensing authority notifies the holder of the licence that this subsection applies the admission of children must be restricted in accordance with any recommendation made by the licensing authority.

In this section-

"children" means persons aged under 18; and

"film classification body" means the person or persons designated as the authority

under section 4 of the Video Recordings Act 1984 (c. 39) (authority to determine suitability of video works for classification).

Annex 2 – Conditions consistent with the operating schedule

1. The premises shall operate, and maintain a digital colour CCTV system. The CCTV system shall continually record whilst the premises are open for licensable activities and all recordings shall be kept for 31 days.

2. CCTV footage shall be made available to the Police and any authorised Officers from Brent Council upon 72 hours of request.

3. The CCTV system shall display on any recordings, the correct date and time of the recording.

4. Signage stating that CCTV is in operation shall be clearly and prominently displayed at the premises.

5. A minimum of 2 SIA licensed door supervisors shall be on duty after 22:00 if the premises will be open past 01:00.

6. All SIA licenced door supervisors shall wear clothing that can be clearly and easily identified.

7. The licensee shall keep an incident book which shall be made available to the Police and Licensing Authority on

demand.

8. There shall be no open glass vessels permitted outside the area defined on the premises plan.
9. Notices shall be conspicuously displayed at the entrance notifying patrons that the premises reserves the right to undertake searches upon entry to the premises and that the premises has a "no drugs policy".
10. Food and alcohol-free drinks shall be always available for patrons whilst the premises are selling alcohol.
11. The last entry on Sundays to Thursdays will be 02:30 and on Fridays and Saturdays to 03:30.
12. There shall be at least 4 members of staff on site after 00:00.
13. The maximum number of persons permitted on the Ground Floor shall not exceed 300 persons including staff. The maximum number of persons permitted on the First Floor shall not exceed 150 persons including staff.
14. The smoking of shisha through "alcoholic drinks" shall not be advertised.
15. The outside drinking areas shall close after 23:00, excluding the shisha areas and karoga areas.
16. Ingress and egress notwithstanding, all doors and windows shall remain closed during any regulated entertainment and/or after 22:00 in all circumstances. Staff shall undertake regular checks to ensure that all doors and windows are closed.
17. The playing of live or recorded music shall not be permitted in any external area after 22:00 hours apart from within the designated shisha areas and karoga areas as defined on the premises plan.
18. The internal areas from which any recorded music or live music is undertaken, the premises shall ensure that it is adequately sound proofed to prevent noise breakout.
19. A telephone number shall be made available to be used by residents in relation to any complaint of noise resulting from the premises. The premises licence holder shall ensure that all complaints made by residents, and any action taken, are recorded within the incident log.
20. Noise monitoring shall be undertaken at least once every two hours when regulated entertainment is provided from 23.00 until the closure of the premises.
21. Clear and legible notices shall be prominently displayed at the exit requesting patrons to respect the needs of residents when leaving the premises.
22. No rubbish or empty bottles shall be placed in the outside bins after 23:00.
23. A Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport, or proof of age card with the PASS Hologram.
24. A Challenge 25 notice shall be conspicuously displayed at the point of sale.
25. A logbook shall be kept recording all refused sales of alcohol. The log shall contain the time/date of the refusal, a description of the customer, the name of the staff member who refused the sale, the reason the sale was refused and any other relevant observation. The refusals register shall be made available for inspection upon request of an authorised officer of a Brent Council and the Police.
26. No children shall be admitted unless accompanied by a responsible adult.
27. All staff training shall be undertaken by all members of staff involved with licensable activities. Training records shall include the time/date of the training, staff members name, training topic and must be signed off by the relevant staff member and the respective premises licence holder/designated premises supervisor/duty manager. A copy of staff training shall be available upon request by Police and authorised Officers from Brent Council.
28. During major Wembley Stadium event days, patrons shall not be permitted to congregate outside the premises, save for ingress.
29. During major Wembley Stadium event days, all drinks glass bottles shall be decanted into either toughened glass, polycarbonate material or any other type of plastic vessel.
30. During major Wembley Stadium event days, the DPS and the duty manager shall work in partnership with the Police

and if necessary, comply with any direction given by a senior Police Officer.

Annex 3 – Conditions attached after a hearing by the licensing authority

Following Review -- condition added

31. Staff training schedule as agreed with Metropolitan Police shall be implemented.

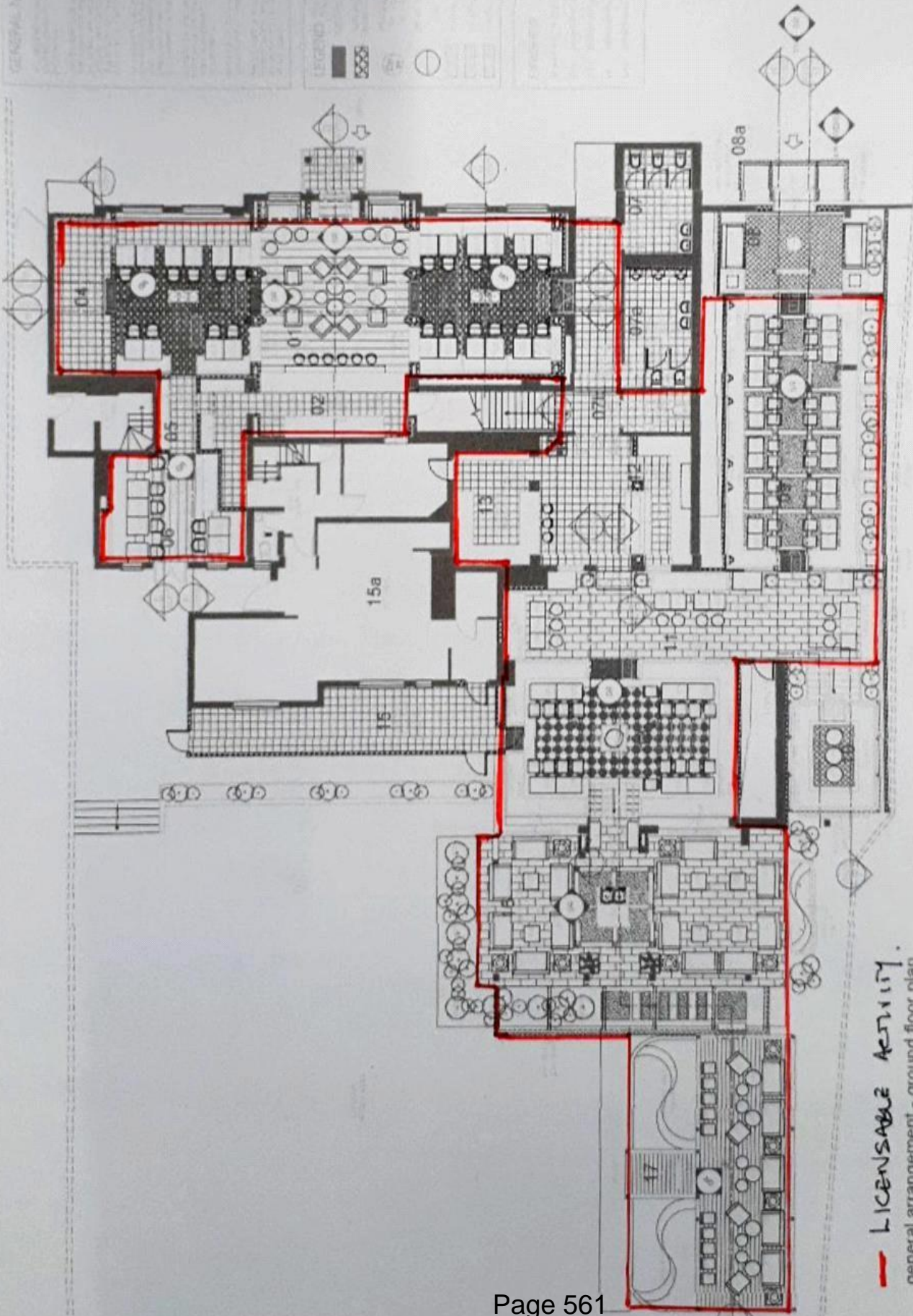
Annex 4 – Plans

See attached

GENERAL NOTES

LEGEND

1	2	3	4



Licensable Activity
general arrangement - ground floor plan
May 2020

Page 1 of 2

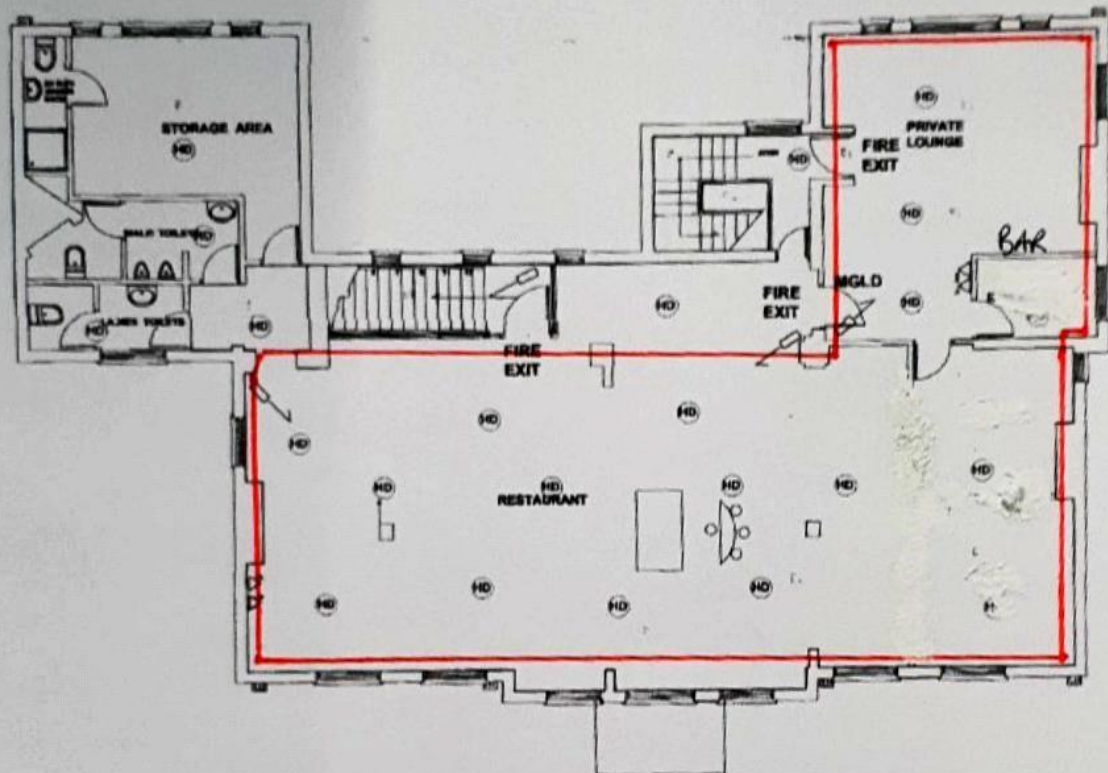
REVISED DESIGN DEVELOPMENT

TigerBay & Carlton Lounge, London
shisha bar & restaurant renovation

general arrangement
ground floor plan
May 2020

G0100b

FIRST FLOOR PLAN 2020



PAGE 2 of 2

Basemap Map



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1:1250

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